



Georgia Department  
of Human Services

Georgia Department of Human Services  
Aging Services | Child Support Services | Family & Children Services

# **DIVISION OF AGING SERVICES**

**SFY 2025 – SFY 2028 AAA AREA PLAN CYCLE**

**Northwest Georgia Area Agency on Aging**  
**SFY 2026 AREA PLAN**

**March 1, 2025**

## SFY 2026 Area Plan Checklist & Area Plan Table of Contents

Item #1 - Checklist and Area Plan Table of Contents	As applicable, place an “X” in the Column for “Yes”, “No” or “N/A” below.			
	Yes	No	N/A	Comments
<b>Area Plan Narrative Checklist Contents</b>				
<b>Item #2 - Letter of Intent</b> (Signatures Required)	X			
<b>Item #3 - Executive Summary</b>				
• #3a - Summary Description of Federal, State & Local Aging Network	X			
• #3b - Overview of the Area Agency on Aging	X			
• #3c - AAA Staff Positions, Staff Names, and the Responsibilities of Each Staff Person	X			
• #3d - AAA Vision, Mission, and Values	X			
• #3e - Purpose of Area Plan	X			
<b>Item #4 – Regional Context</b>				
• #4a - Current and Future Older Persons	X			
• #4b - Needs Assessment Process and the Results for all Methods Utilized to Include the Documentation of the AAA’s Area Plan Public Hearings and the AAA’s Public Hearings Held to Provide a Service(s) Directly.	X			
• #4c - Gap/Barriers/Needs to Improve Existing System	X			
• #4d - Special Needs	X			
<b>Item #5 - Descriptions of Services Delivery System</b>				
• #5a(1) – Older Americans Act Programs and Services Funded through the “GA Department of Human Services Division of Aging Services Multi-Funded	X			

Item #1 - Checklist and Area Plan Table of Contents	As applicable, place an "X" in the Column for "Yes", "No" or "N/A" below.			
	Yes	No	N/A	Comments
Services Contract" Table; with Services Provided Directly by the AAA Column.				
<ul style="list-style-type: none"> <li>#5a(3) Tables for Case Management Services the Area Agency on Aging Offers in its Planning and Service Area</li> </ul>	X			
<ul style="list-style-type: none"> <li>#5b – Contract/Commercial Relationships Services Delivery System Tables - Initiatives, Services/Programs Funded through DAS/ACL Discretionary Grants, Other Federal, State and Local Funds, and Commercial relationships such as with Health Partners, Insurance Agencies, IT Contracts, etc.</li> </ul>	X			
<b>Item #6 - Location of Services Charts</b>				
<ul style="list-style-type: none"> <li>Chart #1 - Home and Community Based Services (HCBS) - <b>As identified in Item 5a(1).</b></li> </ul>	X			
<ul style="list-style-type: none"> <li>Chart #2 - Access Services - <b>As identified in Item 5a(1).</b></li> </ul>	X			
<ul style="list-style-type: none"> <li>Chart #3 – Contract/Commercial Relationships Services Delivery System - Initiatives, Services/Programs Funded through DAS/ACL Discretionary Grants, Other Federal, State and Local Funds, and Commercial relationships such as with Health Partners, Insurance Agencies, IT Contracts, etc. - <b>As identified in Item 5b.</b></li> </ul>	X			
<b>Item #7 – Fee for Service Implementation Plan</b>	X			
<b>Item #8 - Allocation, Budget, and Units Plan</b>				
<ul style="list-style-type: none"> <li>#8a - Allocations Methodology</li> </ul>	X			
<ul style="list-style-type: none"> <li>#8b - Budget Narrative</li> </ul>	X			
<ul style="list-style-type: none"> <li>#8c - Changes to Services/Units/Persons</li> </ul>	X			

Item #1 - Checklist and Area Plan Table of Contents	As applicable, place an “X” in the Column for “Yes”, “No” or “N/A” below.			
	Yes	No	N/A	Comments
<ul style="list-style-type: none"> <li>#8d – Allocation Plan for Serving Individuals Under the Age of 60</li> </ul>	X			
<b>Item #9 - 2024 – 2027 State Plan and AAA Area Plan Alignment of Older Americans Act Mandate for Goals, Objectives, and Measures Introduction</b>				
<b>Item #10 – Goal #1 Objectives and Measures Charts</b>	X			
<b>Item #11 – Goal #2 Objectives and Measures Charts</b>	X			
<b>Item #12 – Goal #3 Objectives and Measures Charts</b>	X			
<p><b>Note:</b> None of the <u>State Plan Goal #4 Objectives</u> are applicable to the AAAs to complete and therefore, are not included in the SFY 2025 – SFY 2028 AAA Area Plan. However, the AAA may add goals in its efforts to prevent abuse, neglect, and exploitation under <u>Item #14 – AAA Initiated Goals, Objectives, and Measures Charts (Optional)</u>.</p>				
<b>Item #13 – Goal #5 Objectives and Measures Charts</b>	X			
<b>Item #14 – AAA Initiated Goals, Objectives, and Measures Charts (Optional)</b>		X		
<b>AREA PLAN COMPLIANCE DOCUMENTS ATTACHMENTS</b>				
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<ul style="list-style-type: none"> <li>B-1 - Board Resolution (Signatures Required)</li> </ul>			X	
<ul style="list-style-type: none"> <li>B-2 – Standard Assurances (Signatures Required)</li> </ul>	X			
<b>Attachment C – Area Plan Provider Services List Report (DAS Data System Report)</b>	X			

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**n<sup>r</sup>thwest**  
**GEORGIA**  
AREA AGENCY ON AGING

February 20, 2025

Ms. MaryLea Boatwright Quinn, MSW, LCSW  
Assistant Deputy Commissioner  
Division of Aging Services  
Georgia Department of Human Services  
47 Trinity Avenue SW, 1<sup>st</sup> Floor  
Atlanta, GA 30334

Dear Ms. Boatwright Quinn:

The original budget for the Area Plan on Aging for FY 2026 is hereby submitted on behalf of the Northwest Georgia Regional Commission for the period of July 1, 2025 through June 30, 2026.

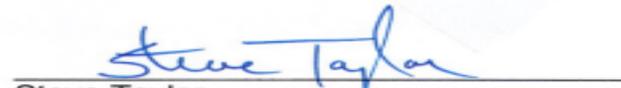
The Northwest Georgia Area Agency on Aging has the authority and responsibility to develop and administer the Area Plan in accordance with all requirements of the Older Americans Act (OAA), State of Georgia and other federal and state programs as appropriate.

This plan reflects meeting all federal and state statutory and regulatory requirements and was approved by the Northwest Georgia Regional Commission at their meeting held February 20, 2025.

  
Lynne Reeves  
AAA Director

  
Sheila Callaway  
Aging Advisory Council Chairperson

  
Boyd Austin  
Executive Director

  
Steve Taylor  
Commission Chairperson

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## **3 – Executive Summary**

### **3a - Summary Description of Federal, State and Local Aging Network**

The Georgia Department of Human Services' (DHS), Division of Aging Services (DAS) is the designated State Unit on Aging, in accordance with the Older Americans Act and Georgia Code, Chapter § 49-6-2, 5. The mission of DAS is to support the larger goals of DHS by assisting older individuals, at-risk adults, persons with disabilities, their families, and caregivers to achieve safe, healthy, independent, and self-reliant lives. The intent of the Older Americans Act (OAA) was to create a robust continuum of home and community-based services to help older adults maintain independence and age in place.

The Division of Aging Services prepares a State Plan on Aging as required by the Administration for Community Living under the U.S. Department of Health and Human Services. The plan guides us to lay the foundation for a robust, equitable continuum of community-based care. DAS partners with a collaborative network of public and private state, local, and community-based providers and agencies that create Georgia's aging services network.

The network is made up of Area Agencies on Aging (AAA), Centers for Independent Living (CILs), providers, non-profit organizations, advocates, and stakeholders. In addition, DAS encourages cross collaboration and partnerships with other state agencies, public and private entities, and non-traditional partners to ensure that the network remains nimble, avoids service duplication, and innovates to meet the needs of the aging population.

To meet the diverse needs of the growing numbers of older persons in the United States, President Lyndon Johnson, in 1965, signed into law the Older Americans Act (OAA). The OAA set specific objectives for maintaining the dignity and welfare of older adults. Through the Administration on Aging, the OAA serves as the primary vehicle for organizing, coordinating and providing community-based services and opportunities for older Americans.

The Administration on Aging (AoA) awards funds to State Units on Aging based primarily on the number of persons aged 60 and over. The State Units on Aging grant funds to Area Agencies on Aging (AAA). The AAA determines needs of older persons within their service area. The AAA works to address those needs through funding of local services and advocacy.

### 3b - Overview of the Area Agency on Aging

1. History and Information about parent organization:

The Georgia Division of Aging Services designated Coosa Valley Regional Development Center as the Area Agency on Aging for Northwest Georgia. The original service area included 10 counties. In 1997, the Division of Aging Services reduced the number of AAAs from 17 to 12, adding 5 counties to our area. In 2009, through State Legislation, Regional Development Centers became Regional Commissions and service areas were changed. Coosa Valley Regional Development Center became Northwest Georgia Regional Commission and its service area was expanded to the 15 counties which were already being served by the AAA.

2. Counties served:

Bartow, Catoosa, Chattooga, Dade, Fannin, Floyd, Gilmer, Gordon, Haralson, Murray, Paulding, Pickens, Polk, Walker and Whitfield

3. Type of Organization:

Regional Commission

4. Other Activities of the Area Agency on Aging

The NWGRC functions as a state fiscal intermediary for the Money Follows the Person Program.

5. Working Relationships with Adult Protective Services and Other Agencies:

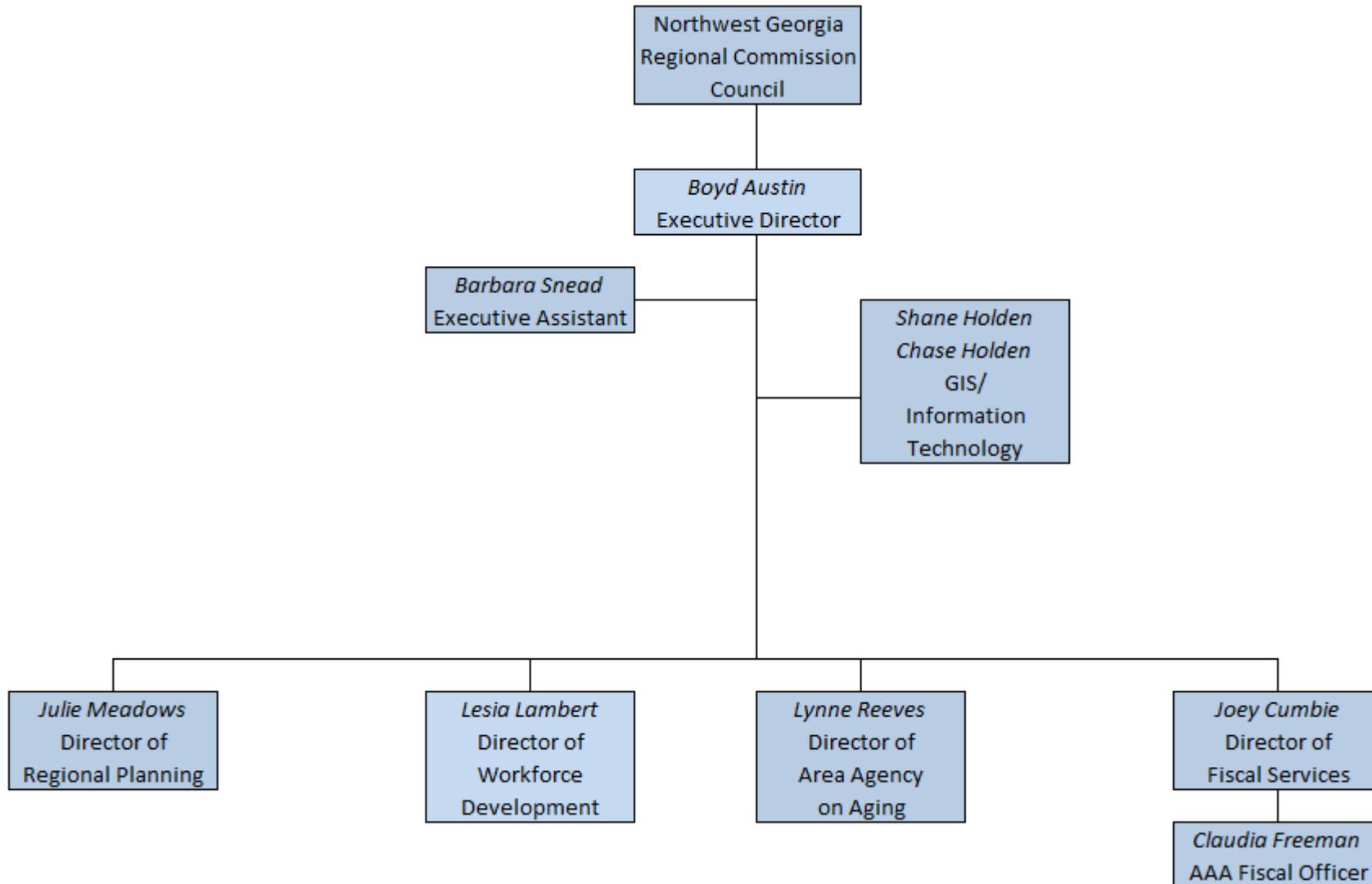
The AAA coordinates with agencies across our service area, such as the Center for Independent Living, Community Service Boards, Adult Protective Services, Department of Behavioral Health and Developmental Disabilities, Home Health agencies, Discharge Planners and others to help us target those most in need. AAA staff members attend Co-Age meetings. The relationship between agencies support a network and platform to provide appropriate cross referrals. Opportunities are also available to collaborate on projects and to provide community outreach with a shared purpose of serving older adults in the most meaningful way possible.

The Northwest Area Agency on Aging (NW AAA) has a substantial contract and partnership with the Georgia Department of Community Health to assess clients for the Elderly and Disabled Waiver Program (EDWP) and the funding is critical to the support of ADRC staffing. The contract serves to enhance the aging network by supporting the work needed to admit clients into the Medicaid Programs and expanding service to older adults in the region. If potential clients decide they do not want to move forward to enroll in EDWP, the same ADRC staff are able to assist them with assessment for Non-Medicaid Home and Community Based Services. This contract is also the catalyst for our Memorandum of Understandings with several EDWP Case Management agencies. The funding provided by the Department of Community Health enables the AAA to pay Case Management agencies for nursing assessments needed to serve MFP clients moving back into the community.

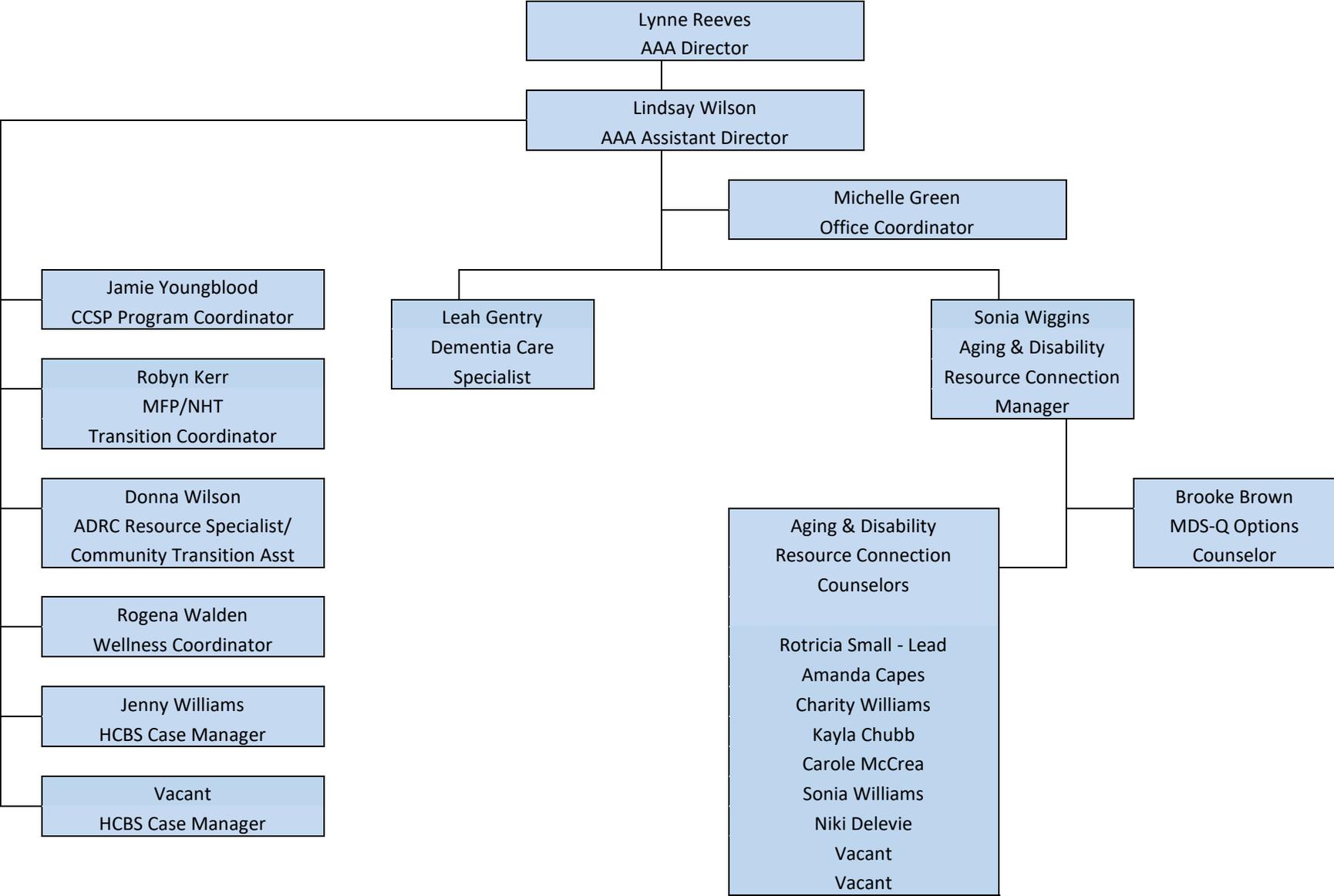
The AAA has a close relationship with APS. APS attend Aging Advisory Council Meetings, CCSP Network Meetings and play an active role in our ADRC Advisory Council. The AAA has sponsored cross-training for both APS and AAA staff. DBHDD representatives are members of the ADRC Advisory Council and attend ADRC staff meetings as requested. The AAA has partnered with the North Georgia Elder Abuse Task Force, Georgia Bureau of Investigation, and local law enforcement to provide informational training at senior centers and faith-based organizations on abuse, including financial exploitation and scams. The Dementia Care Specialist is building partnerships with public health and primary care entities to provide dementia education with goal of referring clients back to AAA/ADRC for services. Several commercial relationships exist to expand the Dementia Programs/Services offered in NW Georgia such as Dementia Friends, Virtual Dementia Tour, Project Lifesaver, Scent Kits and programs through the Rosalyn Carter Institute .

### 3c - AAA Staff Positions, Staff Names, and the Responsibilities of Each Staff Person

#### Northwest Georgia Regional Commission



# Northwest Georgia Area Agency on Aging



Employee	Title	Responsibilities
Lynne Reeves	Director	This position is responsible for planning, organizing and directing the operation and administration of the Area Agency on Aging for the fifteen-county service area. Includes personnel hires, supervision, program development, technical advisor to subcontractors, interact with wide range of community officials, serve on various committees, boards and task forces associated with aging agencies.
Lindsay Wilson	Assistant Director	This position is responsible for assisting the Director in the day-to-day operations of the Area Agency on Aging. Provides support to contractors and staff, serves as Emergency Management Coordinator, interacts with community leaders/outreach and manages Case Management, Wellness and Transitions Program.
Sonia Wiggins	ADRC Program Manager	This position is responsible for coordinating activities among ADRC Counselors, MDS-Q and Community Options Counseling. Includes completing DAS and AAA reports, coordinating staff activity, developing and coordinating staff training, cross-training staff, and assisting ADRC Counselors as needed.
Michelle Green	Office Coordinator	This position is responsible for providing administrative support for Management and Aging staff, including reconciliation of expense reports, completing purchase requisitions, ordering office supplies, keeping detailed meeting minutes, etc. Assists with Area Plan, Provider contracts, client surveys, data quality improvement, and Senior Farmers Market.
Leah Gentry	Dementia Care Specialist	Serve as the subject matter expert regarding dementia in the planning & service area and drive the effort to make the aging network more dementia capable by supporting the local network of dementia partners and stakeholders. The DCS will identify gaps in services and drive innovation so that people living with dementia and their care partners can access memory screenings and long-term services and support (LTSS).
Jamie Youngblood	CCSP Coordinator	This position is responsible for coordination and management of the Community Care Services Program to serve aging and disabled adults within the region. Also serves as liaison between agency staff and subcontractors.
Robyn Kerr	MFP/NHT Transitions Specialist	This position is responsible for meeting with individuals who are eligible for the Money Follows the Person (MFP) or Nursing Home Transition (NHT) program that helps a client successfully transition from an institution back into the community.
Donna Wilson	ADRC Resource Specialist/Community Transition Assistant	This position serves as the person responsible for developing and maintaining the community resource database. This position will also be responsible for supporting the Transition Coordinator by coordinating and overseeing all aspects of data management for the Money Follows the Person and Nursing Home Transition Program(s).

Rogena Walden	Wellness Coordinator	This position is responsible for planning and coordinating the Wellness Program to serve senior citizens within a 15-county service area, including coordinating and providing nutrition education services, ensuring implementation of wellness programming in senior centers, coordinating evidence-based health and wellness programs and coordinating special projects such as the Senior Farmers Market.
Jenny Williams	Home and Community Based Services Case Manager	This position is responsible for case management implementation for non-Medicaid and private-pay clients. Includes providing assistance with accessing benefits, making home visits, performing comprehensive assessments and making referrals for community-based services.
Brooke Brown	MDS-Q Options Counselor	This position will be responsible for receiving and follow-up on referrals from individuals requesting MDS-Q Options Counseling in the 37 nursing facilities in the 15-county service area. They will provide options counseling to residents, family members and nursing facility staff via face-to-face meetings, telephone contact and/or electronically.
Rotricia Small	Lead Aging and Disability Resource Connection Counselor	This position serves as the lead screener and counselor, responsible for screening clients for program eligibility and for providing information and assistance to callers.
Amanda Capes Charity Williams Kayla Chubb Carole McCrae Sonia Williams Niki Delevie	Aging and Disability Resource Connection Counselor	This position is responsible for Information and Referral/Assistance, Options Counseling, and eligibility screening for Aging Services, including all appropriate data entry.
Claudia Freeman	Aging Fiscal Officer	This position is responsible for the preparation of all payroll and bookkeeping duties in recording, reviewing, and processing financial transactions. Employee also assists with the development of the Agency's annual budget including amendments and revisions.

## Area Agency on Aging Advisory Council

Member	Counties Represented	
Adams, Camille	United Church Homes/Senior Housing	Floyd, Polk
Alvarez, Delmy	Georgia Legal Services	All
Artemis, Vonna	Bartow Social Services	Bartow
Arney, Herschel	Senior Citizen	Polk
Bell, December	Adult Protective Services	All
Bennett, Kathryn	Georgia Legal Services	All
Boyd, John	Ombudsman	All
Branton, Redonna	Transitions Hospice	Bartow, Catoosa, Chattooga, Dade, Fannin, Floyd, Gilmer, Gordon, Haralson, Murray, Paulding, Pickens, Polk, Walker, Whitfield
Callaway, Shelia	Ray of Hope Foundation/Council Chair	Gordon
Ford, Joy	N Ga Community Action	Fannin, Gilmer, Murray, Pickens, Walker, Whitfield
Hester, Jean-Claire	Legacy Link Case Management	All
Hill, Sandra	AARP/Senior Citizen	Floyd
Holbrook, Stacey	Coosa Valley RSDC	Bartow, Catoosa, Chattooga, Dade, Floyd, Gordon, Haralson, Paulding, Polk
Juarez, Christina	Pruitt Health Home First Case Management	Bartow, Catoosa, Chattooga, Fannin, Floyd, Gilmer, Gordon, Murray, Pickens, Walker, Whitfield
Lewis, Preston	N Ga Community Action	Walker
McKinnon, Diane	Coosa Valley RSDC	Bartow, Catoosa, Chattooga, Dade, Floyd, Gordon, Haralson, Paulding, Polk
Mutter, Carlene	RossWoods Adult Day Services	Catoosa, Gilmer, Murray, Walker, Whitfield
Nichols, Ashley	Ombudsman	All
Ray, Paul	Northwest GA CIL	All
Samples, Terri	AllWays Caring Home Care	All
Smith, Brandi	North Bartow Community Services	Bartow
Spivey, Kandice	Visiting Nurse Health System	Bartow, Chattooga, Floyd, Gilmer, Gordon, Haralson, Murray, Paulding, Pickens, Polk, Whitfield
Thompson, Sherry	Adult Protective Services	All

### **3d - AAA's Vision, Mission, and Values**

Vision - To be our community ADRC and provide a coordinated system of services and long-term care that promotes independence and wellbeing for older Georgians and their families.

Mission - To create an atmosphere that promotes health, independence, dignity and quality of life for its senior and disabled populations through the administration of a comprehensive coordinated system of programs.

Values – A strong Customer Focus; A positive Work Environment and Professional Team; Accountability and Results; Open Communication; Pro-Active; Dignity; Empowerment.

The Area Agency on Aging of Northwest Georgia will continue to align with Federal and State Strategic Plans for local implementation. The AAA recognizes the importance of the framework provided by AoA and Division of Aging Services and will use this framework as a guide for delivering services and supporting consumer-centered systems of care that enable older individuals to remain in their own homes and communities for as long as possible.

### **3e - Purpose of Area Plan**

The purpose of the Area Plan is to guide the AAA in planning, developing and implementing programs throughout the 15-county area. In preparing the Area Plan, data is gathered through public hearings and surveys and through guidance from the Division of Aging Services. Strategies, Focus Area Goals and Objectives (OAA Core Program or Participant Directed/Person-Centered Planning) and Performance Metrics are developed for each service, using the goals set forth by the Administration on Aging.

The Area Plan is reviewed by the Advisory Council and approved by the Regional Commission, then submitted to the Division of Aging Services.

## 4 – Regional Context

### 4a - Current and Future Older Persons

#### a. Current and Future Older Persons

In 2022, the median age in Northwest Georgia is 38.8 years. This number is projected to increase as the population continues to age. The aging population in the region has been growing significantly faster in recent years than the state average of 19.9%. Based on the Governor’s Office of Planning and Budget, there is a 31.2% projected increase in the senior population age 60+ by the year 2050. Paulding and Bartow counties are expected to experience higher growth in the aging population at 78.96% and 62.74% respectively. The 80+ population is expected to grow by 56% by year 2050.

#### POPULATION 2022

County	Age 60-64	Age 65-69	Age 70-74	Age 75-79	Age 80-84	Age 85+
<b>Bartow</b>	7,371	6,128	4,559	3,360	1,732	1,265
<b>Catoosa</b>	4,480	4,290	3,407	2,713	1,584	1,019
<b>Chattooga</b>	1674	1525	1266	928	519	434
<b>Dade</b>	1139	1136	904	658	384	264
<b>Fannin</b>	2432	2602	2232	1688	842	588
<b>Floyd</b>	6157	5731	4378	3316	2144	1578
<b>Gilmer</b>	2909	2896	2478	1739	933	612
<b>Gordon</b>	3732	3160	2460	1874	1084	710
<b>Haralson</b>	1913	1553	1278	944	576	405
<b>Murray</b>	2724	2093	1740	1375	728	433
<b>Paulding</b>	10301	7915	5757	4179	2227	1291
<b>Pickens</b>	3022	2761	2179	1611	868	572
<b>Polk</b>	2680	2234	1817	1316	796	572
<b>Walker</b>	5014	4247	3564	2584	1615	1114
<b>Whitfield</b>	5969	4910	3951	3087	1856	1384
<b>Totals</b>	<b>61,517</b>	<b>53,181</b>	<b>41,970</b>	<b>31,372</b>	<b>17,888</b>	<b>12,241</b>

With this projected increase in the aging population, the NW AAA supports comprehensive information and referral to individuals eligible for Medicare including family and caregivers. In alignment with the State Health Insurance Program (SHIP), NW AAA ADRC Counselors provide the Division of Aging’s contact information for assistance. The contact information is also utilized in the NW AAA marketing brochure distributed throughout the region at outreach and marketing events.

**POPULATION 2050**

<b>County</b>	<b>Age 60-64</b>	<b>Age 65-69</b>	<b>Age 70-74</b>	<b>Age 75-79</b>	<b>Age 80-84</b>	<b>Age 85+</b>
<b>Bartow</b>	10,851	9,239	8,082	5,705	3,656	2,201
<b>Catoosa</b>	5,116	4,918	4,524	3,608	2,402	1,609
<b>Chattooga</b>	1409	1209	1080	858	577	618
<b>Dade</b>	895	830	650	443	328	341
<b>Fannin</b>	2306	2369	2029	1466	986	842
<b>Floyd</b>	6558	5519	4920	3723	2566	1996
<b>Gilmer</b>	2983	3137	2710	2158	1325	1096
<b>Gordon</b>	4478	3952	3392	2756	1570	1207
<b>Haralson</b>	2126	1717	1254	990	632	630
<b>Murray</b>	2797	2410	2064	1725	1172	1015
<b>Paulding</b>	15756	13585	11017	8248	5157	2913
<b>Pickens</b>	4364	4350	3552	2320	1389	986
<b>Polk</b>	2821	2300	1855	1433	884	722
<b>Walker</b>	5424	4948	4350	3356	2133	1591
<b>Whitfield</b>	6321	5645	4754	3867	2616	1918
<b>Totals</b>	74,205	66,128	56,233	42,656	27,393	19,685

Governor’s Office of Planning and Budget (2023).

Budget : <https://opb.georgia.gov/census-data/population-projections>

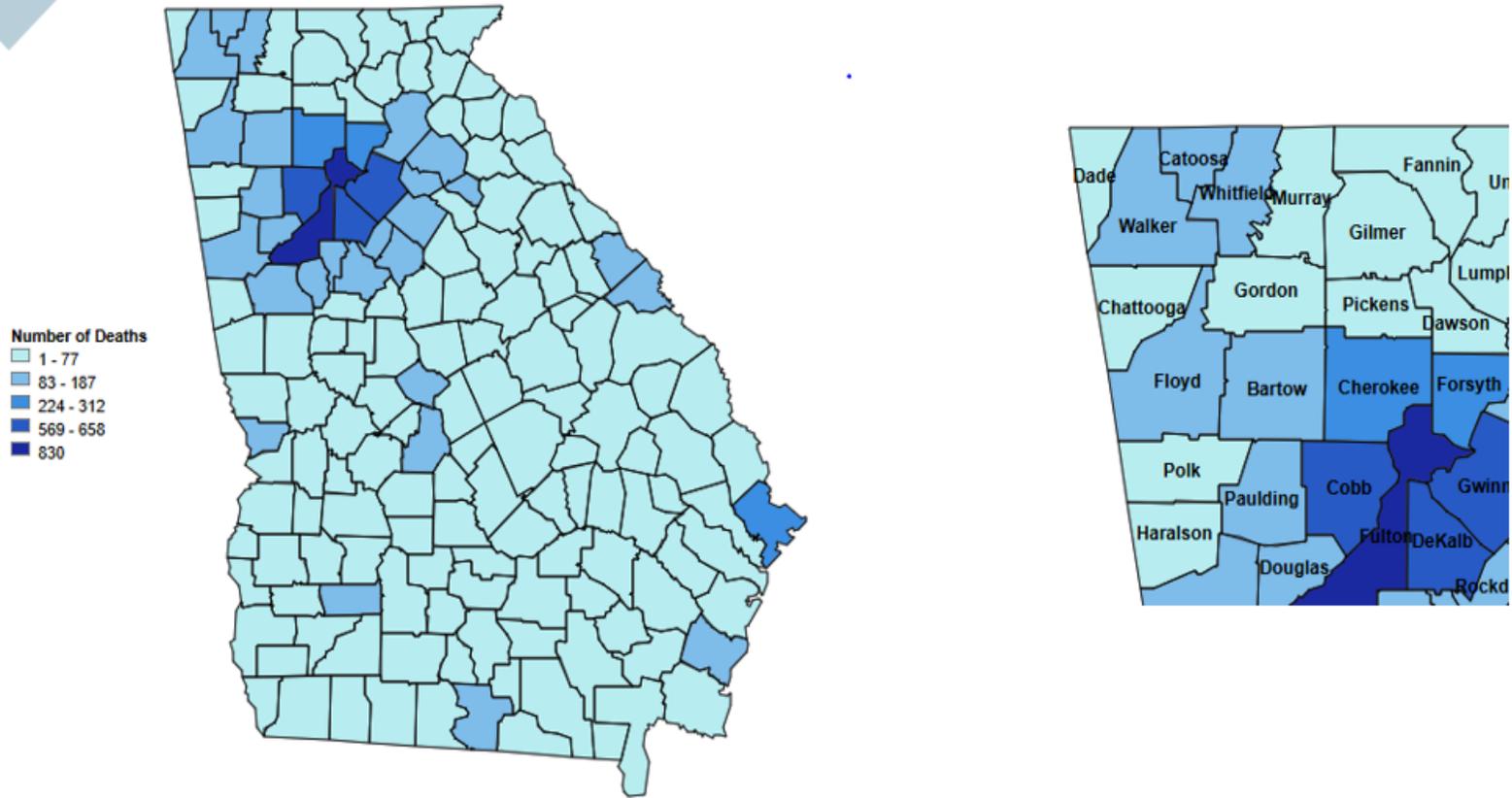
US Census Bureau (2023)

<https://data.census.gov/table?q=Georgia+age+group&tid=ACST1Y2022.S0101>

In these areas, as well as in the rest of the region and nationwide, a top need perennially is transportation. It is estimated that, on average, older adults will outlive their driving ability by 11 years for women and six years for men. It is estimated that over 200,000 individuals aged 70+ have ceased driving which can mean over 30% of these individuals in the state of Georgia are no longer driving. In the NW region public transit is available in all counties but are limited in availability and are often not the preferred option for those with limited mobility. Having no support for transportation can be detrimental for this group, warranting attention and concern for identifying and addressing barriers to transportation. NW AAA budgets OAA and state funds for transportation, primarily medical appointments throughout the region. This is done by utilizing two in-home providers for medical trips and purchasing transit voucher books at reduced rates from local transit providers. These local quality of life trips are for visits to the grocery store, medical appointments, senior center, etc.

An increasing population has increased the need for caregiver services related to Grandparents raising Grandchildren, individuals with severe disabilities, Alzheimer's and related dementia and those at risk for institutional placement. Many Georgians are finding themselves in a new role of caregiver and this often brings challenges related to emotional, physical and financial wellbeing for the caregiver. To address many of these concerns and in an effort to support caregivers, the NW AAA funds in and out of home respite programs, caregiver support groups, evidence-based programs and referrals to community resources including The Alzheimer's Association and Highland Rivers Behavioral Health. Through additional state funding, the NW AAA employs a Dementia Care Specialist who will drive the effort to make the aging network more dementia capable by supporting the local network of dementia partners and stakeholders. Based on the following data located on the Georgia Department of Public Health's OASIS website there are counties in the Northwest region with a higher number of deaths associated with Alzheimer's and Dementia compared to other parts of the state (Bartow, Catoosa, Floyd, Paulding, Walker and Whitfield). With approximately 190,000 Georgians living with a diagnosis of Alzheimer's in 2025 and a projected 26.77 % increase in Alzheimer's Dementia diagnosis from 2020 to 2050, the Northwest AAA invested in search and rescue Assistive Technology and Scent Preservation Kits for Alzheimer's patients at risk for wandering. The AAA has also implemented the Dementia Friendly Community and appointed a Dementia Friends Champion.

## Number of Deaths by County of Residence, Alzheimer's Disease and Related Dementia (ADRD), 2023

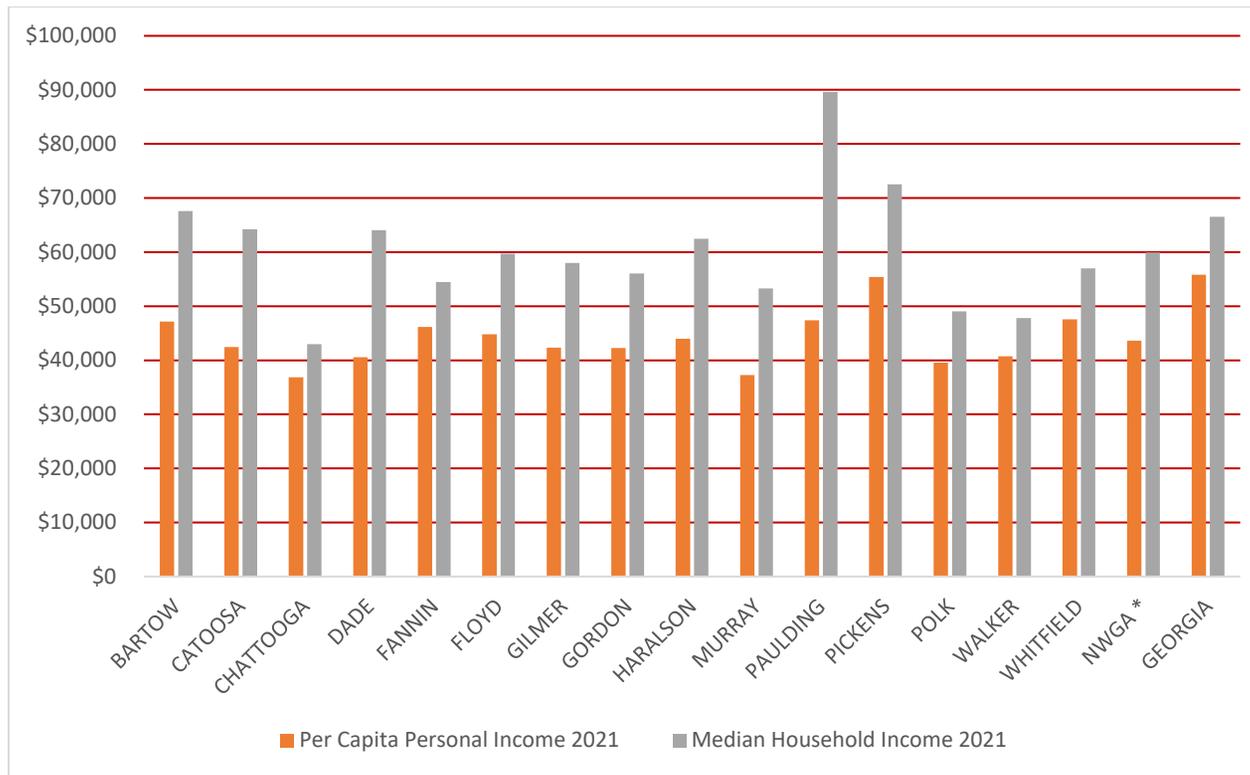


Source, Georgia Department of Public Health

To further facilitate and promote independence of older adults, the Northwest Georgia Regional Commission, through the AAA, has recently been designated as an AARP Age-Friendly Community. NW has established a Mobile Assistive Technology (AT) Demonstration toolkit and catalogue. With the ability to travel throughout the region showcasing AT devices allowing for simulation of the home environment, including bedroom, kitchen, bathroom and living room areas and offers individuals the ability to perform activities of daily living more independently.

Northwest Georgia is a rural region that is characterized economically by low per capita income and a high poverty rate. The 2021 region's per capita personal income is only \$43,636 which is \$12,150 less than the 2021 State per capita personal income of \$55,786. No counties have a per capita income higher than that of the State of Georgia. The poverty level for Northwest Georgia residents in 2021 is at 14.0%, compared with Georgia's rate of 14.2%. The counties in Northwest Georgia with the highest poverty rates include Chattooga, Floyd, and Polk. With a regional poverty rate of 14%, the Northwest region continues to be higher than national estimates. This level of poverty and an increasing population in service area indicates the need for continued and expanded HCBS services.

<b>Overview</b>	<b>Total Population 2021</b>	<b>Per Capita Personal Income 2021</b>	<b>Median Household Income 2021</b>	<b>Poverty Rate 2021 (%)</b>
Bartow County, GA	110,843	\$47,162	\$67,604	11.6
Catoosa County, GA	68,397	\$42,448	\$64,245	11.6
Chattooga County, GA	24,932	\$36,833	\$42,974	20.2
Dade County, GA	16,326	\$40,579	\$64,054	11.3
Fannin County, GA	25,817	\$46,163	\$54,446	13.2
Floyd County, GA	98,771	\$44,803	\$59,685	16.2
Gilmer County, GA	32,026	\$42,351	\$57,970	14
Gordon County, GA	58,237	\$42,281	\$56,053	12.8
Haralson County, GA	30,572	\$44,003	\$62,472	14.9
Murray County, GA	39,951	\$37,264	\$53,297	15.7
Paulding County, GA	173,780	\$47,381	\$89,632	7.6
Pickens County, GA	34,024	\$55,398	\$72,539	10.3
Polk County, GA	43,496	\$39,578	\$49,061	17.7
Walker County, GA	68,510	\$40,744	\$47,810	14.2
Whitfield County, GA	102,848	\$47,545	\$56,973	13.4
NWGA *	928,530	\$43,636	\$59,921	14
Georgia	10,799,566	\$55,786	\$66,507	14.2



Georgia Department of Labor (2023, August). *Northwest Georgia Local Workforce Area*.

<https://explorer.gdol.ga.gov/vosnet/mis/Profiles/lwda/lwda01.pdf>

Stats America (2023)

<https://www.statsamerica.org/distress/>

The regional income has impacted many older adults in the form of affordable and attainable housing. A report released in 2023 from the Joint Center of Housing Studies for Harvard University stated that a monthly rent of \$600 is considered the maximum amount affordable to households bringing in \$24,000 or less in a year. According to this report Georgia is among states with the most severe losses in low-cost rental stock in the country. Housing shortages and rising rental costs have increased the number of calls into the AAA/ADRC requesting housing assistance and can impact the successful ability for Transitions Programs to be successful. Through new community and state partnerships, and the ability to provide Material Aid and Home Modifications, the AAA is looking towards ways to assist individuals to either remain in their home or provide them resources for homes that are available.

NW AAA/ADRC works through incoming client calls and referrals to screen aging adults for nutrition services and providing additional information on private pay options and Emergency Food Assistance. With Georgia ranking in the top 10 for senior hunger and having many areas with limited access to healthy nutritious foods, a regional senior hunger coalition has been established in the Northwest region. Limited access to nutritious foods in a rural region with a growing aging population, higher poverty rates and challenges securing transportation can compound the unintended consequences associated with poor nutrition. The coalition meets quarterly with members within the community to address the five core elements of Georgia's State Plan to address senior hunger.

The Northwest Region has a growing area of diverse cultures. According to the *US Census Bureau*, Whitfield, Floyd, Gordon, Catoosa and Paulding counties have higher proportions of the Asian population in the region. Whitfield, Gordon, Polk, Murray, Gilmer and Floyd counties have higher proportions of the Hispanic population in the region with Whitfield County having 37.7% of its population as Hispanic. There are processes in place including a notice of free Interpretation Services located in the reception area of the Rome and Dalton Office to serve clients who do not speak English as their primary language. Staff take immediate steps to identify the language spoken by consumers so that appropriate communication assistance is secured.

#### **4b - Needs Assessment Process and the Results for All Methods Utilized to Include the Documentation of the AAA's Area Plan Public Hearings and the AAA's Public Hearings Held to Provide a Service(s) Directly.**

The Northwest Georgia Area Agency on Aging held seven Public Hearings in October and November 2024. The purpose of these Public Hearings was to seek public comment into services for the aging population within the 15-county Northwest Georgia service area consistent with the Older American Act and to assure the public that the programs and services provided are based on the unique needs and local resources of the region.

These hearings are advertised in all legal organs within the service area at least 2 weeks prior, on the Agency Webpage, Agency digital newsletter, radio ads, local government television, social media, email distribution to community partners and shared at all network meetings.

The meetings were held as follows:

- Chattooga County Senior Center, October 10, 2024, at 9:00 am. Location: 184 Senior Driver; Summerville, GA 30747
- Paulding County Senior Center, October 15, 2024, at 9:30am. Location: 210 Paulding Lane; Dallas, GA 30132
- Chickamauga Senior Center, October 16, 2024, at 10:00am. Location: 414 14<sup>th</sup> St.; Chickamauga, GA 30707 (Walker County)
- Virtual Public Hearing, [www.nwgrc.org](http://www.nwgrc.org) for link to meeting. Held October 28, 2024 at 10:00am

- Whitfield County Senior Center, October 29, 2024, at 10:30am. Location: 302 Capps St.; Dalton, GA 30720
- Fannin County Senior Center, October 30, 2024, at 10:00am. Location: 440 W. First St.; Blue Ridge, GA 30513
- Virtual Public Hearing, [www.nwgrc.org](http://www.nwgrc.org) for link to meeting. Held November 12, 2024 at 2:00pm

A total of 107 constituents attended the seven public hearings.

This notification/announcement was published throughout the region in legal organs, council meetings and NWGRC webpage.

**PUBLIC HEARINGS**

**The Northwest Georgia Area Agency on Aging will hold seven Public Hearings during the months of October and November 2024. The purpose of the meetings is to gain input into services needed for our aging population within the 15-county Northwest Georgia service area. Information received will assist in developing future Area Agency on Aging planning.**

**Meeting #1:**

Thursday, October 10, [2024](#) at 9:00 am  
Chattooga County Senior Center  
184 Senior Drive  
Summerville, GA 30747

**Meeting #2**

Tuesday, October 15, [2024](#) at 9:30 am  
Paulding County Senior Center  
210 Paulding Ln  
Dallas, GA 30132

**Meeting #3**

Wednesday, October 16, [2024](#) at 10:00 am  
Chickamauga Senior Center  
414 14<sup>th</sup> St  
Chickamauga, GA 30707

**Meeting #4**

Monday, October 28, [2024](#) at 10:00 am  
Virtual Public Hearing  
Visit [www.nwgrc.org](http://www.nwgrc.org) for link to meeting

**Meeting #5**

Tuesday, October 29, [2024](#) at 10:30 am  
Whitfield County Senior Center  
302 Capps St.  
Dalton, GA 30720

**Meeting #6**

Wednesday, October 30, [2024](#) at 10:00 am  
Fannin County Senior Center  
440 W First St  
Blue Ridge, GA 30513

**Meeting #7**

Thursday, November 12, [2024](#) at 2:00 pm  
Virtual Public Hearing  
Visit [www.nwgrc.org](http://www.nwgrc.org) for link to meeting

**All interested persons are invited to attend. Written comments may be submitted no later than one week prior to the meeting. Send to:**

**Lynne Reeves, AAA Director  
Northwest Georgia Regional Commission  
PO Box 1798  
Rome GA 30162**

or via email at [lreeves@nwgrc.org](mailto:lreeves@nwgrc.org)

**For further information, contact Lynne Reeves, Area Agency on Aging Director, at 706-295-6485.**

The agenda was the same for all public hearings on the dates above and is as follows:



Northwest Georgia Area Agency on Aging  
Public Hearing

**Presenters:**

Lynne Reeves, Director  
Northwest Georgia Area Agency on Aging

Lindsay Wilson, Assistant Director  
Northwest Georgia Area Agency on Aging

I. Welcome

II. Public Hearing

- Purpose
- Aging Funding
- Aging Services
- Aging Advisory Council and NWGRC Council
- Questions from Public Hearing Attendees
- Needs Assessment Surveys

Minutes for each of the public hearings are as follows:

- I. Welcome and Open Public Hearing – Public Hearing is called to order and speakers introduced: Lynne Reeves and Lindsay Wilson. Welcomed attendees for attending public hearing and discuss what the AAA is and our roles in the agency. Distribute Northwest Georgia Area Agency on Aging Brochure to all attendees.
- II. Purpose of Public Hearing - Each year the Northwest Georgia conducts multiple public hearings throughout the 15-county service area and distributes needs assessment surveys to solicit public input. This input is needed to assure the public that the programs and services provided are based on the unique needs and local resources of our region.
- III. Aging Funding – Discuss Older Americans Act as the First Federal initiative to have comprehensive services for older adults. Discussed Georgia Division of Aging’s structure including the 12 AAAs in Georgia. AAAs are designated by the Georgia Department of Human Services to coordinate programs and services designed to assist older Georgian’s living in the community. Funding is based primarily on % of an area’s population 60 and older. We receive federal, state, and local funds and our target criteria for outreach is rural, greatest economic need, greatest social need, individuals with severe disabilities, Alzheimer’s, and related dementias and those at highest risk for institutional placement.
- IV. Aging Services – Reviewed services provided by or through the NW AAA: Nutrition and Supportive Home and Community Based Services (Congregate, HDM, Homemaker, Respite, ADH, ADRC, Home Modifications, Assistive Technology, Community Transition); Disease Prevention/Health Promotion (Chronic Disease, Diabetes, Falls Prevention, Caregiver Programs, etc.); Elder Rights Programs (Elderly Legal Assistance Program); National Family Caregiver Support Program (Grandparents Raising Grandchildren); Transportation.  
Discussed the AAA issuing Request for Proposal for evidence-based programs currently being provided by the Area Agency on Aging. The deadline for proposals is December 16, 2024, at 4:00pm.
- V. Aging Advisory Council and NWGRC Council – Discussed role of Advisory Council and how it represents the interests of constituent groups within the various communities in the planning for and provision of community-based services and how the Council supports the AAAs. Discussed each county represented on the NWGRC Council and how they represent the Aging community on this board. Provide names of the three representatives from their county.
- VI. Questions from Audience
- VII. Opportunity to complete Needs Assessment Surveys
- VIII. Public Hearing Closed

## Questions from Public Hearings:

1. Chattooga/Summerville Senior Center – Questions: 1. Are wheelchair ramps just for Medicaid recipients? 2. I need hand railings to go up my front steps, can you help? 3. Where can I get one of the medication containers that help dispense my medication? Follow-Up: 1 and 2. Lynne Reeves stated that HCBS services are Non-Medicaid services and if they contact our ADRC we will look for resources, programs and/or utilize our Home Modification program to assist if this falls within the realm of services we are able to provide. 3. Call the ADRC number to see if you are eligible for Assistive Technology .
2. Paulding/Dallas Senior Center – Questions: 1. How do we know when activities are happening in the center? 2. Is there an income limit to these programs? 3. Do you have to be disabled to get home delivered meals? 4. Who prepares the meals served in the senior centers? 5. Is there any legislation on this year's ballot related to Aging? 6. Have any of the Regional Commission council members been to the senior center to meet with them? Follow-Up: 1. Each center has a monthly calendar of activities posted in the center and on their social media page. 2. There are no income limits for programs we have discussed today, but some programs are subject to cost share. We also offer opportunities for meal clients to contribute via anonymous donation. These funds are put directly back into funding for meals. 3. You do not have to be disabled to get Home Delivered Meals but must be age 60+ and Homebound. In addition, there will be triage and assessments conducted to determine eligibility for waitlists. 4. Meals for Home Delivered and Congregate clients are prepared in the TRIO Community Meal kitchen located in Chattooga County and distributed to each center in the region. Every four years the Area Agency on Aging issues a request for proposals on all services provided in Northwest GA. 5. We are not aware of any aging issues on this November's ballot, but we are activity engaged with advocacy through Georgia Council on Aging. Each year we advocate for more funding and there are usually legislative priorities. 6. We are not always aware when/if local elected officials visit the senior centers, but Lynne discussed the roles of local elected officials serving on the Regional Commission Council.
3. Walker/Chickamauga Senior Center – Questions: 1. Do you have a list of private pay people that can help? 2. Regarding CCSP – if they need Nursing Home type of care, do they have to be on Medicaid? 3. Why don't we have as much transportation money this year? 4. Are the counties in this area funded based on the area or population? 5. Do you pay for energy assistance? 6. Why does Catoosa County get to ride transit for free? 7. Do you pay to help get rid of bed bugs? 8. What qualifies someone for Homemaker services? 9. Do you have private pay resources for Homemaker services for low income? 10. Do you have anything to do with Department of Family and Children Services "we had a bad experience"? 11. Don't understand why senior snap is only \$22 per month, 12. Can we get chairs with arms for the center? 13. Who do we call for housing? 14. How do we find someone to cut our grass? 15. Do you know anything about all these Facebook scams? Follow-Up: 1. Yes, call our ADRC Number and a counselor will help you with this information. 2. You need to be eligible for Medicaid to get CCSP. 3. The total funding for transportation is similar to previous years, but the cost per trip has increased impacting overall number of trips provided. The AAA is looking for other ways to assist with trips by working with local transportation providers. 4. The State of Georgia uses a special funding formula based on the aging population and other factors to determine the funding levels. Northwest Georgia is second after the Atlanta region for funding. 5. We may be able to assist with emergency assistance. Please call our ADRC Number and a counselor will help you with community resources and/or our Material Aid Program. 6. The Catoosa County Government makes decisions about costs of transportation in its county, that is not something that the AAA decides. 7. There have been some instances where we have assisted with pest control. Call our ADRC Number and a counselor will help you with this information. 8. For Homemaker, you must be over the age of 60 and Homebound. In addition, there will be triage and assessments conducted to determine eligibility for the waitlist. 9. There are private pay resources for Homemaker. Call our ADRC Number and a counselor will help you with this information. 10. We do not have oversight over the Department of Family and Children Services. Provided contact information for

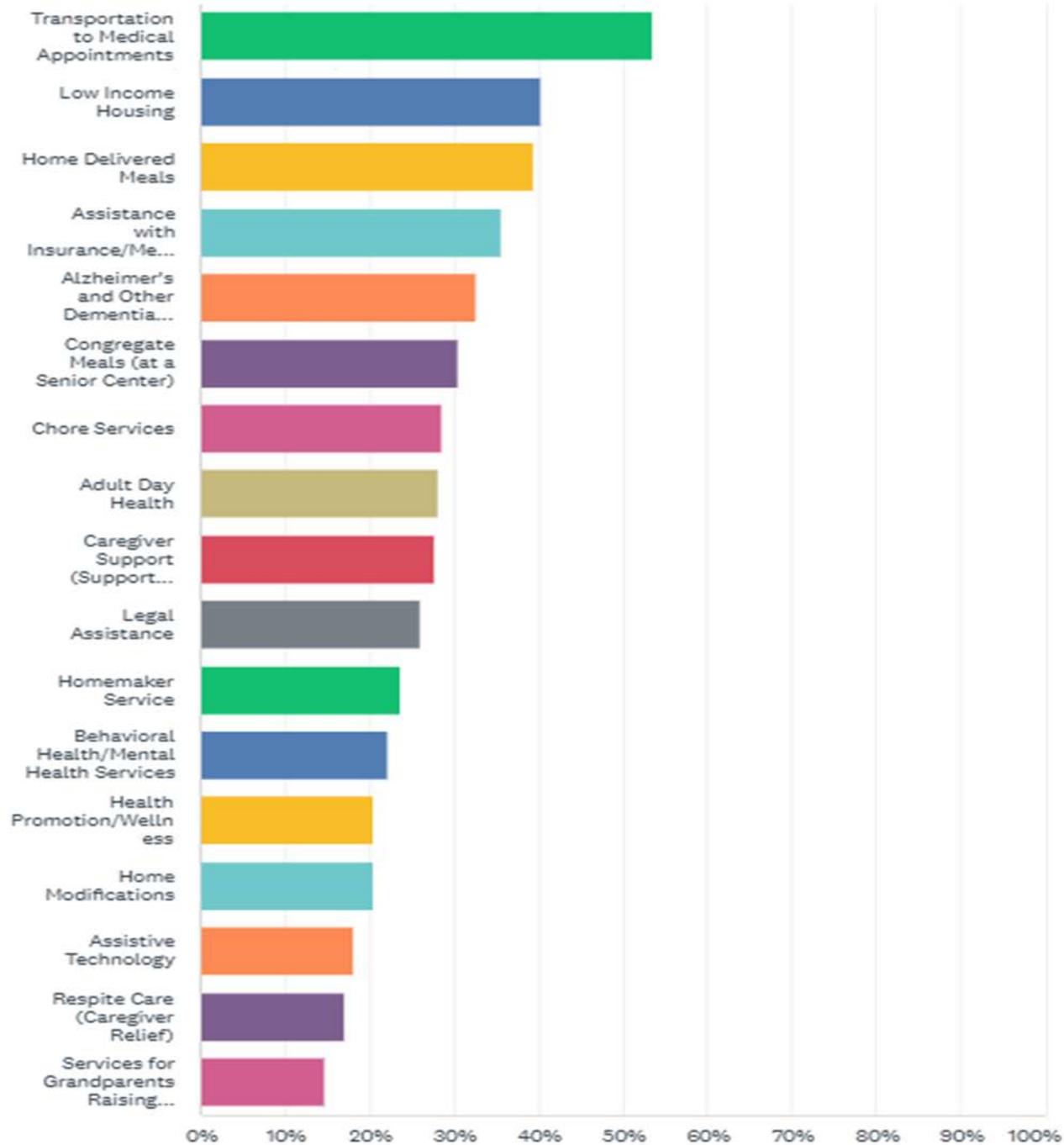
GA Department of Human Services to voice complaint. 11. We understand your concerns but do not have oversight over the SNAP program or benefits provided. Make sure you are claiming all your medical deductions or contact Georgia Legal if you feel there is an error in the benefits you are provided. Referred to handouts provided for GA Legal contact information. 12. Contact Coosa Valley Regional Development Services and/or County to speak with them about potential to purchase new chairs. We might be able to assist, but those are the two you need to start with. 13. Call our ADRC Number and a counselor can assist you with information about housing. 14. We recommend “word of mouth” from someone you know and trust to assist with routine cutting of your grass. Our resource database does not have any providers for the chore service listed in our region. 15. We are very familiar with the increase in scams targeted at older adults. We will request that the North GA Elder Abuse Task Force, APS and/or local law enforcement come to the center to provide updated education and information on scams and elder abuse, neglect and exploitation.

4. Virtual Public Hearing – No attendees
5. Whitfield County Senior Center – Questions: 1. What information can you give us about senior housing? 2. What about someone needing a break from husband that has Alzheimer’s. Follow-Up: 1. We realize accessible, affordable housing is challenging and waitlists can be lengthy for affordable housing. Encouraged to call our ADRC Number to speak with a counselor to get lists of housing in your area. If you think this is the direction you may be headed soon, go ahead and get on their waiting list. 2. AAA provides funding to providers to assist with in-home respite to give the caregiver a break. Call our ADRC Number and Counselor will help you with this information, including assessments if you are interested in services funded by the Area Agency on Aging. Provided number to the Alzheimer’s Association and discussed RossWoods Adult Day Health located in Whitfield county.
6. Fannin/Blue Ridge Senior Center – Questions: 1. Can you be a caregiver to someone you are not related to? 2. Can you call the number to see if you qualify for services? 3. Does Medicare/Medicaid have their own insurance coverage in each state? 4. What is the cutoff/limit for Medicaid? Follow-Up: 1. You can be a caregiver to someone that you are not related to. 2. Yes, please call the ADRC Number to let our counselors assist you with eligibility for services. 3. Each state has their own criteria for Medicaid eligibility. 4. I do not know those amounts or have them available today, but please contact our ADRC Number and a counselor can assist with that information.
7. Virtual Public Hearing – No attendees

The Northwest Georgia Area Agency on Aging held one Public Hearing in February of 2025 to discuss waivers requested from the Division of Aging to provide services directly for where there was no proposal received. Additional information to include notifications, locations, agenda items will be documented on each waiver request submitted to the Division of Aging.

Services reviewed during Public Hearing to Provide Services Directly include Matter of Balance (MOB), Tai Chi for Health (Tai Chi), Powerful Tools for Caregivers (PTC).

978 Needs Assessment Surveys were completed and submitted, with 954 answering the question related to identifying the most needed services. The top 5 services included Transportation, Low Income Housing, Home Delivered Meals, Assistance with Insurance/Medicare, and Alzheimer’s and Other Dementia Services. All of these are priorities for the NW AAA are currently supported by funding, programming or Information and Referral.



#### **4c - Gap/Barriers/Needs to Improve Existing System**

Most services administered by the AAA are available in every county with the exception of Adult Day Care and Out of Home Respite. After a 40 year partnership, for SFY 2026, one of the Adult Day Care facilities in the region will be closing, limiting this service to six of the fifteen counties. The AAA will work with additional in-home providers to assist more clients by reassigning this funding for Homemaker and In-Home Respite services while also providing increased funding to the other contracted Adult Day Health facility in the region. The Northwest region also has plans to expand Kinship Programs for SFY 2026. Opportunities have been available to support kinship programs through school systems and local advocacy groups utilizing CARES/ARPA funding and the goal is to build off of this momentum to expand the program reach moving forward. Barriers to AAA administered programs is an increasingly aging population, a skilled workforce to meet this growing demand, an increase in Grandparents raising Grandchildren, increased costs associated with providing services and the potential for aging adults to face exploitation or abuse. Additional barriers to older adults in the northwest region of Georgia are accessibility to transportation, food, and social isolation. With many living in rural areas, access to transit systems, nutritious foods and broadband can impact their ability to access healthcare, groceries and stay connected to others to decrease social isolation. Analysis of population data and needs assessments reinforce the need for services to be expanded.

The ADRC works to provide clients and family members with the information needed for available resources and services throughout the service area. The ADRC Resource Specialist and Community outreach team are committed to identifying new resources and community partnerships to address these gaps in the service area.

Additional service expansion will be made possible through provider cost share and voluntary contributions of current HCBS clients. The AAA will also seek opportunities for service expansion outside of traditional funding through grants and fee-for-service private contracts.

#### **4d - Special Needs**

The Older Americans Act targets populations including clients residing in rural areas, low income, minority, persons with disabilities, Limited English Proficiency and/or Sensory Impairment (LEP/SI), persons with Alzheimer's, Veterans, and persons at risk of institutional placement and/or their caregivers. There are processes in place including a Free Interpretation Services Wall Poster that is located in the reception area. This poster informs the public of our Language Access policy to provide free interpretation services (in the major languages spoken in Georgia, Sign Language and Braille).

Languages spoken by LEP/SI customers are identified at all customer contact points through the use of either bilingual staff, when available, the “I SPEAK” poster, or through a telephone interpretation service. Staff take immediate steps to identify the language spoken by the customer, ensuring that unreasonable delays do not occur, so that the appropriate communication resource is secured. The LEP/SI customer is informed by the bilingual staff or an interpreter of their right to free interpreter services and how/when the services will be provided (i.e. staff, contract interpreter, telephone interpreter, services provided immediately, or an appointment is scheduled).

The most vulnerable elderly are those who live alone in rural areas with no caregiver, or with a caregiver who is also at risk. Typically, the most vulnerable are identified through the screening process at ADRC and are placed on a waiting list as appropriate. Through our outreach efforts, we focus on Older Americans Act targeted populations. Outreach is provided through radio, marketing, mailers, Agency newsletter and AAA staff participating in local events through networking or sponsorship.

The AAA/ADRC Advisory Councils and CARE-Net work closely with groups such as the Center for Independent Living, Georgia Department of Veteran Services, Brain Injury Association of Georgia, Highland Rivers Behavioral Health, Adult Protective Services, Alzheimer’s Association, etc. as an opportunity to become more collaborative in serving OAA targeted populations.

The NW AAA Dementia Care Specialist coordinates the regional CARE-Net and provides caregiver education, assistive technology, information, and resources to individuals living with Dementia and their caregivers. In SFY 2024, the Dementia Care Specialist established a regional Dementia Coalition in Floyd County of the Northwest Region.

## 5 – Descriptions of Services Delivery System

**5a(1) Table - Descriptions of Services Delivery for Older Americans Act Programs and Services Funded through the “GA Department of Human Services Division of Aging Services Multi-Funded Services Contract” (Include any relationships and/or agreements that provide clients access to services.)**

<b>5a(1) - Older Americans Act Programs and Services Table</b>			
	<b>Service</b>	<b>Service Description</b>	<b>How is the Service Provided?</b>
			<ul style="list-style-type: none"> <li>• <b><u>Contracted Out</u></b> or</li> <li>• <b><u>Provided Directly (Allowable)</u></b> or</li> <li>• <b><u>Provided Directly (Intent to Submit Waiver)</u></b> or</li> <li>• <b><u>Budgeted under the AAA/Brokered to Provider(s)</u></b></li> </ul>
1.	AAA Administration	Activities associated with overall area agency operations. Includes, but is not limited to: analyzing data, planning, procurement, contracting, contract management, quality assurance, compliance monitoring, financial management, technology management, personnel management, training, technical assistance, professional development, contractor relations, program operations/management, resource identification, and development.	Provided Directly (Allowable)
2.	Adult Day Health	Personal assistance for dependent elders in a supervised, protective, and congregate setting during some portion of a day. Services offered in conjunction with adult day health typically include social and recreational activities, training, and counseling, and services such as rehabilitation, medications assistance and home health aide services for adult day health. Adult Day Health programs must have an RN or LPN present at all times.	Contracted Out
3.	Advocacy	Activities related to monitoring, evaluating, and commenting on all policies, programs, hearings, levies, and community actions which affect older persons; conducting public hearings on the needs of older people; coordinating planning with other agencies and organizations to promote new or expanded benefits and opportunities for older persons.	Provided Directly (Allowable)

**5a(1) - Older Americans Act Programs and Services Table**

	<b>Service</b>	<b>Service Description</b>	<b>How is the Service Provided?</b> <ul style="list-style-type: none"> <li>• <u>Contracted Out</u> or</li> <li>• <u>Provided Directly (Allowable)</u> or</li> <li>• <u>Provided Directly (Intent to Submit Waiver)</u> or</li> <li>• <u>Budgeted under the AAA/Brokered to Provider(s)</u></li> </ul>
4.	ADRC Information and Assistance	<p>A service that: (A) provides individuals with information on services available within the communities; (B) links individuals to the services and opportunities that are available within the communities; (C) to the maximum extent practicable, establishes adequate follow-up procedures. Internet web site "hits" are to be counted only if the information is requested and supplied. The ultimate goal of the ADRCs is to serve all individuals with long-term care needs regardless of their age or disability by providing easier access to public and private resources.</p> <p>Note - The service of ADRC Information and Assistance includes the service of Community Options Counseling.</p>	Provided Directly (Allowable)
5.	Case Management	<p>Short-term assistance on behalf of an older person or caregiver who is experiencing immediate risk to health and safety, is at high risk of institutional placement, or has complex needs across multiple domains of care. Activities of case management include such practices as comprehensive assessment, often across multiple domains; and developing and monitoring short-term care plans. Case Management can be provided to older adults, persons with disabilities, caregivers, or relative caregivers raising children.</p>	Provided Directly (Allowable)
6.	Case Management Brokering	<p>The conflict-free assessment of a consumer (preferably face-to-face) to determine eligibility or appropriateness for services, the recommendation of service(s) and frequency, and the periodic rescreening of that consumer to determine ongoing eligibility or appropriateness for services.</p>	Provided Directly (Allowable)

**5a(1) - Older Americans Act Programs and Services Table**

	<b>Service</b>	<b>Service Description</b>	<b>How is the Service Provided?</b> <ul style="list-style-type: none"> <li>• <u>Contracted Out</u> or</li> <li>• <u>Provided Directly (Allowable)</u> or</li> <li>• <u>Provided Directly (Intent to Submit Waiver)</u> or</li> <li>• <u>Budgeted under the AAA/Brokered to Provider(s)</u></li> </ul>
7.	Community and Public Education	Instruction provided to potential clients, caregivers, or the general public regarding available support services or to provide general program information. Examples include but are not limited to health fairs, presentations, and caregiver conferences.	Budgeted under the AAA/Brokered to Provider(s)
8.	Congregate Meals	A meal provided to a qualified individual in a congregate or group setting. The meal as offered meets all the requirements of the Older Americans Act and State/Local laws.	Contracted Out
9.	Coordination	Engaging in cooperative arrangements with other service planners and providers to facilitate access to and use of all existing services and developing home and community-based services to meet the needs of older persons effectively and efficiently.	Provided Directly (Allowable)
10.	Dementia Care Specialist	The DCS will serve as the subject matter expert regarding dementia in the planning & service area (PSA) and drive the effort to make the aging network more dementia capable by supporting the local network of dementia partners and stakeholders The DCS will identify gaps in services and drive innovation so that people living with dementia and their care partners can access memory screenings and long-term services and support (LTSS) options including those provided through the Older Americans Act.	Provided Directly (Allowable)
11.	Elderly Legal Assistance Program (ELAP)	Free legal representation, advice, and counseling for persons 60 and older.	Contracted Out

**5a(1) - Older Americans Act Programs and Services Table**

	<b>Service</b>	<b>Service Description</b>	<b>How is the Service Provided?</b> <ul style="list-style-type: none"> <li>• <u>Contracted Out</u> or</li> <li>• <u>Provided Directly (Allowable)</u> or</li> <li>• <u>Provided Directly (Intent to Submit Waiver)</u> or</li> <li>• <u>Budgeted under the AAA/Brokered to Provider(s)</u></li> </ul>
12.	Falls Prevention – Matter of Balance	<p>Developed by researchers in Maine, this is an 8 week evidence based program designed to address the fear individuals have of falling. It combines education about falls prevention as well as an introduction to physical activities that can help improve balance and stability. A completer is a participant who attends at least five of the eight sessions.</p> <p>One workshop equals to eight 2-hour sessions/classes, either once per week for eight weeks or twice a week for four weeks. A completer is one participant who attends 5 of the 8 sessions/classes. One completer is required for reimbursement for the workshop.</p>	Provided Directly (Intent to Submit Waiver)
13.	Falls Prevention – Tai Chi	<p>Developed by Dr. Paul Lam in Australia, TCH is 12 forms of Tai Chi taught by trained instructors over 8 (1 hour) or 12 (1 hour) week sessions. The program improves balance and especially helps persons with Arthritis.</p> <p>One workshop equals to 8 sessions/classes. A completer is one participant who attends 5 of 8 sessions/classes. One completer is required for reimbursement for the workshop.</p> <p>OR</p> <p>One workshop equals to 12 sessions/classes. A completer is one participant who attends 8 of 12 sessions/classes. One completer is required for reimbursement for the workshop.</p>	Budgeted under the AAA/Brokered to Provider Also, Provided Directly (Intent to Submit Waiver)

**5a(1) - Older Americans Act Programs and Services Table**

	<b>Service</b>	<b>Service Description</b>	<b>How is the Service Provided?</b> <ul style="list-style-type: none"> <li>• <b><u>Contracted Out</u></b> or</li> <li>• <b><u>Provided Directly (Allowable)</u></b> or</li> <li>• <b><u>Provided Directly (Intent to Submit Waiver)</u></b> or</li> <li>• <b><u>Budgeted under the AAA/Brokered to Provider(s)</u></b></li> </ul>
14.	Home Delivered Meals	A meal provided to a qualified individual in his/her place of residence. The meal is served in a program administered by SUAs and/or AAAs and meets all of the requirements of the Older Americans Act and State/Local laws. May include assistive technology required for dining.	Contracted Out
15.	Homemaker	Assistance such as preparing meals, shopping for personal items, managing money, using the telephone or doing light housework.	Contracted Out
16.	Homemaker – Voucher	Providing a voucher for assistance such as preparing meals, shopping for personal items, managing money, using the telephone or doing light housework.	Budgeted under the AAA/Brokered to Provider(s)
17.	Material Aid – Assistive Technology	Any item, piece of equipment, or product system, whether acquired commercially, modified, or customized, that is used to increase, maintain, or improve functional capabilities of individuals. Items can range from low tech to high tech and include eyeglasses, dental care, and hearing aids. Services under AT involve selecting, designing, fitting, customizing, adapting, applying, maintaining, or donating (device reutilization program) assistive technology devices. Includes trial use and short-term loans of assistive technology. “Try before you buy” (device loan program) Coordinating and using necessary therapies, interventions, or services with assistive technology devices, such as therapies (occupational therapy, physical therapy, and nurses, etc.), interventions, or services associated with education and rehabilitation plans and programs.	Budgeted under the AAA/Brokered to Provider(s)

**5a(1) - Older Americans Act Programs and Services Table**

	<b>Service</b>	<b>Service Description</b>	<b>How is the Service Provided?</b> <ul style="list-style-type: none"> <li>• <u>Contracted Out</u> or</li> <li>• <u>Provided Directly (Allowable)</u> or</li> <li>• <u>Provided Directly (Intent to Submit Waiver)</u> or</li> <li>• <u>Budgeted under the AAA/Brokered to Provider(s)</u></li> </ul>
18.	Material Aid – Home Modifications/Home Repair	Provision of housing improvement services designed to promote the safety and well-being of adults in their residences, to improve internal and external accessibility, to reduce the risk of injury, and to facilitate in general the ability of older individuals to remain at home. For Kinship Care, could include, but not limited to, safety electrical plugs, child safety gates, window and drawer safety latches.	Budgeted under the AAA/Brokered to Provider(s)
19.	Material Aid – Other- Individual	For purchase of materials and/or supplies that support a person’s ability to continue living in the community as independently as possible. Materials may include housing/shelter, transportation, utilities, food/meals, groceries, clothing, child safety items, incontinence supplies, cleaning supplies, school supplies, etc.	Budgeted under the AAA/Brokered to Provider(s)
20.	MDSQ Options Counseling	An interactive decision support process whereby consumers, along with designated members of their circles of support, are supported in their deliberations to determine appropriate long-term care choices in the context of the consumer needs, preferences, values, and individual circumstances. Service is provided face-to-face.	Provided Directly (Allowable)
21.	MFP - Transition Coordination	Transition Coordination is the assistance of eligible Money Follows the Person (MFP) participants, through HCBS services, to transition from an institutional setting (i.e., Skilled Nursing Facility, Hospital) back into the community. Transition Coordinators leverage MFP services, community-based services, and expanded circles of support to achieve transition from these institutions based on an Individualized Transition Plan (ITP) and maintains MFP Support for one year after day of transition.	Provided Directly (Allowable)

**5a(1) - Older Americans Act Programs and Services Table**

	<b>Service</b>	<b>Service Description</b>	<b>How is the Service Provided?</b> <ul style="list-style-type: none"> <li>• <u>Contracted Out</u> or</li> <li>• <u>Provided Directly (Allowable)</u> or</li> <li>• <u>Provided Directly (Intent to Submit Waiver)</u> or</li> <li>• <u>Budgeted under the AAA/Brokered to Provider(s)</u></li> </ul>
22.	Nursing Home Transitions	Transition Coordination is the assistance of eligible participants (non-MFP), through HCBS services, to transition from an institutional setting (i.e., Skilled Nursing Facility, Hospital) back into the community. Transition Coordinators leverage NHT Transition Services, community-based services, and expanded circles of support to achieve transition from these institutions based on a prescribed Care Plan and maintains support for 365 days after day of transition.	Provided Directly (Allowable)
23.	Outreach	Intervention with individuals initiated by an agency or organization for the purpose of identifying potential clients, or their caregivers and encouraging their use of existing services and benefits.	Provided Directly (Allowable)
24.	Personal Care	Providing personal assistance, stand-by assistance, supervision, or cues for individuals having difficulties with basic activities of daily living such as bathing, grooming, dressing, eating. Personal assistance, stand-by assistance, supervision or cues.	Contracted Out
25.	Powerful Tools for Caregivers	<p>Powerful Tools for Caregivers is an evidence based six week education program designed to provide family caregivers with tools necessary to increase their self care and confidence. The program improves self-care behaviors, management of emotions, self-efficacy, and use of community resources.</p> <p>One workshop equals six weeks with one session/class per week. Completers are participants who attend 4 of 6 sessions/classes. One completer is required for reimbursement for the workshop.</p>	Provided Directly (Intent to Submit Waiver)
26.	Respite Care – In Home	Services that offer temporary, substitute support or living arrangements for care recipients in order to provide a brief period of relief or rest for caregivers.	Contracted Out

**5a(1) - Older Americans Act Programs and Services Table**

	<b>Service</b>	<b>Service Description</b>	<b>How is the Service Provided?</b> <ul style="list-style-type: none"> <li>• <u>Contracted Out</u> or</li> <li>• <u>Provided Directly (Allowable)</u> or</li> <li>• <u>Provided Directly (Intent to Submit Waiver)</u> or</li> <li>• <u>Budgeted under the AAA/Brokered to Provider(s)</u></li> </ul>
		Respite includes In-Home Respite (personal care, homemaker, and other in-home respite).	
27.	Respite Care – Out of Home	Services that offer temporary, substitute support or living arrangements for care recipients to provide a brief period of relief or rest for caregivers. Respite includes: 1) respite provided by attendance of the care recipient at a senior center, adult day program, or other nonresidential program, 2) institutional respite provided by placing the care recipient in an institutional setting such as a nursing home for a short period of time as a respite service to the caregiver.	Contracted Out
28.	Respite Care – In-Home – Voucher	Vouchers issued for caregivers to pay for services that offer temporary, substitute supports or living arrangements for care recipients in order to provide a brief period of relief or rest for caregivers. Respite includes: In-Home Respite (personal care, homemaker, and other in-home respite).	Budgeted under the AAA/Brokered to Provider(s)
29.	Caregiver – Group	Individual clients documented. A support group is a gathering of people who share a common health concern or interest. Support groups can be led by a lay person, a health care professional, or both, and are typically held on a regularly scheduled basis. Members share their common experiences and concerns to develop a mutual support system.	Budgeted under the AAA/Brokered to Provider(s)
30.	Support Options	Consumer direction, or self-directed care, means an approach to providing services (including programs, benefits, supports, and technology) to assist an individual with activities of daily living, in which each individual plans, budgets, purchases, and controls services that they receive (including the amount, duration, scope, provider, and location of such services)	Budgeted under the AAA/Brokered to Provider(s)

**5a(1) - Older Americans Act Programs and Services Table**

	<b>Service</b>	<b>Service Description</b>	<b>How is the Service Provided?</b> <ul style="list-style-type: none"> <li>• <b><u>Contracted Out</u></b> or</li> <li>• <b><u>Provided Directly (Allowable)</u></b> or</li> <li>• <b><u>Provided Directly (Intent to Submit Waiver)</u></b> or</li> <li>• <b><u>Budgeted under the AAA/Brokered to Provider(s)</u></b></li> </ul>
31.	Transportation (DHS Unified)	Provision of DHS Unified transportation as a means of transporting clients from one location to another. Only allowable for funding designated for DHS Unified Transportation.	Contracted Out
32.	Transportation – Individual - Voucher	Transportation of an approved consumer in which the consumer pays the provider for the trip with a voucher OR the AAA has an agreement with a provider to accept payment vouchers. The AAA or the consumer negotiates the rate and trip type (one-way, round trip) with the provider.	Budgeted under the AAA/Brokered to Provider(s)

### **5a(3) Tables: Case Management Services Tables**

The Older Americans Act, as amended, specifies how Case Management Services may be delivered and allows Area Agencies on Aging to directly provide such services. Below are Case Management Services offered by the AAA in its planning and service area.

**5a(3) – Case Management Services  
Service Table #1**

**Name and Description of Service Provided:** Case Management

Short-term assistance on behalf of an older person or caregiver who is experiencing immediate risk to health and safety, is at high risk of institutional placement, or has complex needs across multiple domains of care. Activities of case management include such practices as comprehensive assessment, often across multiple domains; and developing and monitoring short-term care plans. Case Management can be provided to older adults, persons with disabilities, caregivers, or relative caregivers raising children.

**Date First Provided by** a.  AAA Staff, or b.  another provider: More than 10 years

**Date Last Competitively Bid:**

**Budgeted Funds (Annual):** \$160,034. **Staff F.T.E. funded:** 2

**Clients Served (Annual):** 1,364

**Units Provided (Annual):** 6,401

Client Definition same as OAA  Other

**Case Management Staff Receive Specialized Training:**  Yes  No % of staff trained 100%

**Case Management Services:**

**Do Not Duplicate services provided through other Federal and State Programs:**  Yes  No

**Provides clients a list of similar services available within the jurisdiction of the AAA:**  Yes  No

**Provides clients a statement specifying their right to make an independent choice:**  Yes  No

**Documents each client's receipt of the statement concerning independent choice:**  Yes  No

**Case Managers act as agents for clients not as promoters of provider agencies:**  Yes  No

**AAA has internal controls in place to prevent:** a.  Conflicts of Interest b.  Preferential referrals to any provider

**5a(3) – Case Management Services  
Service Table #2**

**Name and Description of Service Provided:** Case Management Brokering

The conflict-free assessment of a consumer (preferably face-to-face) to determine eligibility or appropriateness for services, the recommendation of service(s) and frequency, and the periodic rescreening of that consumer to determine ongoing eligibility or appropriateness for services.

**Date First Provided by** a.  AAA Staff, or b.  another provider:

**Date Last Competitively Bid:**

**Budgeted Funds (Annual): \$10,000. Staff F.T.E. funded: 0.25**

**Clients Served (Annual): 20**

**Units Provided (Annual): 400**

Client Definition same as OAA  Other

**Case Management Staff Receive Specialized Training:**  Yes  No % of staff trained 0%

**Case Management Services:**

**Do Not Duplicate services provided through other Federal and State Programs:**  Yes  No

**Provides clients a list of similar services available within the jurisdiction of the AAA:**  Yes  No

**Provides clients a statement specifying their right to make an independent choice:**  Yes  No

**Documents each client's receipt of the statement concerning independent choice:**  Yes  No

**Case Managers act as agents for clients not as promoters of provider agencies:**  Yes  No

**AAA has internal controls in place to prevent:** a.  Conflicts of Interest b.  Preferential referrals to any provider

## 5b – Contract/Commercial Relationships Services Delivery System Tables

**Descriptions of Services Delivery for Initiatives, Services/Programs Funded through DAS/ACL Discretionary Grants, Other Federal, State and Local Funds, and Commercial relationships such as with Health Partners, Insurance Agencies, IT Contracts, etc. (*Include all relationships and/or agreements that provide clients access to services.*)**

**Note:** The Older Americans Act, as amended (42 U.S.C. §2026 (a)(13)), requires that Area Agencies on Aging provide assurances that contractual and commercial relationships maintain the integrity and public purpose of services provided under contracts and commercial relationships, and indicates ways that such assurance may be demonstrated. Further (42 U.S.C. §2026 (a)(14)), Area Agencies must provide assurances that preference in receiving services under this subchapter will not be given by the AAA to particular older individuals as a result of a contract or commercial relationship.

## **5b – Contract/Commercial Relationships**

### **Contractor/Vendor Table #1**

**Area Agency on Aging:** Northwest Georgia **Fiscal Year:** 2026

**Contractor/Vendor, Legal Name:** AARP Age-Friendly Communities, AARP

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency  Georgia Govt. Agency  Another Georgia Area Agency on Aging  Other

**Description of Service Provided/Received or Goods Purchased:**

Through the Age-Friendly Communities Program, AARP helps participating communities to become more livable and age-friendly by creating safer and more walkable streets, needed housing and transportation options, better access to key services, and opportunities for residents to participate in community activities.

**Date First Effective:** 1/26/2023

**Expiration Date:**

**Revenue Received:** \$0

**Funds Expended:** \$0

**Clients Served:**

**Units Provided:**

Client Definition same as OAA  Other

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship? This program is about advocacy, awareness and improving the lives of all older adults. No impact on OAA funding.
2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship?  
Affiliation with the AARP Age-Friendly Communities will help to educate, encourage, promote and recognize community improvements that will enhance livability in all 15 counties.
3. Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship? This program supports all older adults, no waitlist or target criteria for services or advocacy.

## **5b – Contract/Commercial Relationships**

### **Contractor/Vendor Table #2**

**Area Agency on Aging:** Northwest Georgia **Fiscal Year:** 2026

**Contractor/Vendor, Legal Name:** Ace Care Management, Inc.

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency

Georgia Govt. Agency  Another Georgia Area Agency on Aging

Other [Click or tap here to enter text.](#)

**Description of Service Provided/Received or Goods Purchased:**

Nursing assessment for MFP clients referred for EDWP. AAA reimburses provider for each assessment using DCH funds.

**Date First Effective:** 01/10/2024 **Expiration Date:** 06/30/2026.

**Revenue Received:** [Click or tap here to enter text.](#) **Funds Expended:** \$0

**Clients Served:** [Click or tap here to enter text.](#) **Units Provided:** [Click or tap here to enter text.](#)

Client Definition same as OAA  Other EDWP Clients

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship?

These funds are non-OAA and are used to target Medicaid services. They are not offered in conjunction with OAA services.

2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship?

If an individual does not meet criteria or elects to not move forward with the program they are often assessed for OAA services.

3. Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship?

Clients are referred to contractor by Transitions Coordinator for admission to EDWP, not OAA services. Clients must elect provider of choice.

## **5b – Contract/Commercial Relationships**

### **Contractor/Vendor Table #3**

**Area Agency on Aging:** Northwest Georgia **Fiscal Year:** 2026

**Contractor/Vendor, Legal Name:** Care Lync Georgia LLC Case Management

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency

Georgia Govt. Agency  Another Georgia Area Agency on Aging

Other Click or tap here to enter text.

**Description of Service Provided/Received or Goods Purchased:**

Nursing assessment for MFP clients referred for EDWP. AAA reimburses provider for each assessment using DCH funds.

**Date First Effective:** 07/27/2021. **Expiration Date:** 06/30/2026.

**Revenue Received:** Click or tap here to enter text. **Funds Expended:** \$0

**Clients Served:** Click or tap here to enter text. **Units Provided:** Click or tap here to enter text.

Client Definition same as OAA  Other EDWP Clients

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship?

These funds are non-OAA and are used to target Medicaid services. They are not offered in conjunction with OAA services.

2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship?

If an individual does not meet criteria or elects to not move forward with the program they are often assessed for OAA services.

3. Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship?

Clients are referred to contractor by Transitions Coordinator for admission to EDWP, not OAA services. Clients must elect provider of choice.

**5b – Contract/Commercial Relationships**  
**Contractor/Vendor Table #4**

**Area Agency on Aging: Northwest Georgia Fiscal Year: 2026**

**Contractor/Vendor, Legal Name:** Dementia Friends

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency  Georgia Govt. Agency  Another Georgia Area Agency on Aging  Other [Click or tap here to enter text.](#)

**Description of Service Provided/Received or Goods Purchased:**

A Dementia Friend learns a little bit more about what it's like to live with dementia and then turns that understanding into action - anyone of any age can be a Dementia Friend.

**Date First Effective:** 01/28/2021. **Expiration Date:**

**Revenue Received:** \$0. **Funds Expended:** \$0

**Clients Served:** 130 **Units Provided:** [Click or tap here to enter text.](#)

**Client Definition same as OAA**  **Other**

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship?  
[This is a community based educational program available to all older adults.](#)
2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship?  
Access to this program will increase community awareness of individuals living with Dementia.
3. Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship?  
This program supports all older adults, no waitlist or target criteria for services or advocacy.

## **5b – Contract/Commercial Relationships**

### **Contractor/Vendor Table #5**

**Area Agency on Aging:** Northwest Georgia **Fiscal Year:** 2026

**Contractor/Vendor, Legal Name:** Four Points

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency  
 Georgia Govt. Agency  Another Georgia Area Agency on Aging  
 Other [Click or tap here to enter text.](#)

**Description of Service Provided/Received or Goods Purchased:**

Provide support for Kinship Care Program serving Catoosa, Chattooga, Dade and Walker counties.

**Date First Effective:** 02/01/2022. **Expiration Date:** [Click or tap here to enter text.](#)

**Revenue Received:** \$0. **Funds Expended:** \$0

**Clients Served:** [Click or tap here to enter text.](#) **Units Provided:** [Click or tap here to enter text.](#)

**Client Definition same as OAA**  **Other** [Click or tap here to enter text.](#)

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship?

This is a support program for Kinship families. OAA funds are used to support this service and will only improve the quality of OAA programs.

2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship?

Provides opportunity for expansion and support of underserved caregivers/children with limited community resources available.

3. Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship? This program is supportive and advocates for kinship families. There is no waitlist for this service.

[Click or tap here to enter text.](#)

## 5b – Contract/Commercial Relationships

### Contractor/Vendor Table #6

**Area Agency on Aging:** Northwest Georgia **Fiscal Year:** 2026

**Contractor/Vendor, Legal Name:** Friends of Disabled Adults and Children (FODAC)

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency  Georgia Govt. Agency  Another Georgia Area Agency on Aging  Other [Click or tap here to enter text.](#)

**Description of Service Provided/Received or Goods Purchased:**

DME service agreement where the Northwest Georgia Area Agency on Aging sends funding to FODAC to obtain durable medical equipment, supplies and services at no cost to clients in service area.

**Date First Effective:** 07/01/2016 **Expiration Date:** 06/30/2026

**Revenue Received:** \$2,250.00 **Funds Expended:** \$2,250.00

**Clients Served:** 100 **Units Provided:** [Click or tap here to enter text.](#)

**Client Definition same as OAA**  **Other** [Click or tap here to enter text.](#)

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship?  
This contract will likely enable us to serve more OAA clients as items are provided at reduced rates.
2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship?  
Opportunity to provide durable medical equipment at no cost to clients who would otherwise not be able to afford it.
3. Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship?  
Individuals provided items through this contract are served from the Case Management Waitlist.

## **5b – Contract/Commercial Relationships**

### **Contractor/Vendor Table #7**

**Area Agency on Aging:** Northwest Georgia **Fiscal Year:** 2026

**Contractor/Vendor, Legal Name:** GeorgiaCares

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency

Georgia Govt. Agency  Another Georgia Area Agency on Aging

Other [Click or tap here to enter text.](#)

**Description of Service Provided/Received or Goods Purchased:**

Provision of information to individuals regarding their eligibility for benefits and providing one-on-one assistance with pursuing claims or benefits and advocacy on behalf of the beneficiary.

**Date First Effective:** 09/01/2020 **Expiration Date:** 06/30/2026

**Revenue Received:** \$0 **Funds Expended:** \$0

**Clients Served: Units Provided:**

Client Definition same as OAA  Other [Click or tap here to enter text.](#)

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship?

No direct impact to OAA services, but able to assist older adults through access to services, advocacy and referral.

2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship?

GeorgiaCares is a member of the ADRC Advisory Council and the AAA Advisory Council and serves as a source of cross referral for those clients who need information concerning Medicare and related benefits.

3. Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship?

This program supports all older adults, with no waitlist. NW AAA serves as a referral mechanism.

**5b – Contract/Commercial Relationships**  
**Contractor/Vendor Table #8**

**Area Agency on Aging:** Northwest Georgia **Fiscal Year:** 2026

**Contractor/Vendor, Legal Name:** Georgia Department of Community Health

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency  Georgia Govt. Agency  Another Georgia Area Agency on Aging  Other [Click or tap here to enter text.](#)

**Description of Service Provided/Received or Goods Purchased:**

The AAA receives funding to provide Community Care Services Program (CCSP) care coordination and conducts intake, screening and assessment for eligibility determination and enrollment.

**Date First Effective:** 07/01/2018. **Expiration Date:** 06/30/2026

**Revenue Received:** \$689,786.22 **Funds Expended:** \$689,786.22

**Clients Served:** [Click or tap here to enter text.](#) **Units Provided:** [Click or tap here to enter text.](#)

**Client Definition same as OAA**  Other Clients are age 65 and older or disabled and Medicaid eligible, with physical limitations making them Nursing Home level of care.

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship? This contract supports individuals eligible for Elderly and Disabled Waiver Program. They receive no preference over OAA referrals received into the AAA and are not served with OAA funds.
2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship? Those that elect not to enter into the EDWP, often seek information about OAA programs.
3. Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship?  
Clients are screened for Elderly & Disabled Waiver Program

**Item #5b – Contract/Commercial Relationships**  
**Contractor/Vendor Table #9**

**Area Agency on Aging:** Northwest Georgia. **Fiscal Year:** 2026

**Contractor/Vendor, Legal Name:** Georgia Department of Public Health

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency  Georgia Govt. Agency  Another Georgia Area Agency on Aging  Other Click or tap here to enter text.

**Description of Service Provided/Received or Goods Purchased:**

The AAA receives this funding to serve seniors through the Senior Farmers Market and increase awareness of the WIC Program, expand outreach in local Communities, and support grandparents raising grandchildren through targeted efforts that benefit WIC families and promote healthy eating habits.

**Date First Effective:** 7/1/2025      **Expiration Date:** 6/30/2025

**Revenue Received:** \$20,000      **Funds Expended:** \$20,000

**Clients Served:** 1,000      **Units Provided:** 1,000

**Client Definition same as OAA**  **Other** Click or tap here to enter text.

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship?  
This program does not replace or impact OAA programs, but provides nutrition education and fresh produce to older adults.
2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship?  
Provides fresh produce to Georgia's seniors, opportunity to expand outreach into local communities and promotion Of healthy eating habits.
3. Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship? Although produce vouchers are limited, the AAA holds no waitlist for this program that is open to older adults age 60+. Program registration is held through community providers and has first come/first serve basis.

## 5b – Contract/Commercial Relationships

### Contractor/Vendor Table #8

**Area Agency on Aging:** Northwest Georgia **Fiscal Year:** 2026

**Contractor/Vendor, Legal Name:** Geri-Fit

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency  Georgia Govt. Agency  Another Georgia Area Agency on Aging  Other [Click or tap here to enter text.](#)

**Description of Service Provided/Received or Goods Purchased:**

Geri-Fit is a 45-minute evidence-based health promotion program and chronic disease self- management support program designed exclusively for older adults helping them to rebuild strength that's been lost through the aging process.

**Date First Effective:** 06/09/2020 **Expiration Date:** 06/30/2026

**Revenue Received:** \$2,500 **Funds Expended:** \$2,500

**Clients Served:** 25. **Units Provided:** [Click or tap here to enter text.](#)

**Client Definition same as OAA**  Other Clients are age 65 and older or disabled and Medicaid eligible, with physical limitations making them Nursing Home level of care.

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship? [This is a program available to older adults. No waitlist and available to anyone with need.](#)
2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship? Program designed to improve older adults' activities of daily living.
3. Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship? There is no waitlist for this service.

## **5b – Contract/Commercial Relationships**

### **Contractor/Vendor Table #10**

**Area Agency on Aging:** Northwest Georgia **Fiscal Year:** 2026

**Contractor/Vendor, Legal Name:** Highland Rivers Behavioral Health

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency  Georgia Govt. Agency  Another Georgia Area Agency on Aging  Other DBHDD Contractor

**Description of Service Provided/Received or Goods Purchased:**

Promote and encourage mental health, resilience, and one's wellbeing through individualized and/or group sessions.

**Date First Effective:** 03/01/2022

**Expiration Date:** 06/30/2026

**Revenue Received:** \$0

**Funds Expended:** \$0

**Clients Served:** 10

**Units Provided:**

Client Definition same as OAA  Other

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship? No direct impact to OAA services, but able to assist older adults through access to services, advocacy and referral.
2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship?  
Provides access to mental health counseling through individual or group counseling sessions with qualified professionals
3. Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship?  
This program supports all older adults, with no waitlist. NW AAA serves as a referral mechanism.

## 5b – Contract/Commercial Relationships

### Contractor/Vendor Table #11

**Area Agency on Aging:** Northwest Georgia **Fiscal Year:** 2026

**Contractor/Vendor, Legal Name:** Infinity Case Management, LLC

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency  Georgia Govt. Agency  Another Georgia Area Agency on Aging  Other

**Description of Service Provided/Received or Goods Purchased:**

Nursing assessment for MFP clients referred for EDWP. AAA reimburses provider for each assessment utilizing DCH funds.

**Date First Effective:** 12/15/2021 **Expiration Date:** 6/30/2026

**Revenue Received:** \$0 **Funds Expended:** \$0

**Clients Served:** Click or tap here to enter text. **Units Provided:** Click or tap here to enter text.

**Client Definition same as OAA**  **Other** Click or tap here to enter text.

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship?

These funds are non-OAA and are used to target Medicaid services. They are not offered in conjunction with OAA services

2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship?

If an individual does not meet criteria or elects to not move forward with the program they are often assessed for OAA services

3. Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship?

Clients are referred to contractor by Transitions Coordinator for admission to EDWP, not OAA services. Clients must elect provider of choice.

## **5b – Contract/Commercial Relationships**

### **Contractor/Vendor Table #12**

**Area Agency on Aging:** Northwest Georgia **Fiscal Year:** 2026

**Contractor/Vendor, Legal Name:** Legacy Link Case Management

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency  Georgia Govt. Agency  
 Another Georgia Area Agency on Aging  Other [Click or tap here to enter text.](#)

**Description of Service Provided/Received or Goods Purchased:**

Nursing assessment for MFP clients referred for EDWP. AAA reimburses provider for each assessment using DCH funds.

**Date First Effective:** 10/2019 **Expiration Date:** 06/30/2026.

**Revenue Received:** \$962.50 **Funds Expended:** \$962.50

**Clients Served:** [Click or tap here to enter text.](#) **Units Provided:** [Click or tap here to enter text.](#)

Client Definition same as OAA  Other EDWP Clients

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship?

These funds are non-OAA and are used to target Medicaid services. They are not offered in conjunction with OAA services

2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship?

If an individual does not meet criteria or elects to not move forward with the program they are often assessed for OAA services

3. Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship?

Clients are referred to contractor by Transitions Coordinator for admission to EDWP, not OAA services. Clients must elect provider of choice.

## **5b – Contract/Commercial Relationships**

### **Contractor/Vendor Table #13**

**Area Agency on Aging:** Northwest Georgia **Fiscal Year:** 2026

**Contractor/Vendor, Legal Name:** MapHabit

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency

Georgia Govt. Agency  Another Georgia Area Agency on Aging

Other [Click or tap here to enter text.](#)

**Description of Service Provided/Received or Goods Purchased:**

Platform that enhances the caregiving experience by empowering caregivers and individuals living with dementia to improve social engagement; optimizing care staff utilization at participants' homes; improving patient and family connectivity to combat social isolation.

**Date First Effective:** 12/1/2021 **Expiration Date:** 06/30/2026

**Revenue Received:** 0 **Funds Expended:** 0

**Clients Served:** 10 **Units Provided:** 10

Client Definition same as OAA  Other

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship?

This is a program available to older adults or their caregivers with dementia. No waitlist and available to anyone with need.

2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship?

Access to this platform provides an innovative way of empowering caregivers and individuals living with dementia in their homes.

3. Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship?

This program and funding supports families living with dementia. No waitlist for this service.

**5b – Contract/Commercial Relationships**  
**Contractor/Vendor Table #14**

**Area Agency on Aging: Northwest Georgia Fiscal Year: 2026**

**Contractor/Vendor, Legal Name:** North Georgia Elder Abuse Task Force

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency  Georgia Govt. Agency  
 Another Georgia Area Agency on Aging  Other [Click or tap here to enter text.](#)

**Description of Service Provided/Received or Goods Purchased:**

In partnership with the Area Agency on Aging, the North Georgia Elder Abuse Task Force works to tackle the rising challenge of elder abuse in North Georgia and provide preventative education in conjunction with local law enforcement and Adult Protective Services

**Date First Effective:** 07/01/2017. **Expiration Date:** 06/30/2026.

**Revenue Received:** \$0 **Funds Expended:** \$0

**Clients Served:** 500. **Units Provided:** [Click or tap here to enter text.](#)

**Client Definition same as OAA**  **Other** [Click or tap here to enter text.](#)

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship?  
No direct impact to OAA services, but able to assist older adults through education and advocacy.
2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship?  
Increased awareness of elder abuse and local, state and federal resources available.
3. Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship? This program supports all older adults with no waitlist. NW AAA serves as partner with agencies in education and protection of seniors related to elder abuse.

## **5b – Contract/Commercial Relationships**

### **Contractor/Vendor Table #15**

**Area Agency on Aging:** Northwest Georgia **Fiscal Year:** 2026

**Contractor/Vendor, Legal Name:** Northwest Georgia Council on Independent Living

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency  Georgia Govt. Agency  Another Georgia Area Agency on Aging  Other [Click or tap here to enter text.](#)

**Description of Service Provided/Received or Goods Purchased:**

Northwest Georgia Center for Independent Living is an organization serving 15 counties in the northwest Georgia area (Bartow, Catoosa, Chattooga, Dade, Fannin, Floyd, Gilmer, Gordon, Haralson, Murray, Paulding, Pickens, Polk, Walker, and Whitfield). We serve individuals of all ages who have all types of disabilities and help them reach their goals of living independently.

**Date First Effective:** More than 10 years **Expiration Date:**

**Revenue Received:** \$0. **Funds Expended:** \$0

**Clients Served:** [Click or tap here to enter text.](#) **Units Provided:** [Click or tap here to enter text.](#)

Client Definition same as OAA  Other

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship?

No direct impact to OAA services, but able to assist older adults through access to services, advocacy and cross referral

2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship?

The Northwest Georgia Council on Independent Living is a member of the ADRC Advisory Council and the AAA Advisory Council and serves as a source of cross referral for those clients who have all types of disabilities and help them reach their goals of living independently.

3. Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship?

This program supports individuals with disabilities to live independently. NW AAA serves as a referral mechanism.

## 5b – Contract/Commercial Relationships

### Contractor/Vendor Table #16

**Area Agency on Aging:** Northwest Georgia **Fiscal Year:** 2026

**Contractor/Vendor, Legal Name:** Project Lifesaver

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency  Georgia Govt. Agency

Another Georgia Area Agency on Aging  Other [Click or tap here to enter text](#)

**Description of Service Provided/Received or Goods Purchased:**

Project Lifesaver is the premier search and rescue program operated internationally by public safety agencies, and is strategically designed for “at risk” individuals who are prone to the life threatening behavior of wandering..

**Date First Effective:** 04/2019. **Expiration Date:** [Click or tap here to enter text.](#)

**Revenue Received:** \$0. **Funds Expended:** \$0

**Clients Served:** 12. **Units Provided:** 12

**Client Definition same as OAA**  **Other** [Click or tap here to enter text.](#)

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship? No direct impact to OAA services, but able to assist adults living with dementia through this service.
2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship?  
Offer clients a tool to help reduce separation of client with Dementia from family and friends.
3. Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship?  
This program supports adults living with dementia and their caregivers. Referrals are made to AAA through local law enforcement.

**5b – Contract/Commercial Relationships**

**Contractor/Vendor Table #17**

**Area Agency on Aging:** Northwest Georgia **Fiscal Year:** 2026

**Contractor/Vendor, Legal Name:** Pruitt Health Home First Care Coordination

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency  Georgia Govt. Agency  
 Another Georgia Area Agency on Aging  Other

**Description of Service Provided/Received or Goods Purchased:**

Nursing assessment for MFP clients referred for EDWP. AAA reimburses provider for each assessment utilizing DCH funds.

**Date First Effective:** 02/2020

**Expiration Date:** 06/30/2026

**Revenue Received:** \$0

**Funds Expended:** \$0

**Clients Served:**

**Units Provided:**

Client Definition same as OAA  Other

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship?

These funds are non-OAA and are used to target Medicaid services. They are not offered in conjunction with OAA services

2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship?

If an individual does not meet criteria or elects to not move forward with the program they are often assessed for OAA services.

Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship?

Clients are referred to contractor by Transitions Coordinator for admission to EDWP, not OAA services. Clients must elect provider of choice.

## **5b – Contract/Commercial Relationships**

### **Contractor/Vendor Table #18**

**Area Agency on Aging:** Northwest Georgia **Fiscal Year:** 2026

**Contractor/Vendor, Legal Name** Rosalynn Carter Institute for Caregiving

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency  Georgia Govt. Agency  Another Georgia Area Agency on Aging  Other

**Description of Service Provided/Received or Goods Purchased:**

Dealing with Dementia is a four-hour workshop, paired with the comprehensive Dealing with Dementia Guide, a detailed workbook designed to help caregivers. The goal of the workshop is to increase dementia knowledge and improve the caregiver's confidence in their ability to provide care. One completer is required for reimbursement for the workshop.

**Date First Effective:** 08/13/2019 **Expiration Date:** 06/30/2026

**Revenue Received:** \$0 **Funds Expended:** \$0

**Clients Served** 2 **Units Provided:** 1

**Client Definition same as OAA**  **Other** [Click or tap here to enter text.](#)

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship?

This is a community based education program available to all adults and caregivers, with no impact to OAA services.

2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship?

Program to assist caregivers increase their knowledge and improve their confidence and ability when providing care to person with Dementia.

3. Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship? This program supports all adults with dementia and/or caregivers, with no waitlist criteria.

**5b – Contract/Commercial Relationships**  
**Contractor/Vendor Table #19**

**Area Agency on Aging: Northwest Georgia Fiscal Year: 2026**

**Contractor/Vendor, Legal Name:** Rosalynn Carter Institute for Caregiving

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency  Georgia Govt. Agency  Another Georgia Area Agency on Aging  Other

**Description of Service Provided/Received or Goods Purchased:**

Care-Nets are regional coalitions throughout the state of Georgia that bring together family caregivers and the agencies who serve them.

**Date First Effective:** 07/01/2019 **Expiration Date:**

**Revenue Received:** \$0 **Funds Expended:** \$0

**Clients Served:** Click or tap here to enter text. **Units Provided:** Click or tap here to enter text.

**Client Definition same as OAA**  **Other** Click or tap here to enter text.

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship?

This is a community based caregiver group with no impact to OAA services.

2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship?

Access to this program will increase community awareness of caregivers and promote initiatives to support quality care.

3. Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship?

This network supports all caregivers, no waitlist or target criteria.

## **5b – Contract/Commercial Relationships**

### **Contractor/Vendor Table #20**

**Area Agency on Aging:** Northwest Georgia **Fiscal Year:** 2026

**Contractor/Vendor, Legal Name:** Scent Preservation Kits

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency  Georgia Govt. Agency  
 Another Georgia Area Agency on Aging  Other [Click or tap here to enter text.](#)

**Description of Service Provided/Received or Goods Purchased:**

A Scent Preservation Kit® is one of the most effective and affordable ways to take precautions before a missing person event occurs. Preserving one's odor ahead of time gives responding K9 Units a head start by providing the trailing dogs with an uncontaminated scent article. When a person collects and stores their own scent, it isn't touched by other family members, pets, or responders.

**Date First Effective:** 01/01/2020. **Expiration Date:**

**Revenue Received:** \$0 **Funds Expended:** \$0

**Clients Served:** 100 **Units Provided:** 100

Client Definition same as OAA  Other

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship?

No direct impact to OAA services, but able to assist adults living with dementia through this service

2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship?

Offer clients a tool to help reduce separation of client with Dementia from family and friends.

3. Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship?

This program supports adults living with dementia and their caregivers. Kits are provided to community members through local law enforcement.

## 5b – Contract/Commercial Relationships

### Contractor/Vendor Table #21

**Area Agency on Aging:** Northwest Georgia **Fiscal Year:** 2026

**Contractor/Vendor, Legal Name:** Second Wind Dreams Virtual Dementia Tour (VDT)

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency  Georgia Govt. Agency  Another Georgia Area Agency on Aging  Other [Click or tap here to enter text.](#)

**Description of Service Provided/Received or Goods Purchased:**

Method of building a greater understanding of dementia through the use of patented tools and instruction. The AAA sends the funding to VDT for training on how to conduct VDT including instruction manuals.

**Date First Effective:** 02/28/2018. **Expiration Date:** 06/30/2026

**Revenue Received:** \$400 **Funds Expended:** \$400

**Clients Served:** 30 **Units Provided:** [Click or tap here to enter text.](#)

Client Definition same as OAA  Other

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship? This is a program open to any agency, individual with desire to learn more about living with dementia. No OAA services are impacted by providing this service but enhances dementia programming offered through NW AAA.
2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship?  
Provides opportunity for community members to increase understanding of experiences someone faces while living with Dementia.
3. Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship? This program supports individuals who are caregivers for those with dementia, with no waitlist or criteria for services.

## **5b – Contract/Commercial Relationships**

### **Contractor/Vendor Table #22**

**Area Agency on Aging:** Northwest Georgia **Fiscal Year:** 2026

**Contractor/Vendor, Legal Name:** Visiting Nurse Health System

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency

Georgia Govt. Agency  Another Georgia Area Agency on Aging

Other [Click or tap here to enter text.](#)

**Description of Service Provided/Received or Goods Purchased:**

Nursing assessment for MFP clients referred for EDWP. AAA reimburses provider for each assessment utilizing DCH funds

**Date First Effective:** 10/2019. **Expiration Date:** 06/30/2026

**Revenue Received:** \$0. **Funds Expended:** \$0

**Clients Served:** [Click or tap here to enter text.](#) **Units Provided:** [Click or tap here to enter text.](#)

Client Definition same as OAA  Other EDWP Clients

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship?

These funds are non-OAA and are used to target Medicaid services. They are not offered in conjunction with OAA services

2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship?

If an individual does not meet criteria or elects to not move forward with the program they are often assessed for OAA services.

[Click or tap here to enter text.](#)

3. Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship?

Clients are referred to contractor by Transitions Coordinator for admission to EDWP, not OAA services. Clients must elect provider of choice.

## **5b – Contract/Commercial Relationships**

### **Contractor/Vendor Table #23**

**Area Agency on Aging:** Northwest Georgia **Fiscal Year:** 2026

**Contractor/Vendor, Legal Name:** Yellow Dot Program, Georgia Department of Public Health

**Contractor is:**  Non-Profit Corporation  For Profit Corporation  Federal Govt. Agency  Georgia Govt. Agency  Another Georgia Area Agency on Aging  Other [Click or tap here to enter text.](#)

**Description of Service Provided/Received or Goods Purchased:**

Georgia's Yellow Dot Program is a free program designed to help first responders provide life-saving medical attention after a medical emergency. The program lets first responders know that you have completed a personal information form and where they can find it. Providing information on medical conditions, medications, or medical allergies will help medical professionals make the best decision about your emergency medical treatment.

**Date First Effective:** 11/17/2022 **Expiration Date:**

**Revenue Received:** \$0 **Funds Expended:** \$0

**Clients Served:** 50. **Units Provided:** 50

**Client Definition same as OAA**  **Other** [Click or tap here to enter text.](#)

**How does the AAA:**

1. Demonstrate that a loss in the quantity or quality of services delivered under the OAA has not and will not result from this contract/relationship?  
No direct impact to OAA services, but able to assist older adults through advocacy and safety education.
2. Demonstrate that an enhancement in the quantity or quality of services delivered under the OAA has resulted from this contract/relationship?  
Offer clients a tool to aid them in a medical emergency to enable first responders to make decisions with goal of improved health outcome.
3. Demonstrate that preference in receiving OAA services will not be given to particular older individuals as a result of this contract/relationship? This program supports older adults living in the community. Kits are distributed through AAA and first responders with no waitlist or criteria for service.

## 6 – LOCATION OF SERVICES CHARTS

**Home and Community Based Services (HCBS)** as provided in each county. Services as identified in Item #5a(1), include HCBS Services, HCBS In-Home Services, HCBS Nutrition/Wellness, Congregate Meals, Home Delivered Meals, HCBS Caregiver, HCBS Kinship Care Programs, Support Options, Alzheimer’s, Evidence Based Programs, etc.

Chart #1		Bartow	Catoosa	Chattooga	Dade	Fannin	Floyd	Gilmer	Gordon	Haralson	Murray	Paulding	Pickens	Polk	Walker	Whitfield
1.	Adult Day Health		X	X					X		X				X	X
2.	Caregiver – Group	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
3.	Case Management	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
4.	Case Management Brokering	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
5.	Congregate Meals	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
6.	Falls Prevention – Matter of Balance	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
7.	Falls Prevention – Tai Chi	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
8.	Homemaker	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
9.	Homemaker - Voucher	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
10.	Home Delivered Meals	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
11.	Material Aid – Assistive Technology	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
12.	Material Aid – Home Modifications/Home Repair	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
13.	Material Aid – Other Individual	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
14.	Personal Care	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
15.	Powerful Tools for Caregivers	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
16.	Respite Care – In Home	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
17.	Respite Care – Out of Home		X	X					X		X				X	X
18.	Respite Care – Out of Home - Voucher	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
19.	Support Groups	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
20.	Support Options	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
21.	Transportation – DHS Unified	X	X		X	X	X	X	X	X	X	X	X	X	X	X
22.	Transportation – Individual - Voucher	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X

Adult Day Health and Out of Home Respite are provided by one company in six counties. Until SFY 2026, there were two providers covering more of the region. This service is not provided in all fifteen counties because there are no other licensed providers at the current time offering this service.

## 6 – LOCATION OF SERVICES CHARTS Continued...

**Access Services Provided in Each County Chart (Include ADRC, Elderly Legal Assistance Program, Nursing Home Transitions, Money Follows the Person, Options Counseling, Dementia Care, etc. as provided in each county. Services as identified in Item #5a(1).**

Chart #2		Bartow	Catoosa	Chattooga	Dade	Fannin	Floyd	Gilmer	Gordon	Haralson	Murray	Paulding	Pickens	Polk	Walker	Whitfield
1.	ADRC Information and Assistance	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
2.	Community and Public Education	X	X	X	X	X	X	X	X	X	X	X	X	X	X	x
3.	Dementia Care Specialist	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
4.	Elderly Legal Assistance Program (ELAP)	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
5.	MDSQ Options Counseling	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
6.	MFP – Transition Coordination	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
7.	Nursing Home Transition	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
8.	Outreach	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X

## 6 – LOCATION OF SERVICES CHARTS Continued...

Contract/Commercial Relationship Services Delivery System Tables - Initiatives and Services/Programs Funded through DAS/ACL Discretionary Grants, Other Federal, State and Local Funds, and Commercial relationships such as with Health Partners, Insurance Agencies, IT Contracts, etc. as provided in each County. Services as identified in Item #5b.

Chart #3		Bartow	Catoosa	Chattooga	Dade	Fannin	Floyd	Gilmer	Gordon	Haralson	Murray	Paulding	Pickens	Polk	Walker	Whitfield
1.	AARP Age Friendly Communities	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
2.	Ace Care Management, Inc.											X				
3.	Care Lync Georgia LLC Case Management						X					X				
4.	Dementia Friends	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
5.	Four Points		X	X	X										X	
6.	Friends of Disabled Adults and Children	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
7.	GeorgiaCares	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
8.	Georgia Department of Community Health	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
9.	Georgia Department of Public Health	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
10.	Geri-Fit			X												
11.	Highland Rivers Behavioral Health	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
12.	Infinity Case Management LLC											X				
13.	Legacy Link Case Management	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
14.	Map Habit	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
15.	North Georgia Elder Abuse Task Force	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
16.	Northwest Georgia Council on Independent Living	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
17.	Project Lifesaver		X	X	X		X				X	X		X	X	
18.	PruittHealth Home First Care Coordination	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
19.	Rosalyn Carter Institute for Caregiving– Dealing with Dementia	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
20.	Rosalyn Carter Institute for Caregiving– Care-NET	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
21.	Scent Preservation Kits	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
22.	Second Wind Dreams Virtual Dementia Tour	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
23.	Visiting Nurse Health System	X		X			X	X	X	X	X	X	X	X		X
24.	Yellow Dot Program	X					X		X							

The NW AAA continues to provide outreach to local law enforcement and community agencies to increase awareness for programs such as Project Lifesaver and Yellow Dot. There are instances where other resources within the county are currently being utilized or there is a county's preference to utilize equipment and/or processes other than how the NW AAA has assisted.

All counties in the Northwest GA region are served through an EDWP Case Management Agency. All of the region is provided this service through several different providers and clients are mailed a "Consumer Choice" letter for the selection of their providers. EDWP clients are not served in with OAA funded services.

Four Points is an agency providing kinship care for several counties. We look forward to the opportunity to expand the NW AAA's reach and support more of the kinship families throughout the region.

GeriFit is provided by the Library Staff in Chattooga County. No other counties within the region elected to provide this Evidence Based Program, but there are opportunities for seniors in every county to participate in Chair Exercises and other wellness programs within the senior center.

## **Fee for Service Implementation Plan**

### **Northwest Georgia Area Agency on Aging**

#### **Applicable Regulatory Authority:**

Department of Human Services, Division of Aging Services, Administration Manual, Chapter 200, **Sections 2025 (Fee For Service System Overview), 2026 (Cost Share), 2027 (Voluntary Contributions) and 2028 (Private Pay Services).**

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#### Definitions:

Cost Share – A payment by the service recipient or by another person on behalf of the service recipient of an agreed-upon portion of the cost of a service but less than 100% of the cost of the service.

Private Pay – A payment by the service recipient or by another person on behalf of the service recipient of 100% of the cost of a service or the market rate established for the service by the provider.

Voluntary Contribution – A donation by the service recipient or by another person on behalf of the service recipient that is given without coercion or the presumption of receipt of service in exchange for the donation.

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The Northwest Georgia Regional Commission Area Agency on Aging (AAA) will utilize the most current fee scale provided by the Division of Aging Services to determine the amount of cost share based on a confidential declaration of individual income, with no requirement for verification, for both state-funded and OAA-funded services. For consumers who refuse to disclose income for cost-sharing purposes, the income will be based on the median income for individuals 60 and older in the region. Agencies will use the HCBS Income Worksheet as an interview guide and to document all sources of income received on a regular basis to be considered in determining the amount of fees to be assessed. AAA or provider staff assisting consumers in application for other programs, such as Medicaid, SNAP, or TANF, should refer to the appropriate program manual(s) for guidance in verifying income for those programs.

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#### **The following services are subject to a client cost share paid with OAA or state funds:**

- Adult Day Care/Health Services
- Chore Services
- Emergency Response Services
- Homemaker Services
- Home modification and Repairs
- Personal Support Services
- Respite Care Services
- Transportation Services
- Senior Center Activities

- Recreation Services
- Wellness Program Services

Consumers must be given 30-day written notice of an increase in their cost share. Written notice (no time frame) must be given for a decrease in cost share.

**The following services are exempt from client cost share for persons paid with OAA or state funds:**

- Information and Assistance
- Outreach
- Medication Management Assistance
- Elder Abuse Prevention
- Legal Assistance
- Other Consumer Protection Services
- Nutrition Services, including congregate meals
- Nutrition screening, counseling, and education
- Any service provided to low-income older persons including minorities whose income is at or below the Federal Poverty Limit

**AAAs may not impose a cost share for the following services of persons paid with OAA funds:**

- Case Management Services
- Home Delivered Meals
- ✓ Note: AAAs and providers may require a cost share for Case Management and Home Delivered Meals if paid with non-OAA funds, such as SSBG or state funds.

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**Voluntary Contributions**

There is no collection or pay schedule for voluntary contributions.

Recommended minimum amounts for voluntary contributions are as follows:

- \$3.00 per meal
- \$5.00 for transportation (round trip)
- 25% of the cost of other services

Providers will clearly inform consumers that there is no obligation to make contributions and that receipt of services is not contingent upon making a voluntary contribution.

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**Private Pay**

Providers are encouraged to develop private pay services wherever feasible and possible to expand the service delivery network and to ensure its sustainability. Private payment for services occurs when individuals pay the full cost of the services

they receive. Because there is no public funding involved, private pay services are not subject to the 'cost sharing' provisions under the Older Americans Act.

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**Provider Collection and Payment:**

Providers will develop and implement cost share policies, following the guidelines set forth in the Department of Human Services Division of Aging Services, and by the AAA. Grievance procedures must also be established as defined in the foregoing Administrative Guidelines and Requirements.

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**Home-Delivered Meals**

Consumers must be given an opportunity to contribute to the cost of their meals through voluntary donations only. Efforts to collect donations must not be coercive and must protect the privacy and confidentiality of everyone with respect to their contribution or lack of contribution. An envelope that clearly identifies the organization will be provided to all consumers during meal delivery at least once monthly to collect voluntary donations. Envelopes must be returned to the agency on the same day they are collected. Program income generated by voluntary donations must be reconciled by the agency at least once per week and reported on the monthly expenditure report submitted to the Northwest GA AAA. All contributions collected must be used to expand the service for which the contributions were given, and to supplement (not replace) funds received under this Act.

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**Congregate Meals/Senior Center Services**

Consumers must be given an opportunity to contribute to the cost of their meals through voluntary donations only. Efforts to collect donations must not be coercive and must protect the privacy and confidentiality of everyone with respect to their contribution or lack of contribution. Senior centers will maintain a collection box for voluntary donations. The box should be available at least once monthly during the regular hours of operation for the senior center. The collection box must be secured before the end of each day that the box has been made available. Program income generated by voluntary donations must be reconciled by the agency at least once per week and reported on the monthly expenditure report submitted to the Northwest GA AAA. All contributions collected must be used to expand the service for which the contributions were given, and to supplement (not replace) funds received under this Act.

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**In-Home and Other Home and Community Based Services (Homemaker, Personal Care, Respite, Adult Day Health, Home Modifications, Transportation, Wellness Program Services)**

AAAs/providers will develop billing and collections schedules and processes that provide consumers with statements of the fees for which they are responsible, along with instructions on how payments may be made. The written statement will contain, at a minimum, the following:

- Services received
- Balance forward
- Amount paid/applied

- Value of service provided since the last statement
- Balance due, if any

For monthly cost share amounts of \$10.00 or less, the AAA/provider may, with the consumer's consent, bill for these amounts quarterly or semi-annually. When a service is used on an infrequent or short-term basis, such as some transportation services, a home modification or chore service, the consumer may pay at the time of service delivery or completion.

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### **Termination for Non-Payment of Cost Share**

The Older Americans Act prohibits denying services for which funds are received under the Act for an older individual due to the income of the individual or his/her failure to make a cost sharing payment.

Reassessments are to include a review and update of the Income Worksheet as appropriate and any adjustments to the cost share that may be warranted, based on changes in individual income, changes in the federal poverty guidelines, out of pocket expenses or other circumstances. Staff are to advise consumers to report any changes in income or circumstances when they occur.

The termination letter will be sent by the provider stating the effective date of the termination, the reason for termination, and notification that a grievance must be filed verbally or in writing through the service provider. If the termination is due to non-payment of the cost share, the case will be reviewed by the Assessment and Referral Team with recommendations made to the AAA Director. The Older Americans Act funded services allow for the collection of cost share; however, they prohibit denying services due to the income of the individual or his/her failure to make a cost sharing payment.

**The AAA will ensure compliance with the applicable regulations during its site monitoring visits. Violations of the HCBS regulations will be viewed by the Northwest Georgia RC/AAA as a program finding and will require immediate corrective action.**

## **8 - Allocation, Budget, and Units Plan**

### **a - Allocation Methodology**

The Area Agency on Aging of Northwest Georgia provides proportion of funding received for Access to Services, Community-Based Services, In-Home Services, Nutritional Services and Elder Rights. NW AAA requires providers to update unit cost annually and allocates funding to providers based upon quality and performance as determined by quarterly desk reviews, previous year spending, consumer satisfaction and minimum attendance levels at senior centers as established by the Division of Aging. Local needs, resources, the aging population in each county and the Intrastate Funding Formula (IFF) are all used for determining service levels. Distribution of services is achieved through AAA control of waiting lists.

### **b - Budget Narrative**

The Area Agency will utilize FY 2026 Planning Allocation issuance from DAS for budgeting purposes for FY 2026.

During FY 2026:

- It is expected that Home Delivered meals, Congregate meals, Adult Day Health, Respite, Case Management and Homemaker services will continue to be provided based on allocation and needs identified by waiting list data.
- Continue to budget to provide services for 14 clients in the Support Options Program.
- Continue to allocate funding to Material Aid and Transportation as Support Services.
- Will allocate funding to Case Management Brokering to expand conflict-free service delivery.

### **c - Changes to Services/Units/Persons**

For FY 2026, it is expected that Home Delivered Meals, Congregate Meals and Case Management units will be comparable to the previous year with traditional funding. A decrease is expected in Adult Day Health, with funding diverted to provide more In-Home Homemaker and Respite services through the utilization of additional providers. Additional funding provided due to the COVID-19 pandemic has allowed for increased services in FY 2021, FY 2022, FY 2023 and FY 2024. With the exception of the meal provider, all other provider unit costs will remain the same for SFY 2026. The City of Rossville will no longer be contracting with the NW AAA, but the center operations will continue under the management of North Georgia Community Action. Personal Care will be a new service provided in the new year and Whitfield County Senior Center will be a new provider serving congregate meals this year.

## **d – Allocation Plan for Serving Individuals Under the Age of 60**

The only clients under the age of 60 served with NW AAA funds will meet specific eligibility criteria for OAA congregate meals, home delivered meals, caregiver services and any person identified as having Alzheimer's.

The NW AAA will not designate any additional funds of non-OAA funds to serve persons with disabilities who are under the age of 60 and/or to serve caregivers not eligible under the National Family Caregiver Support Program requirements.

## **9 - 2024 – 2027 State Plan and AAA Area Plan Alignment of Older Americans Act Mandate for Goals, Objectives, and Measures**

### **State and Area Plan Alignment:**

Section 305. (a)(1)(A) of the Older Americans Act, as amended through P.L. 114-144, enacted April 19, 2016, requires that the state agency shall be primarily responsible for the planning, policy development, administration, coordination, priority setting, and evaluation of all State activities related to the objectives of the Act.

Section 307. (a)(1) of the Act requires that the state plan mandate that each designated area agency develop an area plan for submission to and approval by the state agency, and that the state plan be based on such area plans.

In compliance with both sections, DAS has established a four-year planning cycle such that area plans are developed in the first year and amended as required in the succeeding three years. State plan development is accomplished in the fourth year of the schedule and uses area plan information and performance data as the basis against which compliance with standard assurances, evaluation of regional capacity, effectiveness of service delivery, and the degree to which target populations are served are measured. The state plan establishes statewide goals and objectives for the next area plan cycle to which area agencies must align new area plans developed in the new planning cycle. Area agencies are provided the option to include area specific targets appropriate to serve regional needs absent conflicts with statewide direction.

## **Goals, Objectives, and Measures Charts**

In compliance with the OAA requirements, DAS has developed clear, measurable goals and objectives that meet the ACL's focus areas. The goals embrace person-centered and consumer-directed approaches to improve service delivery, strengthen the aging network and increase safety for older Georgians and people with disabilities.

## **10 – Goal #1 Objectives and Measures Charts**

**GOAL #1:** Provide long-term services and supports that enable older Georgians, their families, caregivers, and persons with disabilities to fully engage and participate in their communities for as long as possible.

### **AAA #1.1 Objective: Aging and Disability Resource Connection (ADRC)**

**Increase the number of clients who receive Options Counseling (OC) services from certified Options Counseling staff by 5% each year.**

#### **AAA Strategies**

1. Identify roles at each AAA that need OC certification and enroll staff needing OC certification in Boston University training.
2. Ensure certified OCs participate in OC certification refresher courses.
3. Ensure clients needing Options Counseling Services are referred to certified Options Counselors.

#### **Measure #1 - Data Source/Report Name: DAS Staff List**

**Measure #1 - Located in the DDS Live or HAR: N/A - The DAS staff will provide each AAA its data after each cohort.**

#### **Measure #2 – Data Source/Report Name: Community Options Counseling Enrollments Report**

**Measure #2 – Located in the DDS Live or HAR: HAR**

	<b>Measure</b>	<b>Baseline: As of June 30, 2023 for SFY 2023 Due 3/1/2024</b>
1.	Number of AAA staff who have completed the Options Counseling certification.	<b>Enter SFY 2023 Baseline: 1 for Northwest AAA</b>
2.	Increase the number of clients receiving Options Counseling by 5% each year.	<b>Enter SFY 2023 Baseline: 0</b>
	<b>Measure</b>	<b>Due 3/1/2025 – Update for SFY 2024 as of June 30, 2024:</b>
1.	Number of AAA staff who have completed the Options Counseling certification.	<b>Enter Update: 1</b>
2.	Increase the number of clients receiving Options Counseling by 5% each year.	<b>Enter Update: 6</b> FY began with 2 Community Options Counselors and one has since left the AAA. Plans are for all ADRC Counselors to receive this certification as it is available through the DAS.
	<b>Measure</b>	<b>Due 3/1/2026 – Update for SFY 2025 as of June 30, 2025:</b>
1.	Number of AAA staff who have completed the Options Counseling certification.	<b>Enter Update:</b>

**AAA #1.1 Objective: Aging and Disability Resource Connection (ADRC)**

**Increase the number of clients who receive Options Counseling (OC) services from certified Options Counseling staff by 5% each year.**

2.	Increase the number of clients receiving Options Counseling by 5% each year.	<b>Enter Update:</b>
	<b>Measure</b>	<b>Due 3/1/2027- Update for SFY 2026 as of June 30, 2026:</b>
1.	Number of AAA staff who have completed the Options Counseling certification.	<b>Enter Update:</b>
2.	Increase the number of clients receiving Options Counseling by 5% each year.	<b>Enter Update:</b>
	<b>Measure</b>	<b>Due 3/1/2028 – Update for SFY 2027 as of June 30, 2027:</b>
1.	Number of AAA staff who have completed the Options Counseling certification.	<b>Enter Update:</b>
2.	Increase the number of clients receiving Options Counseling by 5% each year.	<b>Enter Update:</b>
<b>#1</b>		

**AAA #1.2 Objective: Alzheimer's Disease & Related Dementias (ADRD)**

**Develop a more dementia capable aging network.**

**AAA Strategies**

1. Assess the number of active clients with a formal or self-reported dementia diagnosis and establish a baseline to measure the number of memory screenings per year per AAA.
2. DCS will provide quarterly dementia training for AAA staff, providers, and partners
3. 75% of AAA staff will participate in at least two Dementia Care Specialist and two Georgia Memory Net training sessions annually
4. Have 1-2 AAA staff members attend the annual Georgia Memory Network (GMN) Summit, Quarterly Community Services Educator (CSE) Webinar, and/or other GMN-related events.

**Data Source/Report Name: ADRC – Assessments by Worker Report (ADRC Folder)  
Located in the DDS Live or HAR: HAR**

	<b>Measure</b>	<b>Baseline: As of June 30, 2023 for SFY 2023 Due 3/1/2024</b>
1.	Assess the number of active clients with a formal or self-reported dementia diagnosis and establish a baseline to measure the number of memory screenings per year per AAA. The memory screenings will take place at the local level (at the AAA/in the community).  Increase the number of memory screenings by 75% by the end of SFY 2028 (June 30, 2028).	<b>Enter SFY 2023 Baseline:</b>
	<b>Measure</b>	<b>Due 3/1/2025 – Update for SFY 2024 as of June 30, 2024: Enter SFY 2024 Baseline:</b>
1.	Assess the number of active clients with a formal or self-reported dementia diagnosis and establish a baseline to measure the number of memory screenings per year per AAA. The memory screenings will take place at the local level (at the AAA/in the community).  Increase the number of memory screenings by 75% by the end of SFY 2028 (June 30, 2028).	

**AAA #1.2 Objective: Alzheimer's Disease & Related Dementias (ADRD)**

**Develop a more dementia capable aging network.**

<b>Measure</b>		<b>Due 3/1/2026 – Update for SFY 2025 as of June 30, 2025:</b>
1.	<p>Assess the number of active clients with a formal or self-reported dementia diagnosis and establish a baseline to measure the number of memory screenings per year per AAA. The memory screenings will take place at the local level (at the AAA/in the community).</p> <p>Increase the number of memory screenings by 75% by the end of SFY 2028 (June 30, 2028).</p>	<b>Enter SFY 2025 Baseline:</b>
<b>Measure</b>		<b>Due 3/1/2027- Update for SFY 2026 as of June 30, 2026:</b>
1.	<p>Assess the number of active clients with a formal or self-reported dementia diagnosis and establish a baseline to measure the number of memory screenings per year per AAA. The memory screenings will take place at the local level (at the AAA/in the community).</p> <p>Increase the number of memory screenings by 75% by the end of SFY 2028 (June 30, 2028).</p>	<b>Enter Update:</b>
<b>Measure</b>		<b>Due 3/1/2028 – Update for SFY 2027 as of June 30, 2027:</b>
1.	<p>Assess the number of active clients with a formal or self-reported dementia diagnosis and establish a baseline to measure the number of memory screenings per year per AAA. The memory screenings will take place at the local level (at the AAA/in the community).</p> <p>Increase the number of memory screenings by 75% by the end of SFY 2028 (June 30, 2028).</p>	<b>Enter Update:</b>

#2

**AAA #1.3 Objective: Home and Community Based Services (HCBS)**

**After receiving meals, the number of clients with low or very low food security will decrease by 5%.**

**AAA Strategies**

1. Develop and expand targeted efforts to increase access to food and financial resources for vulnerable seniors to reduce senior hunger in Georgia.
2. Target reasons for why clients are low or very low food security (share info about SNAP education/application guidance, nutrition counseling, increase meal provision, etc.)
3. AAA to work with providers to identify resources and opportunities for clients who continue to experience low food security after receiving meals.
- 4.
- 5.

**Data Source/Report Name: Food Security Impact Report  
Located in the DDS Live or HAR: HAR**

<b>Measure</b>		<b>Baseline: As of June 30, 2023 for SFY 2023 Due 3/1/2024</b>
1.	Food security impact report will show a 5% decrease in the baseline percentage of clients with a food security survey score of 2 or more by June 30, 2028.	<b>Enter SFY 2023 Baseline: 44.8%</b> Number of clients with decrease in score is 103 Total number of clients is 230
<b>Measure</b>		<b>Due 3/1/2025 – Update for SFY 2024 as of June 30, 2024:</b>
1.	Food security impact report will show a 5% decrease in the baseline percentage of clients with a food security survey score of 2 or more by June 30, 2028.	<b>Enter Update: 50.3%</b> Number of clients with decrease in score is 91 Total number of clients is 181. The percentage of clients with a decrease in their score is 50.3%. The result is a 12.3% decrease in the baseline score. Meeting scheduled with meal providers 3/10/2025 with this as agenda item.
<b>Measure</b>		<b>Due 3/1/2026 – Update for SFY 2025 as of June 30, 2025:</b>
1.	Food security impact report will show a 5% decrease in the baseline percentage of clients with a food security survey score of 2 or more by June 30, 2028.	<b>Enter Update:</b>

**AAA #1.3 Objective: Home and Community Based Services (HCBS)**

**After receiving meals, the number of clients with low or very low food security will decrease by 5%.**

<b>Measure</b>		<b>Due 3/1/2027- Update for SFY 2026 as of June 30, 2026:</b>
1.	Food security impact report will show a 5% decrease in the baseline percentage of clients with a food security survey score of 2 or more by June 30, 2028.	<b>Enter Update:</b>
<b>Measure</b>		<b>Due 3/1/2028 – Update for SFY 2027 as of June 30, 2027:</b>
1.	Food security impact report will show a 5% decrease in the baseline percentage of clients with a food security survey score of 2 or more by June 30, 2028.	<b>Enter Update:</b>
		<b>#3</b>

**AAA #1.4 Objective: Nursing Home Transition (NHT)**

**Decrease the number of participants who are re-institutionalized in the Nursing Home Transition Program each year.**

**AAA Strategies**

- |    |   |
|----|---|
| 1. | AAAs will participate and engage in training and technical assistance opportunities provided by Division of Aging Services staff for the NHT program. |
| 2. | Facilitating a discharge meeting to assess the broader needs of the client and anticipate risks for re-institutionalization.                          |
| 3. |   |
| 4. |   |
| 5. |   |

**Measure #2: Data Source/Report Name: MFP/NHT Enrollment Program Status with Primary Worker Report  
Located in the DDS or HAR: HAR – TA will be provided by DAS Staff upon request.**

	<b>Measure</b>	<b>Baseline: As of June 30, 2023 for SFY 2023 Due 3/1/2024</b>
1.	Reduce the number of re-institutionalized NHT participants by 1% each year.	<b>Enter SFY 2023 Baseline: 1 NHT participant re-institutionalized</b>
	<b>Measure</b>	<b>Due 3/1/2025 – Update for SFY 2024 as of June 30, 2024:</b>
1.	Reduce the number of re-institutionalized NHT participants by 1% each year.	<b>Enter Update: 0 NHT participants re-institutionalized</b>
	<b>Measure</b>	<b>Due 3/1/2026 – Update for SFY 2025 as of June 30, 2025:</b>
1.	Reduce the number of re-institutionalized NHT participants by 1% each year.	<b>Enter Update:</b>
	<b>Measure</b>	<b>Due 3/1/2027- Update for SFY 2026 as of June 30, 2026:</b>
1.	Reduce the number of re-institutionalized NHT participants by 1% each year.	<b>Enter Update:</b>
	<b>Measure</b>	<b>Due 3/1/2028 – Update for SFY 2027 as of June 30, 2027:</b>
1.	Reduce the number of re-institutionalized NHT participants by 1% each year.	<b>Enter Update:</b>

#4

**AAA #1.5 Objective: Home and Community Based Services (HCBS)**

**Reduce social isolation of HCBS clients in Georgia.**

**AAA Strategies**

- |    |  |
|----|--|
| 1. | Baseline number clients who are socially isolated by the end of SFY 2024 (June 30, 2024).  |
| 2. | By June 30, 2025 (by the end of SFY 2025) increase opportunities for social engagements with internal and external entities (i.e., home delivered meals, universities' telephone reassurance programs, etc.)                     |
| 3. | Institute a multi-disciplinary advisory group that includes relevant divisions and strategic system-level stakeholders to provide support and guidance on matters related to activities and services within the aging community. |
| 4. |  |
| 5. |  |

**Data Source/Report Name: To Be Determined!  
Located in the DDS Live or HAR: To Be Determined!**

	<b>Measure</b>	<b>Baseline: As of June 30, 2023 for SFY 2023 Due 3/1/2024</b>
1.	Increase the initial assessments and service referral documentation in the DDS.	<b>Enter SFY 2023 Baseline:</b>
	<b>Measure</b>	<b>Baseline: As of June 30, 2024, for SFY 2024 Due 3/1/2025</b>
1.	Increase the initial assessments and service referral documentation in the DDS.	<b>Enter SFY 2024 Baseline:</b>
	<b>Measure</b>	<b>Due 3/1/2026 – Update for SFY 2025 as of June 30, 2025: Enter SFY 2025 Baseline:</b>
1.	Increase the initial assessments and service referral documentation in the DDS.	
	<b>Measure</b>	<b>Due 3/1/2027- Update for SFY 2026 as of June 30, 2026: Enter Update:</b>
1.	Increase the initial assessments and service referral documentation in the DDS by 5% by the end of SFY 2028.	
	<b>Measure</b>	<b>Due 3/1/2028 – Update for SFY 2027 as of June 30, 2027: Enter Update:</b>
1.	Increase the initial assessments and service referral documentation in the DDS by 5% by the end of SFY 2028.	

#5

**AAA #1.6 Objective: Money Follows the Person (MFP)**

**Increase the number of participants completing 365 days in the MFP Transition Program.**

**AAA Strategies**

- |    |  |
|----|--|
| 1. | AAAs will conduct meaningful outreach to organizations, agencies, professionals, and other individuals that serve older adults and individuals with disabilities (i.e., hospitals, nursing homes, senior centers, Long-term Care Ombudsman, etc.) in order to provide information and education on the MFP program |
| 2. | AAAs will participate and engage in training and technical assistance opportunities provided by Division of Aging Services staff for the MFP program   |
| 3. | Use Data Source: MFP/NHT Enrollment Report (reviewed weekly) and the Monthly Transition Reports (submitted monthly by AAAs).   |
| 4. |  |
| 5. |  |

**Data Source/Report Name: MFP/NHT Enrollment Report  
Located in the DDS Live or HAR: HAR**

	<b>Measure</b>	<b>Baseline: As of June 30, 2023 for SFY 2023 Due 3/1/2024</b>
1.	Increase the number of participants completing 365 days in the community by 1% per year.	<b>Enter SFY 2023 Baseline:</b> 11 completed
	<b>Measure</b>	<b>Due 3/1/2025 – Update for SFY 2024 as of June 30, 2024:</b>
1.	Increase the number of participants completing 365 days in the community by 1% per year.	<b>Enter Update:</b> 14 completed
	<b>Measure</b>	<b>Due 3/1/2026 – Update for SFY 2025 as of June 30, 2025:</b>
1.	Increase the number of participants completing 365 days in the community by 1% per year.	<b>Enter Update:</b>
	<b>Measure</b>	<b>Due 3/1/2027- Update for SFY 2026 as of June 30, 2026:</b>
1.	Increase the number of participants completing 365 days in the community by 1% per year.	<b>Enter Update:</b>
	<b>Measure</b>	<b>Due 3/1/2028 – Update for SFY 2027 as of June 30, 2027:</b>
1.	Increase the number of participants completing 365 days in the community by 1% per year.	<b>Enter Update:</b>

#6

**AAA #1.7 Objective: Home and Community Based Services (HCBS)**

**Increase the “length of time (average number of months)” older adults remain in their homes by six months while receiving HCBS services.**

**AAA Strategies**

1. Focus on targeting Material Aid - Assistive Technology Service to individuals.
2. Encourage more Material Aid - Home Modifications/Home Repair Service using Title IIIB funds.
- 3.
- 4.

**Data Source/Report Name: HCBS - Average Length of Stay for Active, Discharged and All Clients Report  
Located in the DDS Live or HAR: HAR – This report as been added to each AAA’s HAR Folder.**

	<b>Measure</b>	<b>Baseline: As of June 30, 2023 for SFY 2023 Due 3/1/2024</b>
1.	Length of time in HCBS services.	<b>Enter SFY 2023 Baseline:</b> 26.52 months in program for Active Clients and 5.11 months in program for Discharged Clients.
	<b>Measure</b>	<b>Due 3/1/2025 – Update for SFY 2024 as of June 30, 2024:</b>
1.	Length of time in HCBS services.	<b>Enter Update:</b> 23.07 months in program for Active Clients and 5.47 months in program for Discharged Clients. Continue to have Material Aid budgeted through OAA, state and ARPA funds. Program promoted through ADRC and community outreach events.
	<b>Measure</b>	<b>Due 3/1/2026 – Update for SFY 2025 as of June 30, 2025:</b>
1.	Length of time in HCBS services.	<b>Enter Update:</b>
	<b>Measure</b>	<b>Due 3/1/2027- Update for SFY 2026 as of June 30, 2026:</b>
1.	Length of time in HCBS services.	<b>Enter Update:</b>
	<b>Measure</b>	<b>Due 3/1/2028 – Update for SFY 2027 as of June 30, 2027:</b>
1.	Length of time in HCBS services.	<b>Enter Update:</b>

**AAA #1.7 Objective: Home and Community Based Services (HCBS)**

**Increase the “length of time (average number of months)” older adults remain in their homes by six months while receiving HCBS services.**

#7

## Item #11 – Goal #2 Objectives and Measures Charts

**GOAL #2:** Ensure older Georgians, persons with disabilities, caregivers, and families have access to information about resources and services that is accurate and reliable.

### **AAA #2.8 Objective: Aging and Disability Resource Connection (ADRC)**

**Increase the number of first-time contacts to ADRC by 5% each successive year.**

#### **AAA Strategies**

- |    |   |
|----|---|
| 1. | AAAs will participate and engage in training and technical assistance opportunities provided by Division of Aging Services staff around data entry in the DDS.                                    |
| 2. | AAAs will ensure that ADRC staff receive ongoing education and skill-building opportunities around motivational interviewing to improve the quality of intakes and screenings that are completed. |
| 3. | AAA will continue to market services in the region through monthly agency newsletter, radio ads/broadcasts, social media, digital media campaign and in-person presentations.                     |
| 4. |   |
| 5. |   |

**Data Source/Report Name: First Time Callers Only with Detail  
Located in the DDS Live or HAR: HAR**

	<b>Measure</b>	<b>Baseline: As of June 30, 2023 for SFY 2023 Due 3/1/2024</b>
1.	Number of first-time contacts.	<b>Enter SFY 2023 Baseline: 7,522</b>
	<b>Measure</b>	<b>Due 3/1/2025 – Update for SFY 2024 as of June 30, 2024:</b>
1.	Increase the number of the previous SFY's first-time contacts by 5%.	<b>Enter Update: 7,370</b> Continuing marketing of services through newsletter, radio ads, social media, digital media, website search engine optimization, in-person presentations, etc. On target to surpass last 2 years at average of 643 contacts per month.
	<b>Measure</b>	<b>Due 3/1/2026 – Update for SFY 2025 as of June 30, 2025:</b>
1.	Increase the number of the previous SFY's first-time contacts by 5%.	<b>Enter Update:</b>
	<b>Measure</b>	<b>Due 3/1/2027- Update for SFY 2026 as of June 30, 2026:</b>

**AAA #2.8 Objective: Aging and Disability Resource Connection (ADRC)**

**Increase the number of first-time contacts to ADRC by 5% each successive year.**

1.	Increase the number of the previous SFY's first-time contacts by 5%.	<b>Enter Update:</b>
	<b>Measure</b>	<b>Due 3/1/2028 – Update for SFY 2027 as of June 30, 2027:</b>
1.	Increase the number of the previous SFY's first-time contacts by 5%.	<b>Enter Update:</b>
		#8

**Item #12 – Goal #3 Objectives and Measures Charts**

**GOAL #3:** Strengthen the aging network to enable partners to become viable and sustainable; and develop a robust network of aging service partners.

**AAA #3.1 Objective: Home and Community Based Services (HCBS)**

**The aging network will have a conflict-free service delivery system by the end of SFY 2028 (June 30, 2028).**

**AAA Strategies**

- |    |  |
|----|--|
| 1. | Each AAA will develop operational plan to ensure assessment process is conflict free.  |
| 2. | Ensure provider networks are prepared to participate in conflict free delivery system. |
| 3. | AAAs will provide technical assistance and training to its staff and providers.        |
| 4. |  |
| 5. |  |

**Data Source/Report Name: DAS Staff will provide on-going technical assistance.  
Located in the DDS Live or HAR: N/A**

**Measure**

**Enter the AAA’s Status as of June 30, 2023 for SFY 2023 (Indicate if the AAA has a conflict-free service delivery or does not. Enter “Yes” or “No” as the AAA’s Status.)  
Due 3/1/2024**

- |    |  |
|----|--|
| 1. | All 12 AAAs will have a conflict-free service delivery system by June 30, 2028 (SFY 2028). |
|----|--|

**Enter the AAA’s Status – “Yes” or “No”: No**

**If the AAA entered “yes”, it has a conflict-free service delivery system in place, describe the AAA’s system in detail:**

**If the AAA entered “no”, it does not have a conflict-free service delivery system in place, describe in detail the AAA’s status: AAA will identify one HCBS program to begin conflict-free service delivery with for SFY 2025.**

**AAA #3.1 Objective: Home and Community Based Services (HCBS)**

**The aging network will have a conflict-free service delivery system by the end of SFY 2028 (June 30, 2028).**

<b>Measure</b>		<b>Due 3/1/2025 – Update for SFY 2024 as of June 30, 2024:</b>
1.	All 12 AAAs will have a conflict-free service delivery system by June 30, 2028 (SFY 2028).	<b>Enter the AAA’s Status – “Yes” or “No”:</b> No
		<b>If the AAA entered “yes”, it has a conflict-free service delivery system in place, describe the AAA’s system in detail:</b>
		<b>If the AAA entered “no”, it does not have a conflict-free service delivery system in place, describe in detail the AAA’s status:</b> AAA is conducting conflict-free service delivery for Adult Day Health to provide us with understanding of what is needed to expand for all HCBS services. AAA is evaluating staffing and in process of advertising for additional employees.
<b>Measure</b>		<b>Due 3/1/2026 – Update for SFY 2025 as of June 30, 2025:</b>
1.	All 12 AAAs will have a conflict-free service delivery system by June 30, 2028 (SFY 2028).	<b>Enter the AAA’s Status – “Yes” or “No”:</b>
		<b>If the AAA entered “yes”, it has a conflict-free service delivery system in place, describe the AAA’s system in detail:</b>
		<b>If the AAA entered “no”, it does not have a conflict-free service delivery system in place, describe in detail the AAA’s status:</b>

**AAA #3.1 Objective: Home and Community Based Services (HCBS)**

**The aging network will have a conflict-free service delivery system by the end of SFY 2028 (June 30, 2028).**

	<b>Measure</b>	<b>Due 3/1/2027- Update for SFY 2026 as of June 30, 2026: Enter the AAA's Status – "Yes" or "No":</b>
1.	All 12 AAAs will have a conflict-free service delivery system by June 30, 2028 (SFY 2028).	<b>If the AAA entered "yes", it has a conflict-free service delivery system in place, describe the AAA's system in detail:</b>
		<b>If the AAA entered "no", it does not have a conflict-free service delivery system in place, describe in detail the AAA's status:</b>
	<b>Measure</b>	<b>Due 3/1/2028 – Update for SFY 2027 as of June 30, 2027: Enter the AAA's Status – "Yes" or "No":</b>
1.	All 12 AAAs will have a conflict-free service delivery system by June 30, 2028 (SFY 2028).	<b>If the AAA entered "yes", it has a conflict-free service delivery system in place, describe the AAA's system in detail:</b>
		<b>If the AAA entered "no", it does not have a conflict-free service delivery system in place, describe in detail the AAA's status:</b>

#9

**AAA #3.5 Objective: Alzheimer's Disease & Related Dementias (ADRD)**

**Strengthen and increase partnerships among AAA staff and community partners across the state in dementia programming.**

**AAA Strategies**

1. Every DCS will initiate and/or participate in a community dementia collaborative.
2. All AAAs will submit two progress reports (using form generated by DAS) each year (mid-year and annual review) detailing efforts/accomplishments.
3. All AAAs will ensure at least two staff or community partners serve on two different GARD Collaborative workgroups each SFY.
4. Identify local health department partners, establish working relationships, and create joint programming.
- 5.

**Data Source/Report Name: DCS Activities documented in the DDS.  
Located in the DDS Live or HAR: Live**

	<b>Measure</b>	<b>Baseline: As of June 30, 2023 for SFY 2023 Due 3/1/2024</b>
1.	Identify local partners, convene, or join a local dementia collaborative, and establish baseline for joint programs offered.	<b>Enter SFY 2023 Baseline:</b>
	<b>Measure</b>	<b>Due 3/1/2025 – Update for SFY 2024 as of June 30, 2024:</b>
1.	Identify local partners, convene, or join a local dementia collaborative, and establish baseline for joint programs offered.	<b>Enter SFY 2024 Baseline: 47</b> Types of partners include: Libraries, Senior Housing, Alzheimer’s Support Groups, Senior Centers, Schools/Colleges, Health Departments, Assisted Living, Faith-Based, American Legions, Law Enforcement, Parkins Support Group. Rome/Floyd Dementia Coalition is active with plans currently underway for second annual training. One staff member was active in GARD public safety workgroup during SFY 2024. Currently there are two serving on GARD workgroups (one AAA staff and one ADH Community Partner serving on workgroups)
	<b>Measure</b>	<b>Due 3/1/2026 – Update for SFY 2025 as of June 30, 2025:</b>
1.	Expand local dementia collaboratives, host regular meetings, and increase the number of joint programs offered in the previous year by 1 each year.	<b>Enter Update:</b>

**AAA #3.5 Objective: Alzheimer's Disease & Related Dementias (ADRD)**

**Strengthen and increase partnerships among AAA staff and community partners across the state in dementia programming.**

<b>Measure</b>		<b>Due 3/1/2027- Update for SFY 2026 as of June 30, 2026:</b>
1.	Expand local dementia collaboratives, host regular meetings, and increase the number of joint programs offered in the previous year by 1 each year.	<b>Enter Update:</b>
<b>Measure</b>		<b>Due 3/1/2028 – Update for SFY 2027 as of June 30, 2027:</b>
1.	Expand local dementia collaboratives, host regular meetings, and increase the number of joint programs offered in the previous year by 1 each year.	<b>Enter Update:</b>

#10

**AAA #3.6 Objective: Dementia**

**Develop a more dementia- capable aging network.**

***(Communities, including service organizations, businesses, faith communities, and health care providers, that recognize and understand the signs and impact of dementia and offer support to people living with dementia and their families)***

**AAA Strategies**

1. Every AAA will identify a staff or volunteer Dementia Friends Champion who will conduct **Dementia** Friends information sessions **each year/annually** (to include 1-2 slides on Georgia Memory Net (GMN) at the end of presentation as resource) to four unique community businesses or organizations.

2.

3.

4.

**Data Source/Report Name: DCS Activities documented in the DDS.  
Located in the DDS Live or HAR: Live**

**Measure**

**Baseline: As of June 30, 2023 for SFY 2023  
Due 3/1/2024**

1. DCS will conduct two community or family dementia education programs in SFY 2023.  
(SFY 2023 = Minimum of 2 Community-Based Dementia Education Programs)

**Enter SFY 2023 Baseline: 15 Education Programs Provided**

**Measure**

**Due 3/1/2025 – Update for SFY 2024 as of June 30, 2024:**

1. In SFY 2024, conduct an additional community-based dementia education program.  
(SFY 2024 = Minimum of 3 Community - Based Dementia Education Programs)

**Enter Update: 84 Education Programs Provided  
(59 Community, 18 Outreach and 7 Professional)  
5 Dementia Friends Sessions Completed**

**Measure**

**Due 3/1/2026 – Update for SFY 2025 as of June 30, 2025:**

1. In SFY 2025, conduct an additional community-based dementia education program.  
(SFY 2025 = Minimum of 4 Community - Based Dementia Education Programs)

**Enter Update:**

**AAA #3.6 Objective: Dementia**

**Develop a more dementia- capable aging network.**

***(Communities, including service organizations, businesses, faith communities, and health care providers, that recognize and understand the signs and impact of dementia and offer support to people living with dementia and their families)***

<b>Measure</b>		<b>Due 3/1/2027- Update for SFY 2026 as of June 30, 2026:</b>
1.	In SFY 2026, conduct an additional community-based dementia education program. (SFY 2026 = Minimum of 5 Community - Based Dementia Education Programs)	<b>Enter Update:</b>
<b>Measure</b>		<b>Due 3/1/2028 – Update for SFY 2027 as of June 30, 2027:</b>
1.	In SFY 2027, conduct an additional community-based dementia education program. (SFY 2027 = Minimum of 6 Community - Based Dementia Education Programs)	<b>Enter Update:</b>

#11

**AAA #3.8 Objective: Elderly Legal Assistance Program (ELAP)**

**AAAs and providers will document collaborative planning, objectives, and strategies for providing services to OAA priority client groups. All AAAs will submit to DAS via the State Legal Services Developer (SLSD) a copy of the collaborative planning, objectives, and strategies document.**

**AAA Strategies**

- |    |  |
|----|--|
| 1. | Through annual meetings, AAAs and providers will document collaborative planning, objectives, and strategies for providing services to OAA priority client groups. |
| 2. | Collaborative planning, objectives, and strategies documents submitted to the SLSD for review.   |
| 3. |  |
| 4. |  |
| 5. |  |

**Data Source/Report Name: N/A  
Located in the DDS Live or HAR: N/A**

	<b>Measure</b>	<b>Baseline: As of June 30, 2023 for SFY 2023 Due 3/1/2024</b>
1.	For SFY 2023, all AAAs will submit to DAS via the State Legal Services Developer (SLSD) a copy of the collaborative planning, objectives, and strategies document.	<b>Enter SFY 2023 Baseline:</b>
	<b>Measure</b>	<b>Due 3/1/2025 – Update for SFY 2024 as of June 30, 2024:</b>
1.	For SFY 2024, all AAAs will submit to DAS via the State Legal Services Developer (SLSD) a copy of the collaborative planning, objectives, and strategies document.	<b>Enter “Yes” and the Date of the Submission or “No”:</b>
	<b>Measure</b>	<b>Due 3/1/2026 – Update for SFY 2025 as of June 30, 2025:</b>
1.	For SFY 2025, all AAAs will submit to DAS via the State Legal Services Developer (SLSD) a copy of the collaborative planning, objectives, and strategies document.	<b>Enter “Yes” and the Date of the Submission or “No”:</b>
	<b>Measure</b>	<b>Due 3/1/2027- Update for SFY 2026 as of June 30, 2026:</b>
1.	For SFY 2026, all AAAs will submit to DAS via the State Legal Services Developer (SLSD) a copy of the collaborative planning, objectives, and strategies document.	<b>Enter “Yes” and the Date of the Submission or “No”:</b>

**AAA #3.8 Objective: Elderly Legal Assistance Program (ELAP)**

**AAAs and providers will document collaborative planning, objectives, and strategies for providing services to OAA priority client groups. All AAAs will submit to DAS via the State Legal Services Developer (SLSD) a copy of the collaborative planning, objectives, and strategies document.**

	<b>Measure</b>	<b>Due 3/1/2028 – Update for SFY 2027 as of June 30, 2027: Enter “Yes” and the Date of the Submission or “No”:</b>
1.	For SFY 2027, all AAAs will submit to DAS via the State Legal Services Developer (SLSD) a copy of the collaborative planning, objectives, and strategies document.	

#12

## Item #13 – Goal #5 Objectives and Measures Charts

**GOAL #5:** Utilize continuous quality improvement principles to ensure the SUA operates efficiently and effectively.

### AAA #5.1 Objective: Home and Community Based Services (HCBS)

**Implement the Bakas Caregiving Outcomes Scale (BCOS) assessment for at least 95% family caregivers receiving respite care statewide by the end of SFY 2028 (as of June 30, 2028).**

#### AAA Strategies

- |    |   |
|----|---|
| 1. | ADRC Counselors will complete the BCOS assessment for all caregivers placed on respite waitlist.                                  |
| 2. | HCBS Case Managers will complete the BCOS assessment for all caregivers placed on respite waitlist.                               |
| 3. | HCBS Sub-contractors will complete the BCOS assessment upon enrolling for services and at annual reassessment for all caregivers. |
| 4. |   |
| 5. |   |

**Data Source/Report Name: Caregiver Program Enrollment Snap-Shot Report  
Located in the DDS Live or HAR: HAR**

	Measure	Baseline: As of June 30, 2023 for SFY 2023 Due 3/1/2024
1.	Percentage of In-Home Respite Care and Out-of-Home Respite Care clients with a completed BCOS assessment in their DDS client record (Building a Caregiving Infrastructure).	<b>Enter SFY 2023 Baseline:</b> 65.3 % Respite Care clients with completed BCOS in DDS client record
	Measure	Due 3/1/2025 – Update for SFY 2024 as of June 30, 2024:
1.	Percentage of In-Home Respite Care and Out-of-Home Respite Care clients with a completed BCOS assessment in their DDS client record (Building a Caregiving Infrastructure).	<b>Enter Update:</b> 92.11% Respite Care clients with completed BCOS in DDS client record.
	Measure	Due 3/1/2026 – Update for SFY 2025 as of June 30, 2025:
1.	Percentage of In-Home Respite Care and Out-of-Home Respite Care clients with a completed BCOS assessment in their DDS client record (Building a Caregiving Infrastructure).	<b>Enter Update:</b>

**AAA #5.1 Objective: Home and Community Based Services (HCBS)**

**Implement the Bakas Caregiving Outcomes Scale (BCOS) assessment for at least 95% family caregivers receiving respite care statewide by the end of SFY 2028 (as of June 30, 2028).**

<b>Measure</b>		<b>Due 3/1/2027- Update for SFY 2026 as of June 30, 2026:</b>
1.	Percentage of In-Home Respite Care and Out-of-Home Respite Care clients with a completed BCOS assessment in their DDS client record (Building a Caregiving Infrastructure).	<b>Enter Update:</b>
<b>Measure</b>		<b>Due 3/1/2028 – Update for SFY 2027 as of June 30, 2027:</b>
1.	Percentage of In-Home Respite Care and Out-of-Home Respite Care clients with a completed BCOS assessment in their DDS client record (Building a Caregiving Infrastructure).	<b>Enter Update:</b>

#13

**AAA #5.4 Objective: Home and Community Based Services (HCBS)**

**Senior centers update, modernize, and implement emergency preparedness plans.**

**AAA Strategies and Measure Updated Concurrent with the SFY 2026 AAA Area Plan Updates**

1.	All Senior Centers will have a written emergency plan updated and modernized by 2028.
2.	All AAAs and Senior Centers will conduct an emergency drill annually separate from their fire drills and send any after action/lessons learned to SUA.
3.	Senior Center Managers will participate in DAS trainings.
4.	AAAs will ensure every Senior Center Manager reviews the Senior Center Emergency Plan during onboarding.
5.	100% of Senior Center Managers will complete the Agewell Institute courses on Emergency Preparedness by 2028.
6.	
7.	

**Data Source/Report Name: N/A  
Located in the DDS Live or HAR: N/A**

<b>Measure</b>		<b>Baseline: As of June 30, 2023 for SFY 2023 Due 3/1/2024</b>
1.	All AAAs will provide an annual summary report of plan submissions to the DAS.	<b>Enter SFY 2023 Baseline for all Strategies and the Measure:</b> <b>#1 - Written Emergency Preparedness Plan:</b> <b>#2 - All AAAs and Senior Centers conducting emergency drill:</b> <b>#3 - Senior Center Directors participating in DAS trainings:</b> <b>#4 - The onboarding of Senior Center Managers' review of the Emergency Preparedness Plan:</b> <b>#5 – 100% of senior center directors completed Senior Community College course on emergency preparedness:</b> <b>Measure - Enter the date of the AAA's annual summary report of plan submission:</b>
<b>Measure</b>		<b>Due 3/1/2025 – Update for SFY 2024 as of June 30, 2024:</b>
1.	Report on the above strategies.	<b>Enter Updates for all Strategies and the Measure:</b> <b>#1 - Report on how many senior centers updated their plans in the year for example 5 out of 10 senior centers have updated their plans this year.      0 of 18 updated their plan this year.</b> <b>#2 - Report on how many emergency drills the AAA conducted and also how many emergency drills the Senior centers conducted. How many after action reports were completed?    AAA – no drills; Senior Centers – 17 annual drills; Action Reports - 0</b>

**AAA #5.4 Objective: Home and Community Based Services (HCBS)**

**Senior centers update, modernize, and implement emergency preparedness plans.**

#3 - Report on any relevant emergency preparedness trainings the Senior Center Directors attended. Report on how many attended.

0 attended

#4 - Report on how many new Senior Center Managers were onboarded this year and how many reviewed their emergency plan as a part of onboarding. For example, 2 out of 20 senior centers had new managers. Each reviewed their emergency plans during onboarding or there were no new senior center managers this year.

There were no new site managers this year.

#5 - Report on how many Senior Center Managers have completed all 12 courses on the Agewell Institute.

0 completed courses

**Measure**

**Due 3/1/2026 – Update for SFY 2025 as of June 30, 2025:**

**Enter Updates for all Strategies and the Measure:**

#1 - Report on how many senior centers updated their plans in the year for example 5 out of 10 senior centers have updated their plans this year.

#2 - Report on how many emergency drills the AAA conducted and also how many emergency drills the Senior centers conducted. How many after action reports were completed?

#3 - Report on any relevant emergency preparedness trainings the Senior Center Directors attended. Report on how many attended.

#4 - Report on how many new Senior Center Managers were onboarded this year and how many reviewed their emergency plan as a part of onboarding. For example, 2 out of 20 senior centers had new managers. Each reviewed their emergency plans during onboarding or there were no new senior center managers this year.

#5 - Report on how many Senior Center Managers have completed all 12 courses on the Agewell Institute.

1. Report on the above strategies.

**AAA #5.4 Objective: Home and Community Based Services (HCBS)**

**Senior centers update, modernize, and implement emergency preparedness plans.**

<b>Measure</b>		<b>Due 3/1/2027- Update for SFY 2026 as of June 30, 2026:</b>
1.	Report on the above strategies.	<b>Enter Updates for all Strategies and the Measure:</b>
		#1 - Report on how many senior centers updated their plans in the year for example 5 out of 10 senior centers have updated their plans this year.
		#2 - Report on how many emergency drills the AAA conducted and also how many emergency drills the Senior centers conducted. How many after action reports were completed?
		#3 - Report on any relevant emergency preparedness trainings the Senior Center Directors attended. Report on how many attended.
		#4 - Report on how many new Senior Center Managers were onboarded this year and how many reviewed their emergency plan as a part of onboarding. For example, 2 out of 20 senior centers had new managers. Each reviewed their emergency plans during onboarding or there were no new senior center managers this year.
		#5 - Report on how many Senior Center Managers have completed all 12 courses on the Agewell Institute.
<b>Measure</b>		<b>Due 3/1/2028 – Update for SFY 2027 as of June 30, 2027:</b>
1.	Report on the above strategies.	<b>Enter Updates for all Strategies and the Measure:</b>
		#1 - Report on how many senior centers updated their plans in the year for example 5 out of 10 senior centers have updated their plans this year.
		#2 - Report on how many emergency drills the AAA conducted and also how many emergency drills the Senior centers conducted. How many after action reports were completed?
		#3 - Report on any relevant emergency preparedness trainings the Senior Center Directors attended. Report on how many attended.
		#4 - Report on how many new Senior Center Managers were onboarded this year and how many reviewed their emergency plan as a part of onboarding. For example, 2 out of 20 senior centers had

**AAA #5.4 Objective: Home and Community Based Services (HCBS)**

**Senior centers update, modernize, and implement emergency preparedness plans.**

		new managers. Each reviewed their emergency plans during onboarding or there were no new senior center managers this year.
		#5 - Report on how many Senior Center Managers have completed all 12 courses on the Agewell Institute.

#14

**AAA #5.5 Objective: Home and Community Based Services (HCBS)**

**85% of clients served meets at least one OAA target criteria by the end of SFY 2028 (June 30, 2028).**

**AAA Strategies**

1. Collaboration between ADRC and HCBS program staff to collect targeting data.

2.

3.

4.

5.

**Data Source/Report Name: HCBS – Older Americans Act Target Criteria Report  
Located in the DDS Live or HAR: HAR**

	<b>Measure</b>	<b>Baseline: As of June 30, 2023 for SFY 2023 Due 3/1/2024</b>
1.	Percentage of clients meeting at least 1 OAA target criteria	<b>Enter SFY 2023 Baseline:</b> 91.7% of clients served meet at least one OAA target criteria
	<b>Measure</b>	<b>Due 3/1/2025 – Update for SFY 2024 as of June 30, 2024:</b>
1.	Percentage of clients meeting at least 1 OAA target criteria	<b>Enter Update:</b> 91.9% of clients served meet at least one OAA target criteria.
	<b>Measure</b>	<b>Due 3/1/2026 – Update for SFY 2025 as of June 30, 2025:</b>
1.	Percentage of clients meeting at least 1 OAA target criteria	<b>Enter Update:</b>
	<b>Measure</b>	<b>Due 3/1/2027- Update for SFY 2026 as of June 30, 2026:</b>
1.	Percentage of clients meeting at least 1 OAA target criteria	<b>Enter Update:</b>
	<b>Measure</b>	<b>Due 3/1/2028 – Update for SFY 2027 as of June 30, 2027:</b>
1.	Percentage of clients meeting at least 1 OAA target criteria	<b>Enter Update:</b>

#15

**AAA #5.6 Objective: Aging and Disability Resource Connection (ADRC)**

**Maintain a 90% accuracy rate on data collection for key demographic data elements annually.**

**AAA Strategies**

1. AAAs will participate and engage in training and technical assistance opportunities provided by DAS staff around data entry in the DDS.
2. AAAs will ensure that ADRC staff receive ongoing education and skill-building opportunities around motivational interviewing to improve the quality of intakes and screenings that are completed.
- 3.
- 4.
- 5.

**Data Source/Report Name: ADRC - Client Missing Data Elements Report  
Located in the DDS Live or HAR: HAR**

	<b>Measure</b>	<b>Baseline: As of June 30, 2023 for SFY 2023 Due 3/1/2024</b>
1.	Accuracy Rate Percentage	<b>Enter SFY 2023 Baseline:</b> 71.3% accuracy rate on data collection for key demographic data elements.
	<b>Measure</b>	<b>Due 3/1/2025 – Update for SFY 2024 as of June 30, 2024:</b>
1.	Accuracy Rate Percentage	<b>Enter Update:</b> 95.6% accuracy rate on data collection for key demographic data elements (report date February 14, 2025)
	<b>Measure</b>	<b>Due 3/1/2026 – Update for SFY 2025 as of June 30, 2025:</b>
1.	Accuracy Rate Percentage	<b>Enter Update:</b>
	<b>Measure</b>	<b>Due 3/1/2027- Update for SFY 2026 as of June 30, 2026:</b>
1.	Accuracy Rate Percentage	<b>Enter Update:</b>
	<b>Measure</b>	<b>Due 3/1/2028 – Update for SFY 2027 as of June 30, 2027:</b>
1.	Accuracy Rate Percentage	<b>Enter Update:</b>

#16

**Item #14 – AAA Initiated Goals, Objectives, and Measures Charts (Optional)**

AAA Goal #14A: [Type Goal Here]

Objective: [Type Objective (Program) Here]

**AAA Strategies**

- 1.
- 2.
- 3.
- 4.

**Data Source/Report Name:  
Located in the DDS Live or HAR:**

	<b>Measure</b>	<b>Baseline: As of June 30, 2023 for SFY 2023 Due 3/1/2024</b>
1.		<b>Enter SFY 2023 Baseline:</b>
	<b>Measure</b>	<b>Due 3/1/2025 – Update for SFY 2024 as of June 30, 2024:</b>
1.		<b>Enter Update:</b>
	<b>Measure</b>	<b>Due 3/1/2026 – Update for SFY 2025 as of June 30, 2025:</b>
1.		<b>Enter Update:</b>
	<b>Measure</b>	<b>Due 3/1/2027- Update for SFY 2026 as of June 30, 2026:</b>
1.		<b>Enter Update:</b>
	<b>Measure</b>	<b>Due 3/1/2028 – Update for SFY 2027 as of June 30, 2027:</b>
1.		<b>Enter Update:</b>

## AREA PLAN COMPLIANCE DOCUMENTS ATTACHMENTS

### **ATTACHMENTS B:**

- **B-1 - Board Resolution** (Signatures Required)
- **B-2 - Standard Assurances** (Signatures Required)

### **ATTACHMENT C - AREA PLAN PROVIDER SITE LIST REPORT (DAS Data System Report)**

**ATTACHMENT B-1 – BOARD RESOLUTION**

***For Area Plan submissions, the executed Board Resolution is required for non-profit Area Agencies on Aging ONLY.***

***The Board Resolution acknowledges and approves the authority of an individual at the AAA to execute/sign the contract and that the signature is binding upon the entity.*** (Signatures Required)

Not Required

## **ATTACHMENT B-2 – STANDARD ASSURANCES**

(Signatures Required)

### **STANDARD ASSURANCES - OLDER AMERICANS ACT (OAA)**

**Public Law 89-73, 42 U.S.C.A. § 3001, et seq., as amended**

#### **I) ORGANIZATIONAL ASSURANCES**

##### **1. SEPARATE ORGANIZATIONAL UNIT**

If the Area Agency on Aging has responsibilities which go beyond programs for the elderly, a separate organizational unit within the agency has been created which functions only for the purposes of serving as the Area Agency on Aging.

##### **2. FULL TIME DIRECTOR**

The Area Agency or the separate organizational unit which functions only for the purposes of serving as the Area Agency on Aging is headed by an individual qualified by education or experience, working full-time solely on Area Agency on Aging functions and Area Plan management.

#### **II) AREA AGENCY MANAGEMENT COMPLIANCE ASSURANCES**

##### **3. EQUAL EMPLOYMENT OPPORTUNITY (5CFR Part 900, Subpart F)**

The Area Agency assures fair treatment of applicants and employees in all aspects of personnel administration without regard to political affiliation, race, color, national origin, sex, religious creed, age, or handicap and with proper regard for their privacy and constitutional rights as citizens. This "fair treatment" principle includes compliance with the Federal equal employment opportunity and nondiscrimination laws. These include Title VII of the Civil Rights Act of 1964, the Equal Pay Act of 1963, the Age Discrimination in Employment Act of 1967, the Rehabilitation Act of 1973, the Americans with Disabilities Act, and other relevant laws.

#### **4. EMERGENCY MANAGEMENT PLAN**

The Area Agency has assigned primary responsibility for Emergency Management planning to a staff member; the Area Emergency Management Plan which was developed in accordance with the Georgia Department of Human Resources Division of Aging Services (now the Georgia Department of Human Services, and hereafter Division of Aging Services) memorandum of February 9, 1979, shall be reviewed at least annually and is revised as necessary. The Area Agency also assures cooperation subject to client need in the use of any facility, equipment, or resources owned or operated by the Department of Human Services which may be required in the event of a declared emergency or disaster.

As in Sec. 306(a)(16) or (17), the Area Agency shall include information detailing how the Area Agency on aging will coordinate activities, and develop long-range emergency response plans with local and State emergency response agencies, relief organizations, local and State governments, and any other institutions that have responsibility for relief service delivery.

#### **5. DIRECT PROVISION OF SOCIAL SERVICES**

No Title III supportive services, nutrition services, or in-home services are being directly provided by the Area Agency except where provision of such services by the Area Agency has been determined by the Division of Aging Services to be necessary in assuring an adequate supply of such services; or where services are directly related to the AAA administrative functions; or where services of comparable quality can be provided more economically by the Area Agency.

#### **6. REVIEW BY ADVISORY COUNCIL**

The Area Agency has provided the Area Agency Advisory Council the opportunity to review and comment on the Area Plan and operations conducted under the plan.

#### **7. ATTENDANCE AT STATE TRAINING**

The Area Agency assures that it will send appropriate staff to those training sessions required by the Division of Aging Services.

#### **8. PROPOSAL FOR PROGRAM DEVELOPMENT AND COORDINATION**

The Area Agency has submitted the details of its proposals to pay for program development and coordination as a cost of supportive services to the general public (including government officials, and the aging services network) for review and comment. The Area Agency has budgeted its total allotment for Area Plan Administration before budgeting Title III-B funds for Program Development in accordance with 45 CFR 1321.17(14).

**9. COMPETITIVE PROCESS FOR NUTRITION PROVIDERS, SUPPORTIVE SERVICES PROVIDERS, AND FOOD VENDORS**

- a) Nutrition providers and supportive service providers will be selected through competitive negotiations or a Request for Proposal process. Documentation will be maintained in the Area Agency files.
- b) Nutrition service providers who have a central kitchen or who prepare food on- site must obtain all food and supplies through appropriate procurement procedures, as specified by the Division of Aging Services.
- c) Food vendors will be selected through a competitive sealed bid process.
- d) Nutrition service providers who have a central kitchen or who prepare meals on-site must develop a food service proposal.
- e) Copies of all Requests for Proposals and bid specifications will be maintained at the Area Agency for review.

**10. REPORTING**

The Area Agency assures that it will maintain required data on the services included in the Area Plan and report such data to the Division of Aging Services in the form and format requested.

**11. NO CONFLICT OF INTEREST**

No officer, employee, or other representative of the Area Agency on Aging is subject to a conflict of interest prohibited under this Act; and mechanisms are in place at the Area Agency on Aging to identify and remove conflicts of interest prohibited under this Act.

**III) SERVICE PROVISION ASSURANCES**

**12. MEANS TEST**

No Title III service provider uses a means test to deny or limit receipt of Title III services under the Area Plan.

### **13. EQUAL EMPLOYMENT OPPORTUNITY BY SERVICE PROVIDERS**

The Area Agency assures that service providers provide fair treatment of applicants and employees in all aspects of personnel administration without regard to political affiliation, race, color, national origin, sex, religious creed, age, or handicap and with proper regard for their privacy and constitutional rights as citizens. This "fair treatment" principle includes compliance with the Federal equal employment opportunity and nondiscrimination laws. These include Title VII of the Civil Rights Act of 1964, the Equal Pay Act of 1963, the Age Discrimination in Employment Act of 1967, the Rehabilitation Act of 1973, the Americans with Disabilities Act, and other relevant laws.

### **14. STANDARDS/GUIDELINES/POLICIES AND PROCEDURES**

The Area Agency and all service providers will comply with all applicable Georgia Department of Human Services Division of Aging Services standards, guidelines, policies, and procedures.

NOTE: No additional waiver of the Multi-Purpose Senior Center (MPSC) Standards is necessary IF the Area Agency has previously obtained such a waiver AND there have been no changes since the submission of the waiver request.

### **15. SPECIAL MEALS**

Each nutrition program funded under the Area Plan is providing special meals, where feasible and appropriate, to meet the particular dietary needs, arising from the health requirements, religious requirements, or ethnic backgrounds of eligible individuals.

### **16. CONTRIBUTIONS**

Older persons are provided an opportunity to voluntarily contribute to part or all of the cost of Title III services received under the Area Plan, in accordance with procedures established by the Division of Aging Services. Title III services are not denied based on failure to contribute.

The area agency on aging shall ensure that each service provider will-

(A) provide each recipient with an opportunity to voluntarily contribute to the cost of the service.

(B) clearly inform each recipient that there is no obligation to contribute and that the contribution is purely voluntary;

(C) protect the privacy and confidentiality of each recipient with respect to the recipient's contribution or lack of contribution; d§

(D) establish appropriate procedures to safeguard and account for all contributions; and

(E) use all collected contributions to expand the service for which the contributions were given and to supplement (not supplant) funds received under this Act.

Voluntary contributions shall be allowed and may be solicited for all services for which funds are received under this Act if the method of solicitation is not coercive. Such contributions shall be encouraged for individuals whose self-declared income is at or above 185 percent of the poverty line, at contribution levels based on the actual cost of services.

#### **17. PERSONNEL POLICIES**

Written personnel policies affecting Area Agency and service provider staff have been developed to include, but are not limited to, written job descriptions for each position; evaluation of job performance; annual leave; sick leave; holiday schedules; normal working hours; and compensatory time.

#### **18. COORDINATION WITH TITLE V NATIONAL SPONSORS**

The Area Agency will meet at least annually with the representatives of Title V Older American Community Service Employment Program (formerly SCSEP) sponsors operating within their Planning and Service Areas (PSAs) to discuss equitable distribution of enrollee positions within the PSA and coordinate activities as appropriate.

#### **19. PREFERENCE IN PROVIDING SERVICES**

The Area Agency on Aging provides assurance that preference will be given to services to older individuals with the greatest economic need and older individuals with the greatest social need, (with particular attention to low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas) and include proposed methods of carrying out the preference in the Area Plan. [Section 305 (a) (2) (E)]

#### **IV) TITLE III, PART A ASSURANCES**

The Area Agency on Aging assures that it shall --

**20.** Sec. 306(a)(2) - provide assurances that an adequate proportion, as required under section 307(a)(2), of the amount allotted for part B to the planning and service area will be expended for the delivery of each of the following categories of services-

(A) services associated with access to services (transportation, health services (including mental health services), outreach, information, and assistance (which may include information and assistance to consumers on availability of services under part B and how to receive benefits under and participate in publicly supported programs for which the consumer may be eligible) and case management services);

(B) in-home services, including supportive services for families of older individuals who are victims of Alzheimer's disease and related disorders with neurological and organic brain dysfunction; and

(C) legal assistance; and assurances that the Area Agency on Aging will report annually to the State agency in detail the amount of funds expended for each such category during the fiscal year most recently concluded.

**21.** Sec. 306(a)(4)(A)(i) - provide assurances that the Area Agency on Aging will—

(I) (aa) set specific objectives, consistent with State policy, for providing services to older individuals with greatest economic need, older individuals with greatest social need, and older individuals at risk for institutional placement;

(bb) include specific objectives for providing services to low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas; and

(II) include proposed methods to achieve the objectives described in items (aa) and (bb) of sub clause (I);

**22.** Sec. 306(a)(4)(A)(ii) provide assurances that the area agency on aging will include in each agreement made with a provider of any service under this title, a requirement that such provider will—

(I) specify how the provider intends to satisfy the service needs of low-income minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas in the area served by the provider;

(II) to the maximum extent feasible, provide services to low-income minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas in accordance with their need for such services; and

(III) meet specific objectives established by the area agency on aging, for providing services to low-income minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas within the planning and service area; and

**23.** Sec. 306(a)(4)(A)(iii) - With respect to the fiscal year preceding the fiscal year for which such plan is prepared, the Area Agency on Aging shall—

(I) identify the number of low-income minority older individuals and older individuals residing in rural areas in the planning and service area;

(II) describe the methods used to satisfy the service needs of such minority older individuals; and

(III) provide information on the extent to which the area agency on aging met the objectives described in clause (a)(4)(A)(i).

**24.** Sec. 306(a)(4)(B) - provide assurances that the area agency on aging will use outreach efforts that will identify individuals eligible for assistance under this Act, with special emphasis on—

(I) older individuals residing in rural areas;

(II) older individuals with greatest economic need (with particular attention to low-income minority individuals and older individuals residing in rural areas);

(III) older individuals with greatest social need (with particular attention to low-income minority individuals and older individuals residing in rural areas);

(IV) older individuals with severe disabilities;

(V) older individuals with limited English proficiency;

(VI) older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals); and

(VII) older individuals at risk for institutional placement; and

(ii) inform the older individuals referred to in sub-clauses (I) through (VII) of clause (i), and the caretakers of such individuals, of the availability of such assistance;

**25.** Sec. 306(a)(4)(C) - provide assurance that the Area Agency on Aging will ensure that each activity undertaken by the agency, including planning, advocacy, and systems development, will include a focus on the needs of low-income minority older individuals and older individuals residing in rural areas.

**26.** Sec. 306(a)(5) provide assurances that the Area Agency on Aging will coordinate planning, identification, assessment of needs, and provision of services for older individuals with disabilities, with particular attention to individuals with severe disabilities, and individuals at risk for institutional placement, with agencies that develop or provide services for individuals with disabilities.

**27.** Sec. 306(a)(6)(A) - take into account in connection with matters of general policy arising in the development and administration of the area plan, the views of recipients of services under such plan;

**28.** Sec. 306(a)(6)(B) -serve as the advocate and focal point for older individuals within the community by (in cooperation with agencies, organizations, and individuals participating in activities under the plan) monitoring, evaluating, and commenting upon all policies, programs, hearings, levies, and community actions which will affect older individuals

**29.** Sec. 306(a)(6)(C)

(i) enter, where possible, into arrangements with organizations providing day care services for children, assistance to older individuals caring for relatives who are children and respite for families, so as to provide opportunities for older individuals to aid or assist on a voluntary basis in the delivery of such services to children, adults, and families;

(ii) if possible, regarding the provision of services under this title, enter into arrangements and coordinate with organizations that have a proven record of providing services to older individuals, that-

(I) were officially designated as community action agencies or community action programs under section 210 of the Economic Opportunity Act of 1964 (42 U.S.C. 2790) for fiscal year 1981, and did not lose the designation as a result of failure to comply with such Act; or

(II) came into existence during fiscal year 1982 as direct successors in interest to such community action agencies or community action programs; and that meet the requirements under section 675(c)(3) of the Community Services Block Grant Act (42 U.S.C. 9904(c)(3)); and

**30.** Sec. 306(a)(6)(C)(iii) - make use of trained volunteers in providing direct services delivered to older individuals and individuals with disabilities needing such services and, if possible, work in coordination with organizations that have experience in providing training, placement, and stipends for volunteers or participants (such as organizations carrying out Federal service programs administered by the Corporation for National and Community Service), in community service settings;

**31.** Sec. 306(a)(6)(D) establish an advisory council consisting of older individuals (including minority individuals and older individuals residing in rural areas) who are participants or who are eligible to participate in programs assisted under this Act, family caregivers of such individuals, representatives of older individuals, service providers, representatives of the business community, local elected officials, providers of veterans' health care (if appropriate), and the general public, to advise continuously the area agency on aging on all matters relating to the development of the area plan, the administration of the plan and operations conducted under the plan;

**32.** Sec. 306(a)(6)(E) establish effective and efficient procedures for coordination of -

(I) entities conducting programs that receive assistance under this Act within the planning and service area served by the agency; and

(ii) entities conducting other Federal programs for older individuals at the local level, with particular emphasis on entities conducting programs described in section 203(b) [42 USC § 3013(b)], within the area;

**33.** Sec. 306(a)(6)(F) – The Area Agency on Aging will in coordination with the State Agency on Aging (Georgia Department of Human Services Division of Aging Services) and the State agency responsible for mental health services (Georgia Department of Behavioral Health and Developmental Disabilities), increase public awareness of mental health disorders, remove barriers to diagnosis and treatment, and coordinate mental health services (including mental health screenings) provided with funds expended by the Area Agency on Aging with the mental health services provided by community health centers and by other public agencies and nonprofit private organizations;

**34.** Sec. 306(a)(7) - provide that the area agency on aging shall, consistent with this section, facilitate the area-wide development and implementation of a comprehensive, coordinated system for providing long-term care in home and community-based settings, in a manner responsive to the needs and preferences of older individuals and their family caregivers, by –

(A) collaborating, coordinating activities, and consulting with other local public and private agencies and organizations responsible for administering programs, benefits, and services related to providing long-term care;

(B) conducting analyses and making recommendations with respect to strategies for modifying the local system of long-term care to better –

- (i) respond to the needs and preferences of older individuals and family caregivers;
- (ii) facilitate the provision, by service providers, of long-term care in home and community-based settings; and
- (iii) target services to older individuals at risk for institutional placement, to permit such individuals to remain in home and community-based settings;

(C) implementing, through the agency or service providers, evidenced-based programs to assist older individuals and their family caregivers in learning about and making behavioral changes intended to reduce the risk of injury, disease, and disability among older individuals; and

(D) providing for the availability and distribution (through public education campaigns, Aging and Disability Resource Centers, the area agency on aging itself, and other appropriate means) of information related to –

- (i) the need to plan in advance for long-term care; and
- (ii) the full range of available public and private long-term care (including integrated long-term care) programs, options, service providers, and resources.

**35.** Sec. 306(a)(8) that case management services provided under this title through the area agency on aging will -

(A) not duplicate case management services provided through other Federal and State programs;

(B) be coordinated with services described in subparagraph (A); and

(C) be provided by a public agency or a nonprofit private agency that -

(i) gives each older individual seeking service under this subchapter a list of agencies that provide similar services within the jurisdiction of the area agency on Aging;

(ii) gives each individual described in clause (i) a statement specifying that the individual has a right to make an independent choice of service providers and documents receipt by such individual of such statement;

(iii) has case managers acting as agents for the individuals receiving services and not as promoters for the agency providing such services; or

(iv) is located in a rural area and obtains a waiver of the requirement described in clauses (i) through (iii); and

(v) is not located, does not provide, and does not have a direct or indirect ownership or controlling interest in, or a direct or indirect affiliation or relationship with, an entity that provides, services other than case management services under this title.

**36.** Sec. 306(a)(10) establish a grievance procedure for older individuals who are dissatisfied with or denied services under this subchapter;

**37.** Sec. 306(a)(11) – provide information and assurances by the Area Agency on Aging concerning services to older individuals who are Native Americans (referred to in this paragraph as "older Native Americans"), including-

(A) information concerning whether there is a significant population of older Native Americans in the planning and service area and if so, an assurance that the Area Agency on Aging will pursue activities, including outreach, to increase access of those older Native Americans to programs and benefits provided under this title;

(B) an assurance that the Area Agency on Aging will, to the maximum extent practicable, coordinate the services the agency provides under this title with services provided under title VI; and

(C) an assurance that the Area Agency on Aging will make services under the area plan available; to the same extent as such services are available to older individuals within the planning and service area, to older Native Americans.

**38.** Sec. 306(a)(12) provide that the area agency on aging will establish procedures for coordination of services with entities conducting other Federal or federally assisted programs for older individuals at the local level, with particular emphasis on entities conducting programs described in section 203(b)[42 U.S.C. § 3013(b)] within the planning and service area.

**39.** Sec. 306(a)(13)(A) - provide assurances that the Area Agency on Aging will maintain the integrity and public purpose of services provided, and service providers, under this title in all contractual and commercial relationships.

**40.** Sec. 306(a)(13)(B) - provide assurances that the area agency on aging will disclose to the Assistant Secretary and the State Agency—

(i) the identity of each nongovernmental entity with which such agency has a contract or commercial relationship relating to providing any service to older individuals; and

(ii) the nature of such contract or such relationship.

- 41.** Sec. 306(a)(13)(C) - provide assurances that the Area Agency will demonstrate that a loss or diminution in the quantity or quality of the services provided, or to be provided, under this title by such agency has not resulted and will not result from such non-governmental contracts or such commercial relationships.
- 42.** Sec. 306(a)(13)(D) - provide assurances that the Area Agency will demonstrate that the quantity or quality of the services to be provided under this title by such agency will be enhanced as a result of such non-governmental contracts or commercial relationships.
- 43.** Sec. 306(a)(13)(E) - shall provide assurances that the Area Agency will, on the request of the Assistant Secretary or the State, for the purpose of monitoring compliance with this Act (including conducting an audit), disclose all sources and expenditures of funds such agency receives or expends to provide services to older individuals.
- 44.** Sec. 306(a)(14) – provide assurance that preference in receiving services under Sec. 301 will not be given by the area agency on aging to particular older individuals as a result of a contract or commercial relationship that is not a carried out to implement this title.
- 45.** Sec. 306(a)(15)(A) - provide assurances that funds received under this title will be used - to provide benefits and services to older individuals, giving priority to older individuals identified in paragraph (4)(A)(i) (Section 306(a)(4)(A)(i); and
- 46.** Sec. 306(a)(15)(B) – provide assurances that funds received under this title will be used in compliance with the assurances specified in paragraph (13)(Sec. 306(a)(13) in regard to commercial contractual relationships and the limitations specified in section 212 (42 U.S.C.A. § 3020c);
- 47.** Sec. 306(a)(16) provide, to the extent feasible, for the furnishing of services under this Act, consistent with self-directed care;
- 48.** Sec. 306(a)(17) – shall include information detailing how the area agency on aging will coordinate activities, and develop long-range emergency preparedness plans, with local and State emergency response agencies, relief organizations, local and State governments, and any other institutions that have responsibility for disaster relief service delivery;
- 49.** Sec. 306(a)(18) shall provide assurances that the area agency on aging will collect data to determine –
  - (A) the services that are needed by older individual whose needs were the focus of all centers funded under title IV [42 U.S.C. § 3031 et seq.] as of fiscal year 2019, and

(B) the effectiveness of the programs, policies, and services provided by such area agency on aging in assisting such individuals.

**50.** Sec. 306(a)(19) provide assurances that the area agency on aging will use outreach efforts that will identify individuals eligible for assistance under this Act, with special emphasis on those individuals whose needs were the focus of all centers funded under Title IV [42 U.S.C. §3031 et seq.] in fiscal year 2019

**51.** Projects in the planning and service area will reasonably accommodate participants, as described in the Act, and any special needs in accordance with the Americans with Disabilities Act and other state and federal law.

**52.** Sec. 306(c) If an Area Agency on Aging has satisfactorily demonstrated to the State agency that services being furnished for such category in the area are sufficient to meet the need for such services and had conducted a timely public hearing on such needs, then the State agency in approving the submitted area plan has waived further proof of the requirement described in Sec. 306(a)(2) for the term of that area plan, unless an inquiry or concern leads the State Agency to investigate the veracity of the sufficiency of service needs being met in the PSA.

## **VI) TITLE VII/LEGAL ASSISTANCE ASSURANCES**

**53.** Sec. 307(11)(A) provide assurances that the Area Agency on Aging will –

(i) enter into contracts with providers of legal assistance which can demonstrate the experience or capacity to deliver legal assistance;

(ii) include in any such contract provisions to assure that any recipient of funds under division (A) will be subject to specific restrictions and regulations promulgated under the Legal Services Corporation Act (other than restrictions and

(iii) attempt to involve the private bar in legal assistance activities authorized under this title, including groups within the private bar furnishing services to older individuals in pro bono and reduced fee basis

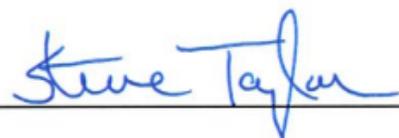
**54.** Sec. 307(11)(D) provide assurances that, to the extent practicable, that legal assistance furnished under the Area Plan will be in addition to any legal assistance for older individuals being furnished with funds from sources other than this Act and that reasonable efforts will be made to maintain existing levels of legal assistance for older individuals.

55. Sec. 307(11)(E) provide assurances that Area Agencies on Aging will give priority to legal assistance related to income, health care, long-term care, nutrition, housing, utilities, protective services, defense of guardianship, abuse, neglect, and age discrimination.

My signature below indicates that the Northwest Georgia Area Agency on Aging is in compliance and will maintain compliance with all aforementioned Standard Assurances.

Signature:   
**Lynne Reeves**  
Area Agency on Aging Director

Date: 2/20/2025

Signature:   
**Steve Taylor**  
Northwest Georgia Regional Commission Council Chairperson

Date: 2/20/25

**ATTACHMENT C - AREA PLAN PROVIDER SITE LIST REPORT (DAS Data System Report)**

**DHS - Division of Aging Services**  
**Services Budgeted by Provider with Site**

**Agency:** Northwest Georgia Region AAA  
**SFY:** 2026  
**Version:** Version 1 - Draft

**Parent Provider: All Ways Caring HC – HCBS – Northwest GA AAA**

<u>Contact</u>	<u>Address</u>	<u>Programs</u>	<u>Services</u>
Name: Jason Power Phone: (706)235-8791 Fax: (706)866-3189 Email: jason.power@allwayscaring.com	901 North Ave Ste 350 Rome, GA 30161	HCBS - Caregiver Services	Respite Care - In-Home
		HCBS - In-Home Services	Homemaker Personal Care

**Service Provider: Same as Parent Provider**

**Parent Provider: City of Bremen [Parent]**

<u>Contact</u>	<u>Address</u>	<u>Programs</u>	<u>Services</u>
Name: Perry Hicks Phone: (770)537-2331 Fax: (770)537-5136 Email: phicks@bremenga.gov	232 Tallapoosa Street Bremen, GA 30110	HCBS - Nutrition Services	Home Delivered Meals
		HCBS - Senior Centers	Congregate Meals

**Service Provider: Bremen Nutrition Center**

<u>Contact</u>	<u>Address</u>
Name: Korra Thomas Phone: (770)537-4167 Fax: (770)537-5136 Email: kthomas@bremenga.gov	425 River Circle Bremen, GA 30110

**Parent Provider: Coosa Valley Regional Services and Development Corp. [Parent]**

**Contact**

Name: Stacey Holbrook  
Phone: (706)235-2798  
Fax: (706)235-2798  
Email: sholbrook@cvsdc.org

**Address**

3 Riverside Parkway, P.O. Box 5236  
Rome, GA 30162-5236

**Programs**

HCBS - Nutrition Services

**Services**

Home Delivered Meals

HCBS - Senior Centers

Congregate Meals

**Service Provider:**

**Bartow Satellite Nutrition Center**

**Contact**

Name: Carol McDaniel  
Phone: (770)386-3294  
Fax: (770)386-3294  
Email: c\_mcdaniel@comcast.net

**Address**

Zena Drive, P. O. Box 200303  
Cartersville, GA 30120

**Service Provider:**

**Calhoun Nutrition Center**

**Contact**

Name: Sherri Crowder  
Phone: (706)629-0392  
Fax: (706)629-0392  
Email: sherricrowder73@gmail.com

**Address**

150 Cambridge Court  
Calhoun, GA 30170

**Service Provider:**

**Catoosa Nutrition Center**

**Contact**

Name: Jessica Hooper  
Phone: (706)935-2541  
Fax: (706)935-2541  
Email: hooperjessica16@gmail.com

**Address**

144 Catoosa Circle  
Ringgold, GA 30736

**Service Provider:**

**Chattooga Nutrition Center**

**Contact**

Name: Jovan Hickman  
Phone: (706)857-5001  
Fax: (706)857-5001  
Email: jhickman@cvsdc.org

**Address**

184 Senior Drive  
Summerville, GA 30747

**Service Provider:**

**Coosa Valley Regional Services**

**Contact**

Name: Stacey Holbrook  
Phone: (706)235-2798  
Fax: (706)235-3098  
Email: holbrook07@bellsouth.net

**Address**

3 Riverside Pkwy. P.O. Box 5236  
Rome, GA 30162-5236

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**Service Provider:**

**Dade Satellite Nutrition Center**

**Contact**

Name: Paula Stallings  
Phone: (706)657-7434  
Fax: (706)657-7434  
Email: pstallings@cvsrdc.org

**Address**

Highway 11  
Trenton, GA 30752

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**Service Provider:**

**Floyd Nutrition Center**

**Contact**

Name: Amber Callaway  
Phone: (706)291-0760  
Fax: (706)291-0760  
Email: callawayamberg@gmail.com

**Address**

406 Riverside Parkway  
Rome, GA 30161

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**Service Provider:**

**Haralson Nutrition Center**

**Contact**

Name: Janet Piper  
Phone: (770)574-7711  
Fax: (770)574-7711  
Email: jpiper@cvsrdc.org

**Address**

160 Windom St.  
Tallapoosa, GA 30176

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**Service Provider:**

**North Bartow Community Services**

**Contact**

Name: Brandi Smith  
Phone: (770)773-3812  
Fax: (770)773-2769  
Email: Smithb@bartow.GA.org

**Address**

2397 Hall Station Rd., NW  
Adairsville, GA 30103

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**Service Provider:**

**Paulding County Nutrition Center**

**Contact**

**Address**

Name: Carol Peters  
Phone: (770)443-1100  
Fax: (770)443-1100  
Email: cpeters@cvrsc.org

210 Paulding Lane  
Dallas, GA 30132

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**Service Provider: Polk County Nutrition Center**

**Contact**

Name: Kim West  
Phone: (770)748-2674  
Fax: (770)748-2674  
Email: kimhwest0423@gmail.com

**Address**

605 Lynton Drive  
Cedartown, GA 30125

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**Service Provider: Rockmart Nutrition Center**

**Contact**

Name: Christine Sayyah  
Phone: (770)684-3280  
Fax: (770)684-3280  
Email: christinesayyah@yahoo.com

**Address**

134 Elm Street  
Rockmart, GA 30153

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**Parent Provider: Georgia Legal Services Program - Dalton**

**Contact**

Name: Jeff Taylor  
Phone: (706)272-2258  
Fax: (706)272-2259  
Email:

**Address**

Po Box 2004  
Dalton, GA 30722

**Programs**

Elderly Legal Assistance  
Program (ELAP)

**Services**

Elder Legal Assistance

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**Service Provider: Georgia Legal Services, Inc.- NW GA**

**Contact**

Name: Kathryn Bennett  
Phone: (706)272-2359  
Fax: (706)272-2259  
Email:

**Address**

1508 Chattanooga Rd, P O Box 2004  
Dalton, GA 307222004

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**Parent Provider: Interim Healthcare of Northwest Georgia**

**Contact**

**Address**

**Programs**

**Services**

Name: Leigh Kosater  
Phone: (706)622-5602  
Fax:  
Email: tmurphy@interimhealthcare.com

501 Broad St. Suite 303  
Rome, GA 30162

HCBS - Caregiver  
Services

Respite Care - In-Home

HCBS - In-Home Services Homemaker

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**Service Provider:** Same as Parent Provider

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**Parent Provider:** Mom's Meals - Northwest AAA

**Contact**

Name: Nathan Jensen  
Phone: (866)716-3257  
Fax: (515)266-6120  
Email: info@momsmeals.com

**Address**

Two Ravinia, Suite 500  
Atlanta, GA 30346

**Programs**

HCBS - Nutrition Services

**Services**

Home Delivered Meals

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**Service Provider:** Same as Parent Provider

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**Parent Provider:** North GA Community Action Inc [Parent]

**Contact**

Name: Jonathan Ray  
Phone: (706)692-5623  
Fax: (706)692-2804  
Email: jray@ngcainc.com

**Address**

1344 Talking Rock Road, P.O. Box 760  
Jasper, GA 30143

**Programs**

HCBS - Nutrition Services

**Services**

Home Delivered Meals

HCBS - Senior Centers Congregate Meals

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**Service Provider:** Chickamauga Nutrition Center

**Contact**

Name: Pam Rinehart  
Phone: (706)375-2030  
Fax: (706)375-2030  
Email: prinehart@ngcainc.com

**Address**

414 Fourteenth Street  
Chickamauga, GA 30707

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**Service Provider:** Fannin County Nutrition Center

**Contact**

**Address**

Name: Pam Godfrey  
Phone: (706)632-5438  
Fax: (706)632-5438  
Email: pgodfrey@ngcainc.org

440 W. 1st ST  
Blue Ridge, GA 30513

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**Service Provider: Gilmer County Nutrition Center**

**Contact**  
Name: Vickie Padgett  
Phone: (706)635-7688  
Fax: (706)635-7688  
Email: vstonecipher@ngcainc.com

**Address**  
111 Gilmer St.  
Ellijay, GA 30540

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**Service Provider: LaFayette Nutrition Center**

**Contact**  
Name: Preston Lewis  
Phone: (706)638-2163  
Fax: (706)638-2163  
Email: plewis@ngcainc.com

**Address**  
636 S. Main Street  
Lafayette, GA 30728

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**Service Provider: Murray County Nutrition Center**

**Contact**  
Name: Joy Ford  
Phone: (706)695-7050  
Fax: (706)695-7050  
Email: jford@ngcainc.com

**Address**  
217 Market ST, P. O. Box 782  
Chatsworth, GA 30705

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**Service Provider: Pickens County Nutrition Center**

**Contact**  
Name: Irene North  
Phone: (706)692-6133  
Fax: (706)692-6133  
Email: inorth@ngcainc.com

**Address**  
400 Stegall Dr  
Jasper, GA 30143

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**Service Provider: Whitfield County Nutrition Center**

**Contact**

**Address**

Name: Debbie Graham  
 Phone: (706)278-2777  
 Fax: (706)278-2777  
 Email: dgraham@ngcainc.com

1419 Ross Dr.  
 Dalton, GA 30720

**Parent Provider:**

**Northwest Georgia Region AAA**

**Contact**

Name: Lynne Reeves  
 Phone: (706)295-6485  
 Fax: (706)802-5508  
 Email: lreeves@nwgrc.org

**Address**

1 Jackson Hill Dr  
 Rome, GA 30161

**Programs**

AAA Line Items  
  
 ADRC  
 HCBS - Caregiver Services  
  
 HCBS - Case Management  
  
 HCBS - Evidence Based Services  
  
 HCBS - HCBS Services  
 HCBS - In-Home Services  
  
 HCBS - Kinship Care  
  
 HCBS - Support Options  
 HCBS - Transportation  
  
 MDSQ Options Counseling  
 MFP Transition Coordination  
 Nursing Home Transition

**Services**

AAA Administration  
 Advocacy  
 Coordination  
 Outreach  
 ADRC Information and Assistance  
 Caregiver - Group  
 Powerful Tools for Caregivers  
 Respite Care - In-Home - Voucher  
 Case Management  
 Case Management Brokering  
 Falls Prevention - Matter of Balance  
 Falls Prevention - Tai Chi  
 Hospital Transition - Care Transitions Intervention  
 Material Aid - Assistive Technology  
 Homemaker - Voucher  
 Material Aid - Home Modifications/Home Repair  
 Material Aid - Other - Individual  
 Community and Public Education  
 Material Aid - Other - Individual  
 Support Options  
 Transportation - DHS Unified  
 Transportation - Individual - Voucher  
 MDSQ Options Counseling  
 MFP - Transition Coordination  
 Nursing Home Transitions (Line Item)

**Service Provider: Mom's Meals - Northwest AAA**

**Contact**

Name: Nathan Jensen  
Phone: (866)716-3257  
Fax: (515)266-6120  
Email: info@momsmeals.com

**Address**

Two Ravinia, Suite 500  
Atlanta, GA 30346

**Service Provider: Northwest GA Regional Commission**

**Contact**

Name: Lynne Reeves  
Phone: (706)295-6485  
Fax: (706)802-5508  
Email: lreeves@nwgrc.org

**Address**

1 Jackson Hill Drive  
Rome, GA 30161

**Parent Provider: Peace For You In-Home Care, Inc.**

**Contact**

Name: Tonya Parks  
Phone: (706)278-4637  
Fax:  
Email: tonya.parks@peace4you.org

**Address**

200 West Emery Street, Suite 5  
Dalton, GA 30722

**Programs**

HCBS - Caregiver  
Services

**Services**

Respite Care - In-Home

HCBS - In-Home Services Homemaker

**Service Provider: Same as Parent Provider**

**Parent Provider: RossWoods, Inc. [Parent]**

**Contact**

Name: Carla Jones  
Phone: (706)270-9628  
Fax: (706)270-9628  
Email: cjones@rosswoods.org

**Address**

1428 Ross Drive  
Dalton, GA 30720-3052

**Programs**

HCBS - Caregiver  
Services

**Services**

Outreach  
Respite Care - Out-of-Home

HCBS - HCBS Services Adult Day Health

**Service Provider: RossWoods Adult Day Services**

**Contact**

**Address**

Name: Carlene Mutter  
Phone: (706)270-9628  
Fax: (706)272-6382  
Email: cmutter@rosswoods.org

1402 Walston Ave.  
Dalton, GA 30720-3052

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**Service Provider:** **RossWoods, Inc.**

**Contact**

Name: Carla Jones  
Phone: (706)270-9628  
Fax: (706)262-6382  
Email: cjones@rosswoods.org

**Address**

1402 Walston Ave  
Dalton, GA 30720-3052

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**Parent Provider:** **Trio Community Meals**

**Contact**

Name: Doug LaFond  
Phone: (706)734-0931  
Fax: (706)734-0332  
Email: Doug.Lafond@triocommunitymeals.com

**Address**

977 Central Avenue  
Trion, GA 30753

**Programs**

HCBS - Nutrition Services

**Services**

Home Delivered Meals

HCBS - Senior Centers

Congregate Meals

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**Service Provider:** **Same as Parent Provider**

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**Parent Provider:** **Whitfield County Government**

**Contact**

Name: Carol Roberts  
Phone:  
Fax:  
Email: cjroberts@whitfieldcountyga.com

**Address**

201 S. Hamilton St.  
Dalton, GA 30720

**Programs**

HCBS - Senior Centers

**Services**

Congregate Meals

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**Service Provider:** **Same as Parent Provider**